

Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 14 November 2022 9:53 AM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBE7968L; Our Vehicle SMK4472H Accident involving SMK4472H & GBE7968L On 7 Nov 2022 *** LKK REF: CC4/LPC22011114/Apa3
Attachments: OI REPORT OF GBE7968L.PDF

Lonpac External - General

Our Ref: 22/22/22/VC00/026525

Dear Mei Kwan,

Attached copy of insured report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, 14 November 2022 9:44 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBE7968L; Our Vehicle SMK4472H Accident involving SMK4472H & GBE7968L On 7 Nov 2022 *** LKK REF: CC4/LPC22011114/Apa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 8 November 2022 10:36 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBE7968L; Our Vehicle SMK4472H Accident involving SMK4472H & GBE7968L On 7 Nov 2022 *** LKK REF: CC4/LPC22011114/pa3

Dear Sir / Madam,

we refer to the above matter.

attached here with TP GIA report for your perusal.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, 7 November 2022 4:44 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBE7968L; Our Vehicle SMK4472H Accident involving SMK4472H & GBE7968L On 7 Nov 2022

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 7 November 2022 4:12 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBE7968L; Our Vehicle SMK4472H Accident involving SMK4472H & GBE7968L On 7 Nov 2022

Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, 7 November 2022 4:09 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBE7968L; Our Vehicle SMK4472H Accident involving SMK4472H & GBE7968L On 7 Nov 2022

Dear Gerald,

Kindly assign Adrian Ling - LKK.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel : 67418277 Fax: 67468277 HP : 90908277



On Mon, Nov 7, 2022 at 4:07 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear June,

We repeatedly informed your workshop that we do not use in-house surveyors.

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Ryder Auto workshop <ryderautoworkshop@gmail.com>
Sent: Monday, 7 November 2022 3:44 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBE7968L; Our Vehicle SMK4472H Accident involving SMK4472H & GBE7968L On 7 Nov 2022

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use in-house surveyors. Kindly arrange your in-house surveyor.

Thank you.

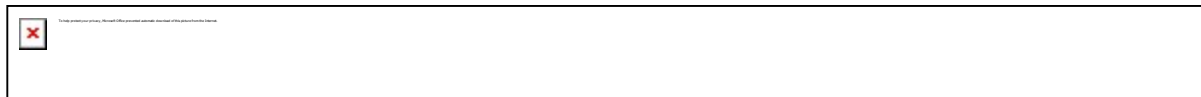
Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel : 67418277 Fax: 67468277 HP : 90908277



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