

Kah Motor Co. Sdn. Bhd.

IA Mamber of Oriental Holdings Berhad)
Body Repair & Paint Centre
6A Mandai Estate
Singapore 729903
Tel: +65 6841 3838
Fax: +65 6362 5015
www.honda.com.sg

M/s: Lonpac Insurance Bhd Date: 4/4/2023 100 Beach Road #19-00 Shaw Towers Singapore 189702 Attn: ## Your ref: XD3883T Dear Sir / Madam, Our ref: SGE8254Y THIRD PARTY DIRECT SETTLEMENT ACCIDENT INVOLVING SGE8254Y & XD3883T ON 03/11/2022 We refer to the item(s) marked ✓ below: ✓ We refer to your email dated 00/01/1900. ✓ We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement. ✓ Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to desmondtoh@honda.com.sg. We return your discharge voucher duly completed. √ Kindly expedite settlement of the following:-Repair Cost S\$1,984.26 payable to Kah Motor Co. Sdn. Bhd. Loss of use S\$180.00 x 5 days : S\$900.00 payable to LEONG YEW KAY. [Inclusive of 2 PRI.] ✓ Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible. ✓ Enclosures ✓ Repair/Excess Bill Letter of Authority Rental Invoice **GIA Search** LTA Search Others:

Thank you.

Yours faithfully,

Ng Sin Hai

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

+ CCIDEN	SGE8254Y					
	NT INVOLVING (OWNER'S VE				&	
(THIRD P	'ARTY'S VEHICLE NO.)	XD3883T	ON	03/11/2022		
ALONG	WHITLEY ROAD					
I hereby a	authorise Kah Motor Co. Sdn	Bhd (Kah Motor) and its age	ents, or any perso	on		
authorise	d by Kah Motor to carry out al	ll or any of the following:				
-	- To submit, resolve and make	any claim(s) that I may hav	e against the thir	d party		
	insurer(s).					
-	- To execute and sign discharg	ge voucher(s), indemnity for	m(s) and/or all o	ther		
	necessary documents in conr	nection with and arising out	of the above clai	m(s).		
-	- Payments shall be made in fa	avour of my name or Kah Mo	otor Co. Sdn Bh	d.		
		·				
	Charles					
Owner's Si	gnature					
•	stamp & authorised signatory for c	ompany-registered vehicle)				
Name :	LEONG YEW KAY					
	·					
NRIC No :	_SXXXX224C					
Vehicle No	:SGE8254Y					
Date:						
•						

Letter of Authority (insurer)



LONPAC INSURANCE BHD

CLAIM NO : 22/22/VC05/026510

DATE

: 18 MAY 2023

WITHOUT PREJUDICE to:

DISCHARGE VOUCHER

Any Personal Injury Claims

I/We, LEONG YEW KAY confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XD3883T the sum of Singapore Dollar Two Thousand Two Hundred Twenty Four and Cents Twenty Six Only (\$2,224.26) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SGE8254Y and XD3883T on 03/11/2022 along/at WHITLEY ROAD.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ NCK TRANSPORT SERVICES PTE LTD AND/OR VALIVITTAN RAVICHANDRAN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "KAH MOTOR CO SDN BERHAD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

SIGN HERE

18.05.2023

Signature of vehicle owner/Date

LEONG YEW KAY / 18.05.2023

Name of vehicle owner /Date



Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903 Mandai Parts Centre

Phone No.: +65 6841 3838 Fax No.:

LONPAC INSURANCE BHD MOTOR CLAIMS DEPT 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE, 199555

Customer Code: CU0129752

Service Tax Invoice

GST Reg No. M200050223

Company Ref. No. S60FC1380G

Invoice No. SINV-BM23000390 **Invoice Date** 01/04/23 Order No. SVO22051522

Reference

Job Card No. 15045

Date/Time Received 03/11/22 / 3:11:30 PM Licence No. SGE8254Y Model

HRV DX-SIN CVT YM 2022 Car Chassis No. JHMRV3800NS202567 Car Engine No. L15ZK1102567

Mileage 1010 Service Advisor NG SIN HAI 1596

Served By SHNG Page

				1110-1110-111			7% GST Am	ount incld
No.	Description TRAINING	Qty.	UoM	U. PriceD	isc %	Amount	Amount	GS'
	TP DIRECT SETTLEMENT (J/NO:)						
	OWNER:LEONG YEW KAY							
	OWNER INSURER:TOKIO							
	ACC DATE:03/11/2022							
	SURVEYED BY:RASUL							
	DATE:21/11/2022							
	REF NO:							
	TP INSURER:LONPAC							
	TP VEH:XD3883T							
BOSUN 1466		1	Hours	30.00		30.00	2.10	32.1
BML02I 1466	INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)	1	Hours	180.00		180.00	12.60	192.6
BA02R 1466	REMOVE & RENEW REVERSE SENSORS-4 PCS (N)	1	Hours	180.00		180.00	12.60	192.6
BKRP21B 0671		1	Hours	650.00		650.00	45.50	695.5
	& FENDERS. STRAIGHTEN MAIN FRAME IN FITTING	CLUDIN	IG					
BP06R 1718	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (6P)	1	Hours	520.00		520.00	36.40	556.4
91505-TM8-003	CLIP,BUMPER	6	Each	2.30	25	10.35	0.72	11.0
33500-3M0-J01	LIGHT ASSY,R.TAIL	1	Each	378.80	25	284.10	19.89	303.9
A		Sum	Labor			1,560.00	109.20	1,669.
		Sum	Item			294.45	20.61	315.0
V-		Total	SGD			1,854.45	129.81	1,984.2
		Total	Payable	(SGD)				1,984.2

Hsiao Tong (LKKAuto)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Friday, 28 April 2023 11:20 AM

To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A

Subject: Oref: 22/22/22/VC05/026510 - TPD(DS) - Accident involving XD3883T(OI) &

SGE8254Y on 3.11.2022

Lonpac External - Confidential

Lonpac External - Confidential

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Thursday, April 27, 2023 12:05 PM **To:** ENG HUEY NI < hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

// Our REf: 22/22/22/VC05/026510

Lonpac External - Confidential

Your ref: **22/22/22/VC05/026510** Our ref: CC4/LPC22011113/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD3883T(LONPAC) AND SGE8254Y(TP) ON 03/11/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "KAH MOTOR CO SDN BERHAD" at \$2,224.26(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 4,086.35	\$ 1,984.26 (\$1,854.45 + 7%GST)
2. Loss of USE (5days x \$180.00)	\$ 900.00	\$ 240.00 (4DAYS X \$60.00)
Total	\$ 4,986.35	<u>\$ 2,224.26</u>

Surveyor recommended 3days for repair + 1PRS = 4DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI < hneng@lonpac.com> Sent: Friday, April 21, 2023 12:06 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: FW: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$ // Our REf:

22/22/22/VC05/026510

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From: Ng Sin Hai < shng@honda.com.sg Sent: Tuesday, November 8, 2022 4:43 PM

To: ENG HUEY NI < hneng@lonpac.com; GERALD POH WEE BIN < geraldpoh@lonpac.com>
Cc: MT_Claim_SG < mt_claim@lonpac.com>; 'assignments' < assignments@lkkauto.com>

Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$ // Our REf: 22/22/VC05/026510

Dear Huey Ni,

Attached is the video.

Thank you and have a nice day, ⊚

Best Regards, **Ng Sin Hai** Senior Service Advisor Mandai Body Repair & Paint

Honda Singapore **Kah Motor Co. Sdn. Bhd.** 255 Alexandra Road, Singapore 159937 DID/Mobile: 6471 5419 / 9072 1769







From: ENG HUEY NI < hneng@lonpac.com>
Sent: Tuesday, 8 November 2022 4:37 PM

To: Ng Sin Hai <<u>shng@honda.com.sg</u>>; GERALD POH WEE BIN <<u>geraldpoh@lonpac.com</u>> **Cc:** MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; 'assignments' <<u>assignments@lkkauto.com</u>>

Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$ // Our REf:

22/22/22/VC05/026510

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Lonpac External - General

Hi Sin Hai,

May we have the video footage from the front camera of your client's vehicle?

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI

Sent: Monday, 7 November 2022 4:01 pm

To: Ng Sin Hai <<u>shng@honda.com.sg</u>>; GERALD POH WEE BIN <<u>geraldpoh@lonpac.com</u>> **Cc:** MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; 'assignments' <<u>assignments@lkkauto.com</u>>

Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$ // Our REf:

22/22/22/VC05/026510

Lonpac External - General

WITHOUT PREJUDICE

Hi Sin Hai,

Thank you for your email.

Our insured has not reported the accident. We have contacted him to file the accident report asap.

You may wish to advise your client to claim his own damage claim first.

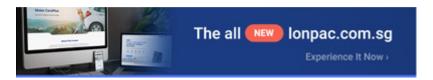
Thank you.

Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd 300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ng Sin Hai < shng@honda.com.sg Sent: Monday, 7 November 2022 12:35 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

Dear All,

Kindly advise on the liability for this case.

Thank you and have a nice day, ©

Best Regards, **Ng Sin Hai** Senior Service Advisor Mandai Body Repair & Paint

Honda Singapore **Kah Motor Co. Sdn. Bhd.** 255 Alexandra Road, Singapore 159937 DID/Mobile: 6471 5419 / 9072 1769 Web: www.honda.com.sg







From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Thursday, 3 November 2022 4:17 PM **To:** Ng Sin Hai <shng@honda.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>

Subject: FW: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

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Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Sin Hai,

For survey arrangements, please contact LKK at 62563561

Aside to LKK - Attn: Yan

For your information

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ng Sin Hai < shng@honda.com.sg Sent: Thursday, 3 November 2022 4:10 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

Dear Gerald,

Attached is the video.

Thank you and have a nice day, ©

Best Regards, **Ng Sin Hai** Senior Service Advisor Mandai Body Repair & Paint

Honda Singapore

Kah Motor Co. Sdn. Bhd.

255 Alexandra Road, Singapore 159937 DID/Mobile: 6471 5419 / 9072 1769

Web: www.honda.com.sg







From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 3 November 2022 3:57 PM
To: Ng Sin Hai <<u>shng@honda.com.sg</u>>
Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>

Subject: FW: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

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Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sin Hai,

Our insured has not lodged the report and we are unable to determine liability.

Please let us know if your client required his vehicle to be survey first.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ng Sin Hai <shng@honda.com.sg>
Sent: Thursday, 3 November 2022 3:42 pm
To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

Dear All,

Please refer to the attached pdf, we are assisting our insured vehicle SGE8254Y to file a 3rd party claim against your insured vehicle XD3883T and to request for direct settlement.

Kindly assist and expedite to check the claim liability soonest.

Thank you and have a nice day, ©

Warmest Regards,

Ng Sin Hai **Kah Motor Co. Sdn. Bhd**(A member of Oriental Holdings Berhad)
Body Repair & Paint Centre
255 Alexandra Road
Singapore 159937
DID: 6471 5419

HP: 9072 1769

E-mail: shng@honda.com.sg





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