

RE: Accident involving motor vehicle nos. SJV8277G & GBE6128B ( ALONG VIVO CITY CAR PARK ) Accident date: 5-11-2022 // Our Ref: 22/22/22/VC05/026534 \*\*\* LKK REF: CC4/LPC22011144/Epa3

ENG HUEY NI <hneng@lonpac.com>

Sat 11/2/2023 8:21 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>

## Lonpac External - General

Hi Hsiao Tong,

For rental, please try at \$420.00 first.

Total mandate is up to \$14,024.76 as proposed.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Sent:** Tuesday, 7 February 2023 4:31 pm

**To:** ENG HUEY NI <hneng@lonpac.com>

**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** RE: Accident involving motor vehicle nos. SJV8277G & GBE6128B ( ALONG VIVO CITY CAR PARK )

Accident date: 5-11-2022 // Our Ref: 22/22/22/VC05/026534 \*\*\* LKK REF: CC4/LPC22011144/Epa3

Your ref: **22/22/22/VC05/026534**

LKK ref : CC4/LPC22011144/Epa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBE6128B(LONPAC) AND SJV8277G(TP) ON 05/11/2022**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he failed to stop at stop line to give way to third party.

We seek your approval to offer repairer **"CYCLE & CARRIAGE INDUSTRIES PTE LTD"** at **\$14,024.76(all-in).**

The summary is as follows: -

|                                  | Amount Claimed      | Amount Revised                      |
|----------------------------------|---------------------|-------------------------------------|
| 1. Cost of Repair (with 8% GST)  | \$ 16,053.41        | \$ 13,544.76 (\$12,541.44 + 8% GST) |
| 2. Loss of Use (9days x \$80.00) | \$ 720.00           | \$ 480.00 (8DAYS X \$60.00)         |
| <b>Total</b>                     | <b>\$ 16,773.41</b> | <b><u>\$ 14,024.76</u></b>          |

Surveyor recommended 5days for repair +1PRS + 1SATURDAY + 1SUNDAY = 8DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/02/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Sunday, 13 November 2022 7:07 PM

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: Accident involving motor vehicle nos. SJV8277G & GBE6128B ( ALONG VIVO CITY CAR PARK )

Accident date: 5-11-2022 // Our Ref: 22/22/22/VC05/026534 \*\*\* LKK REF: CC4/LPC22011144/Epa3

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Wednesday, 9 November 2022 3:44 pm

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident involving motor vehicle nos. SJV8277G & GBE6128B ( ALONG VIVO CITY CAR PARK )

Accident date: 5-11-2022 // Our Ref: 22/22/22/VC05/026534

Lonpac External - General

Hi Hsiao Tong,

Thank you for the video footage.

Agree that liability is not in favour of our insured driver.

Please proceed with Direct settlement with third party.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Sent: Wednesday, 9 November 2022 2:42 pm

To: ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: Accident involving motor vehicle nos. SJV8277G & GBE6128B ( ALONG VIVO CITY CAR PARK )

Accident date: 5-11-2022

Dear Sirs,

We attached here with a copy of third party video for your easy reference. We are of the view that liability is not in our driver's favour as he failed to stop at stop line to give way to third party.

We will proceed DS with third party for this matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

Sent: Tuesday, 8 November 2022 3:18 PM

To: GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: RE: Accident involving motor vehicle nos. SJV8277G & GBE6128B ( ALONG VIVO CITY CAR PARK )

Accident date: 5-11-2022

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 9.11.22.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

Sent: Tuesday, 8 November 2022 2:26 PM

To: assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: FW: Accident involving motor vehicle nos. SJV8277G & GBE6128B ( ALONG VIVO CITY CAR PARK )

Accident date: 5-11-2022

Lonpac External - General

Our Ref : 22/22/22/VC05/026534 ( Huey Ni 's case)

Dear Yan,

FYNS. Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: Go Chee Han <[cheehan.go@cyclecarriage.com.sg](mailto:cheehan.go@cyclecarriage.com.sg)>

Sent: Tuesday, 8 November 2022 2:21 pm

To: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: Accident involving motor vehicle nos. SJV8277G & GBE6128B ( ALONG VIVO CITY CAR PARK ) Accident date: 5-11-2022

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SJV8277G ), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number GBE6128B ) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [cheehan.go@cyclecarriage.com.sg](mailto:cheehan.go@cyclecarriage.com.sg)

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.