

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Friday, 28 April 2023 11:20 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: Oref: 22/22/22/VC05/026510 - TPD(DS) - Accident involving XD3883T(OI) & SGE8254Y on 3.11.2022

Lonpac External - Confidential

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Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, April 27, 2023 12:05 PM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$
// Our Ref: 22/22/22/VC05/026510

Lonpac External - Confidential

Your ref: **22/22/22/VC05/026510**
Our ref : CC4/LPC22011113/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD3883T(LONPAC) AND SGE8254Y(TP) ON 03/11/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "KAH MOTOR CO SDN BERHAD" at \$2,224.26(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 4,086.35	\$ 1,984.26 (\$1,854.45 + 7%GST)
2. Loss of USE (5days x \$180.00)	\$ 900.00	\$ 240.00 (4DAYS X \$60.00)
Total	\$ 4,986.35	<u>\$ 2,224.26</u>

Surveyor recommended 3days for repair + 1PRS = 4DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Friday, April 21, 2023 12:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$ // Our REf: 22/22/22/VC05/026510

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From: Ng Sin Hai <shng@honda.com.sg>

Sent: Tuesday, November 8, 2022 4:43 PM

To: ENG HUEY NI <hneng@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$ // Our REF: 22/22/22/VC05/026510

Dear Huey Ni,

Attached is the video.

Thank you and have a nice day,☺

Best Regards,
Ng Sin Hai
Senior Service Advisor
Mandai Body Repair & Paint

Honda Singapore
Kah Motor Co. Sdn. Bhd.
255 Alexandra Road, Singapore 159937
DID/Mobile: 6471 5419 / 9072 1769
Web: www.honda.com.sg



From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, 8 November 2022 4:37 PM
To: Ng Sin Hai <shng@honda.com.sg>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$ // Our REF: 22/22/22/VC05/026510

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Lonpac External - General

Hi Sin Hai,

May we have the video footage from the front camera of your client's vehicle?

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI
Sent: Monday, 7 November 2022 4:01 pm
To: Ng Sin Hai <shng@honda.com.sg>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$ // Our REF: 22/22/22/VC05/026510

Lonpac External - General

WITHOUT PREJUDICE

Hi Sin Hai,

Thank you for your email.

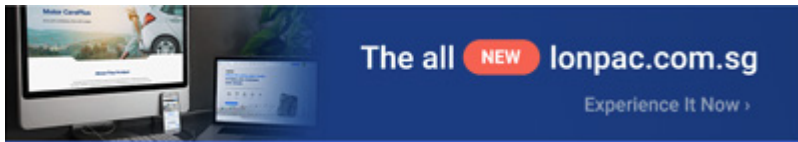
Our insured has not reported the accident. We have contacted him to file the accident report asap.

You may wish to advise your client to claim his own damage claim first.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ng Sin Hai <shng@honda.com.sg>
Sent: Monday, 7 November 2022 12:35 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

Dear All,

Kindly advise on the liability for this case.

Thank you and have a nice day,☺

Best Regards,
Ng Sin Hai
Senior Service Advisor
Mandai Body Repair & Paint

Honda Singapore
Kah Motor Co. Sdn. Bhd.
255 Alexandra Road, Singapore 159937
DID/Mobile: 6471 5419 / 9072 1769
Web: www.honda.com.sg



From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 3 November 2022 4:17 PM
To: Ng Sin Hai <shng@honda.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: FW: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

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Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Sin Hai,

For survey arrangements, please contact LKK at 62563561

Aside to LKK - Attn : Yan

For your information

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ng Sin Hai <shng@honda.com.sg>
Sent: Thursday, 3 November 2022 4:10 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

Dear Gerald,

Attached is the video.

Thank you and have a nice day,☺

Best Regards,
Ng Sin Hai
Senior Service Advisor
Mandai Body Repair & Paint

Honda Singapore

Kah Motor Co. Sdn. Bhd.
255 Alexandra Road, Singapore 159937
DID/Mobile: 6471 5419 / 9072 1769
Web: www.honda.com.sg



From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 3 November 2022 3:57 PM
To: Ng Sin Hai <shng@honda.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

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Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sin Hai,

Our insured has not lodged the report and we are unable to determine liability.

Please let us know if your client required his vehicle to be survey first.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Ng Sin Hai <shng@honda.com.sg>
Sent: Thursday, 3 November 2022 3:42 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: 3rd party direct settlement SGE8254Y & your insured XD3883T/DOA:03/11/2022/Est \$

Dear All,

Please refer to the attached pdf, we are assisting our insured vehicle SGE8254Y to file a 3rd party claim against your insured vehicle XD3883T and to request for direct settlement.

Kindly assist and expedite to check the claim liability soonest.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai

Kah Motor Co. Sdn. Bhd

(A member of Oriental Holdings Berhad)

Body Repair & Paint Centre

255 Alexandra Road

Singapore 159937

DID: 6471 5419

HP: 9072 1769

E-mail: shng@honda.com.sg

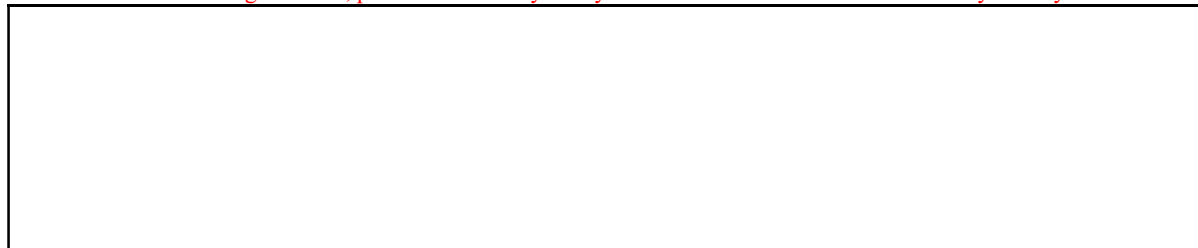


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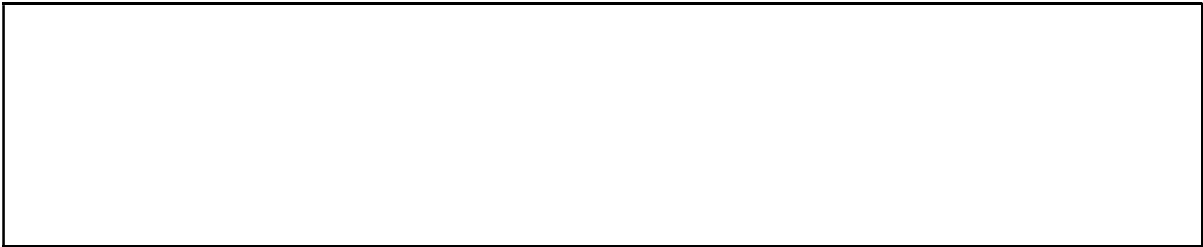
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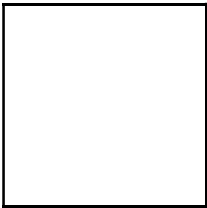
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