

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Date: Mon, 14 Nov 2022 11:42 +0800
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; admin@jvsleasing.com <admin@jvsleasing.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D208026/C02/ SMA8486U/LEWLC/ RE: Direct Settlement - Accident Involving SMA8486U (OI : CTI - TBA) and SJE1436A (TP : LKK REF - CC6/CTI22011115/Apa3) on 05/11/2022
Attachments: 1 (Access the files in Attachments panel)

Hi Mei Kwan / Hsiao Tong

Pls refer to attached.
Pls request for the copy of OI's video evidence to review.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jenny Lew
Sent: Wednesday, 9 November 2022 3:04 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; admin@jvsleasing.com
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D208026/C02/ SMA8486U/LEWLC/ RE: Direct Settlement - Accident Involving SMA8486U (OI : CTI - TBA) and SJE1436A (TP : LKK REF - CC6/CTI22011115/Apa3) on 05/11/2022

Hi Mei Kwan / Hsiao Tong

Attached letter for your reference. Insured yet to lodge report.
Pls assist to get evidence from TP to review.
Thank you.

Aside to M/s JV'S LEASING,

Please assist to **notify your client's driver to file Accident Report AND/OR police report IMMEDIATELY** at our authorized workshop to enable us to deal with the said claim on their behalf.

Kindly click here for the reporting location – <https://www.sg.cntaiping.com/en/our-support/workshop.html>

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Regards,

Jenny Lew
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 8 November 2022 4:49 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: O/R: SNM22D208026/C02/ SMA8486U/LEWLC/ RE: Direct Settlement - Accident Involving SMA8486U (OI : CTI - TBA) and SJE1436A (TP : LKK REF - CC6/CTI22011115/Apa3) on 05/11/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D208026/C02/ SMA8486U/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 8 November 2022 11:45 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMA8486U (OI : CTI - TBA) and SJE1436A (TP : LKK REF - CC6/CTI22011115/Apa3) on 05/11/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Ryder Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- PRS notice

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)