



Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
Body Repair & Paint Centre
6A Mandai Estate
Singapore 729903
Tel : +65 6841 3838
Fax : +65 6362 5015
www.honda.com.sg

M/s: Lonpac Insurance Bhd
100 Beach Road #19-00
Shaw Towers
Singapore 189702

Date : 4/4/2023

Attn: ##

Your ref : XD3883T

Dear Sir / Madam,

Our ref : SGE8254Y

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SGE8254Y & XD3883T ON 03/11/2022

We refer to the item(s) marked ☒ below:

- ☒ We refer to your email dated 00/01/1900.
- ☒ We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- ☒ Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to **desmondtoh@honda.com.sg**.
- ☐ We return your discharge voucher duly completed.
- ☒ Kindly expedite settlement of the following :-
Repair Cost **\$S\$1,984.26 payable to Kah Motor Co. Sdn. Bhd.**
Loss of use **\$S\$180.00 x 5 days : \$S\$900.00 payable to LEONG YEW KAY.**
[Inclusive of 2 PRI.]
- ☒ Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.
- ☒ Enclosures
- | | | |
|--|---|-------------------------------------|
| ☒ Repair/Excess Bill | ☒ Letter of Authority | ☐ LTA Search |
| ☐ Rental Invoice | ☐ GIA Search | |
| ☐ Others: _____ | | |

Thank you.

Yours faithfully,



Ng Sin Hai

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SGE8254Y &
(THIRD PARTY'S VEHICLE NO.) XD3883T ON 03/11/2022
ALONG WHITLEY ROAD

I hereby authorise Kah Motor Co. Sdn Bhd (Kah Motor) and its agents, or any person authorised by Kah Motor to carry out all or any of the following:

- To submit, resolve and make any claim(s) that I may have against the third party insurer(s).
- To execute and sign discharge voucher(s), indemnity form(s) and/or all other necessary documents in connection with and arising out of the above claim(s).
- Payments shall be made in favour of my name or Kah Motor Co. Sdn Bhd.


Owner's Signature
(Company stamp & authorised signatory for company-registered vehicle)

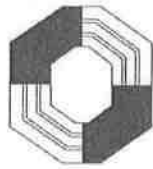
Name : LEONG YEW KAY

NRIC No : SXXXX224C

Vehicle No: SGE8254Y

Date : _____

Letter of Authority (insurer)



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/026510

DATE : 18 MAY 2023

WITHOUT PREJUDICE to:

DISCHARGE VOUCHER

Any Personal Injury Claims

I/We, LEONG YEW KAY confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of XD3883T the sum of Singapore Dollar Two Thousand Two Hundred Twenty Four and Cents Twenty Six Only (\$2,224.26) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SGE8254Y and XD3883T on 03/11/2022 along/at WHITLEY ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ NCK TRANSPORT SERVICES PTE LTD AND/OR VALIVITTAN RAVICHANDRAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**KAH MOTOR CO SDN BERHAD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

SIGN HERE

18.05.2023

.....
Signature of vehicle owner/Date

LEONG YEW KAY / 18.05.2023

.....
Name of vehicle owner /Date



Service Tax Invoice

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223

Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD
MOTOR CLAIMS DEPT
300 BEACH ROAD #17-04/07
THE CONCOURSE
SINGAPORE, 199555

Customer Code : CU0129752

Invoice No. : SINV-BM23000390
Invoice Date : 01/04/23
Order No. : SVO22051522
Reference :
Job Card No. : 15045
Date/Time Received : 03/11/22 / 3:11:30 PM
Licence No. : SGE8254Y
Model : HRV DX-SIN CVT YM 2022
Car Chassis No. : JHMRV3800NS202567
Car Engine No. : L15ZK1102567
Mileage : 1010
Service Advisor : NG SIN HAI 1596
Served By : SHNG
Page : 1

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount	inclcd GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER:LEONG YEW KAY OWNER INSURER:TOKIO ACC DATE:03/11/2022 SURVEYED BY:RASUL DATE:21/11/2022 REF NO: TP INSURER:LONPAC TP VEH:XD3883T							
BOSUN	1466 SUNDRIES	1	Hours	30.00		30.00	2.10	32.10
BML02I	1466 INSPECT RR LIGHTING MECHANISMS, PERFORM WATER TEST.(N)	1	Hours	180.00		180.00	12.60	192.60
BA02R	1466 REMOVE & RENEW REVERSE SENSORS-4 PCS (N)	1	Hours	180.00		180.00	12.60	192.60
BKRP21B	0671 CUT OFF & RENEW RR FLOOR PANEL, REPAIR LH FRAME & FENDERS. STRAIGHTEN MAIN FRAME INCLUDING FITTING	1	Hours	650.00		650.00	45.50	695.50
BP06R	1718 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (6P)	1	Hours	520.00		520.00	36.40	556.40
91505-TM8-003	CLIP,BUMPER	6	Each	2.30	25	10.35	0.72	11.07
33500-3M0-J01	LIGHT ASSY,R.TAIL	1	Each	378.80	25	284.10	19.89	303.99

Sum Labor	1,560.00	109.20	1,669.20
Sum Item	294.45	20.61	315.06
Total SGD	1,854.45	129.81	1,984.26
Total Payable (SGD)			1,984.26

Printed by SHNG on 01 Apr 2023 at 11:41:14 AM

This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.

Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Membership Expiry Date : 07/06/24

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Friday, 28 April 2023 11:20 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: Oref: 22/22/22/VC05/026510 - TPD(DS) - Accident involving XD3883T(OI) & SGE8254Y on 3.11.2022

Lonpac External - Confidential

Lonpac External - Confidential

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, April 27, 2023 12:05 PM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$
// Our Ref: 22/22/22/VC05/026510

Lonpac External - Confidential

Your ref: **22/22/22/VC05/026510**
Our ref : CC4/LPC22011113/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD3883T(LONPAC) AND SGE8254Y(TP) ON 03/11/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "KAH MOTOR CO SDN BERHAD" at \$2,224.26(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 4,086.35	\$ 1,984.26 (\$1,854.45 + 7%GST)
2. Loss of USE (5days x \$180.00)	\$ 900.00	\$ 240.00 (4DAYS X \$60.00)
Total	\$ 4,986.35	<u>\$ 2,224.26</u>

Surveyor recommended 3days for repair + 1PRS = 4DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Friday, April 21, 2023 12:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$ // Our REf: 22/22/22/VC05/026510

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From: Ng Sin Hai <shng@honda.com.sg>

Sent: Tuesday, November 8, 2022 4:43 PM

To: ENG HUEY NI <hneng@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$ // Our REF: 22/22/22/VC05/026510

Dear Huey Ni,

Attached is the video.

Thank you and have a nice day,☺

Best Regards,
Ng Sin Hai
Senior Service Advisor
Mandai Body Repair & Paint

Honda Singapore
Kah Motor Co. Sdn. Bhd.
255 Alexandra Road, Singapore 159937
DID/Mobile: 6471 5419 / 9072 1769
Web: www.honda.com.sg



From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, 8 November 2022 4:37 PM
To: Ng Sin Hai <shng@honda.com.sg>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$ // Our REF: 22/22/22/VC05/026510

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Lonpac External - General

Hi Sin Hai,

May we have the video footage from the front camera of your client's vehicle?

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI
Sent: Monday, 7 November 2022 4:01 pm
To: Ng Sin Hai <shng@honda.com.sg>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$ // Our REF: 22/22/22/VC05/026510

Lonpac External - General

WITHOUT PREJUDICE

Hi Sin Hai,

Thank you for your email.

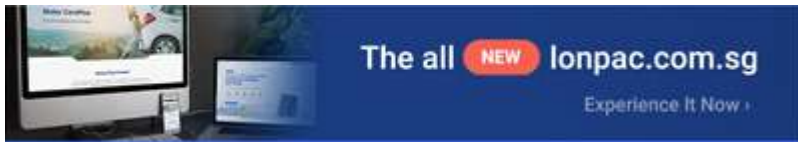
Our insured has not reported the accident. We have contacted him to file the accident report asap.

You may wish to advise your client to claim his own damage claim first.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ng Sin Hai <shng@honda.com.sg>

Sent: Monday, 7 November 2022 12:35 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

Dear All,

Kindly advise on the liability for this case.

Thank you and have a nice day,☺

Best Regards,

Ng Sin Hai

Senior Service Advisor
Mandai Body Repair & Paint

Honda Singapore
Kah Motor Co. Sdn. Bhd.
255 Alexandra Road, Singapore 159937
DID/Mobile: 6471 5419 / 9072 1769
Web: www.honda.com.sg



From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 3 November 2022 4:17 PM
To: Ng Sin Hai <shng@honda.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: FW: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

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Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Sin Hai,

For survey arrangements, please contact LKK at 62563561

Aside to LKK -

Attn : Yan

For your information

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ng Sin Hai <shng@honda.com.sg>
Sent: Thursday, 3 November 2022 4:10 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

Dear Gerald,

Attached is the video.

Thank you and have a nice day,☺

Best Regards,
Ng Sin Hai
Senior Service Advisor
Mandai Body Repair & Paint

Honda Singapore

Kah Motor Co. Sdn. Bhd.
255 Alexandra Road, Singapore 159937
DID/Mobile: 6471 5419 / 9072 1769
Web: www.honda.com.sg



From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 3 November 2022 3:57 PM
To: Ng Sin Hai <shng@honda.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

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Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sin Hai,

Our insured has not lodged the report and we are unable to determine liability.

Please let us know if your client required his vehicle to be survey first.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ng Sin Hai <shng@honda.com.sg>
Sent: Thursday, 3 November 2022 3:42 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

Dear All,

Please refer to the attached pdf, we are assisting our insured vehicle SGE8254Y to file a 3rd party claim against your insured vehicle XD3883T and to request for direct settlement.

Kindly assist and expedite to check the claim liability soonest.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai

Kah Motor Co. Sdn. Bhd

(A member of Oriental Holdings Berhad)

Body Repair & Paint Centre

255 Alexandra Road

Singapore 159937

DID: 6471 5419

HP: 9072 1769

E-mail: shng@honda.com.sg

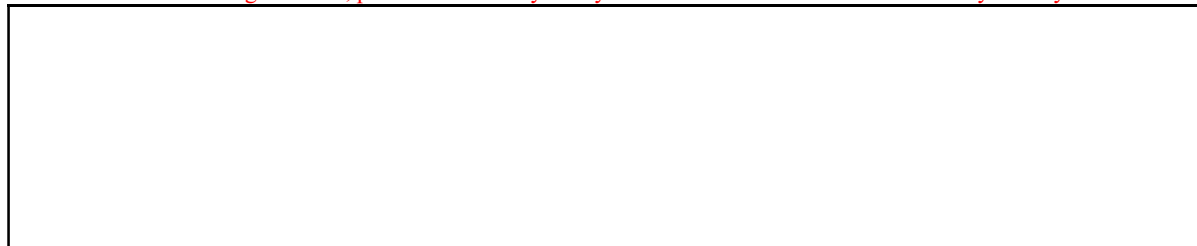


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Facebook page



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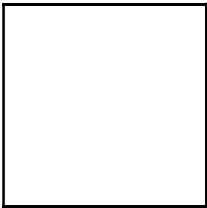
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