

## Rajes (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 8 November 2022 10:06 AM  
**To:** Judy Goh; assignments  
**Cc:** Jacqueline Tan  
**Subject:** RE: OUR REF: SNM22D207746/C02/ GZ6689D/TANCHC & YOUR REF: . SMY6593E TO CONDUCT PRS DOA: 27.10.2022

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

### Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Judy Goh <engheng1981@yahoo.com>  
**Sent:** Tuesday, November 8, 2022 10:01 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>

**Subject:** Re: OUR REF: SNM22D207746/C02/ GZ6689D/TANCHC & YOUR REF: . SMY6593E TO CONDUCT PRS DOA:  
27.10.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref: SNM22D207746 C02/GZ6689D / tanchc  
My Ref: SMY6593E

Dear Adeline,

I would like to nominate Kenneth Kong (LKK) to conduct the pre repair survey.

My contact details:

Office 64825662  
HP 97217165

Thank You.

Best Regards,  
Judy

On Monday, November 7, 2022 at 06:15:57 PM GMT+8, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice, Save as to Costs**

**Our reference: SNM22D207746 C02/ GZ6689D /tanchc**

**Your reference: SMY6593E**

Dear Sirs

**ACCIDENT INVOLVING GZ6689D & SMY6593E ON 27/10/2022**

We refer to your email of 07/11/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)
6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)
7. Kenneth Kong (LKK)
3. Ben Chua (FTA)
8. Adrian Ling (LKK)
4. Ng You Han (FTA)
9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)
10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jacqueline Tan at 63896185 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Thank you.

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, November 7, 2022 5:37 PM

**To:** Judy Goh <[engheng1981@yahoo.com](mailto:engheng1981@yahoo.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** OUR REF: SNM22D207746/C02/ GZ6689D/TANCHC & YOUR REF: . SMY6593E TO CONDUCT PRS DOA: 27.10.2022

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Adeline,

Please refer to the below email.

Please conduct **PRS SMY6593E** soonest possible.

Please contact our claims department Jacqueline Tan **6389 6185** the officer in charge or **6389 6116** should you require our assistance.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Judy Goh <[engheng1981@yahoo.com](mailto:engheng1981@yahoo.com)>

**Sent:** Monday, 7 November 2022 10:11 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Third Party claims against your insured GZ6689D / SMY6593E along Bartley Road on 27 Oct 2022 At 0821

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

I wish to request for your surveyor to come to my work to assess the damage made by your insured GZ6689D on 27 Oct 2022..

Eng Heng Automobil Trading Co

10 Ang Mo Kio Industrial Park 2A

#01-01 AMK Autopoint

Singapore 568047

Thank You.

Best Regards,

Judy

