

**Re: Accident involving motor vehicle nos. SJV8277G & GBE6128B ( ALONG VIVO CITY CAR PARK ) Accident date: 5-11-2022 // Our Ref: 22/22/22/VC05/026534 \*\*\* LKK REF: CC4/LPC22011144/Epa3**

Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sun 13/11/2022 7:07 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

 3 attachments (2 MB)

Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf;

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ENG HUEY NI <hneng@lonpac.com>

**Sent:** Wednesday, 9 November 2022 3:44 pm

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Accident involving motor vehicle nos. SJV8277G & GBE6128B ( ALONG VIVO CITY CAR PARK ) Accident date: 5-11-2022 // Our Ref: 22/22/22/VC05/026534

Lonpac External - General

Hi Hsiao Tong,

Thank you for the video footage.

Agree that liability is not in favour of our insured driver.

Please proceed with Direct settlement with third party.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 9 November 2022 2:42 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SJV8277G & GBE6128B ( ALONG VIVO CITY CAR PARK )  
Accident date: 5-11-2022

Dear Sirs,

We attached here with a copy of third party video for your easy reference. We are of the view that liability is not in our driver's favour as he failed to stop at stop line to give way to third party.

We will proceed DS with third party for this matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, 8 November 2022 3:18 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: Accident involving motor vehicle nos. SJV8277G & GBE6128B ( ALONG VIVO CITY CAR PARK )  
Accident date: 5-11-2022

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 9.11.22.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 8 November 2022 2:26 PM

To: assignments <assignments@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: FW: Accident involving motor vehicle nos. SJV8277G & GBE6128B ( ALONG VIVO CITY CAR PARK )  
Accident date: 5-11-2022

Lonpac External - General

Our Ref : 22/22/22/VC05/026534 ( Huey Ni 's case)

Dear Yan,

FYNS. Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: Go Chee Han <cheehan.go@cyclecarriage.com.sg>

Sent: Tuesday, 8 November 2022 2:21 pm

To: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: Accident involving motor vehicle nos. SJV8277G & GBE6128B ( ALONG VIVO CITY CAR PARK )  
Accident date: 5-11-2022

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SJV8277G ), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number GBE6128B ) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [cheehan.go@cyclecarriage.com.sg](mailto:cheehan.go@cyclecarriage.com.sg)

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

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