

Our Ref: GBC1543D221103

Date: 24/11/22

Your Ref:

AIG Asia Pacific Insurance Pte Ltd  
No. 78 Shenton Way #07-16  
AIG Building  
Singapore 079120

**Attn: Motor Claims Department**

Dear Sir / Madam

**Traffic Accident Along** Junction Of Ang Mo Kio Ave 5 Turning Right Into CTE  
**Involving** GBC1543D **and** SJP9651J **On** 03/11/2022

We/I, **Goldbell Leasing Pte Ltd** (NRIC / ROC No: 199001196N ), the registered owners of m/vehicle - GBC1543D at all material times of the above accident. Our/my vehicle was surveyed by " AIG Asia " authorized appraiser and we/I based our/my claims on his recommendation for S\$ 1,600-00 being the repair for 04 Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle SJP9651J when the same was involved in the aforesaid accident with our/my m/vehicle - GBC1543D.

We/I whereby you are the insurers of m/vehicle SJP9651J and the driver/owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle - GBC1543D has suffered loss and damage as follows:

|  |            |                 |
|--|------------|-----------------|
| Cost of repairs                                      | S\$        | <u>1,600-00</u> |
| LOU for pre-repair notice 02 days @ S\$ <u>60-00</u> |            | <u>120-00</u>   |
| LOU Fee for <u>04</u> days @S\$ <u>60-00</u>         |            | <u>240-00</u>   |
| Rental Fee Invoice No: _____                         |            | _____           |
| GIA / LTA search fee                                 |            | <u>2-00</u>     |
| Towing Fee (Cash Sale No _____ )                     |            | _____           |
| Survey Fee   |            | _____           |
| <b>Total Amount</b>                                  | <b>S\$</b> | <u>1,962-00</u> |

We/I enclose herewith copies of the supporting documents for vehicle no. GBC1543D as follows:-

- (i) Motor Accident Report & Documents;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our/my claims as soon as possible.

Please remit us/me your settlement sum in favor of M/s Liu's Brother Auto Engineering Workshop. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,

f-----  


The owner of m/vehicle GBC1543D

Messers Goldbell Leasing Pte Ltd

cc. Liu's Bro Auto Engineering Workshop

# Authorization To Act

**Attn: Motor Claims Department**

AIG Asia Pacific Insurance Pte Ltd

No. 78 Shenton Way #07-16

AIG Building

Singapore 079120

I / We, Messers **Goldbell Leasing Pte Ltd** (“the third party claimant”) No. 59 Senoko Road Singapore 758123 (address), owner of GBC1543D (vehicle no.) hereby authorize **Liu’s Brother Auto Engineering Workshop** (“the workshop”) to act for me/us with respect to my / our claim for repair costs and / or rental and/or loss of use (“claim”) for my / our vehicle no. GBC1543D that was damaged pursuant to the accident which occurred on 03/11/2022 (date) along Junction Of Ang Mo Kio Avenue 5 Turning Right Into CTE (location) involving SJP9651J (“the accident”).

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 20th day of March (month) 20 23 (year)

3<sup>rd</sup> Party Claimant:

Workshop:

Signature: Signature: Name: Goldbell Leasing Pte LtdName: Liu’s Brother Auto Engineering WorkshopAddress: No. 59 Senoko RoadAddress: No. 1 Kaki Bukit Avenue 6AutoBay @ Kaki BukitSingapore 758123#01-01 Singapore 417883Nric/ROC No: 199001196NROB No: 53291793J

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **LIU’S BROTHER AUTO ENGINEERING WORKSHOP** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **\$1,600.00** (Repair Cost), **\$240.00** (Loss of Use/Rental), **\$2.00** (Disbursement) for vehicle no. **GBC1543D** that was damaged pursuant to the accident which occurred on **03/11/2022** (date) along **JUNCTION OF ANG MO KIO AVE 5 AND CTE (JUST BEFORE ANG MO KIO NORTH FLYOVER)** (location) involving vehicle no/s **SJP9651J**. This is pursuant to the inspection conducted on **08/11/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GOLDBELL LEASING PTE LTD** (the third party claimant”) of vehicle no. **GBC1543D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBC1543D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20th (day) of March (month) 20 23 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Liu's Brother Auto Engineering Workshop  
ROB No: 53291793J  
NO. 1 Kaki Bukit Avenue 6 #01-01  
AutoBay @ Kaki Bukit  
Singapore 417883



**liusbro@ymail.com**

**Tel: 67411730**

24-11-2022

Ref Date:

**Ref No:**

GBC1543D221103

Vehicle No:

GBC1543D

Singapore 079120

**Model / Make:**

## Fiat Doblo Cargo

1.6 MJ

**Liu's Bro Auto Engrg Wks**


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SJP9651J

Date of Accident

03/11/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **20/04/2022 - 19/04/2023**Requested By ..... **Susan Low (Liu's Brother Auto...**Requested Date ..... **07/11/2022 14:47****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## **EzLyna (LKKAuto)**

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**From:** EzLyna (LKKAuto)  
**Sent:** Thursday, 10 November 2022 1:14 PM  
**To:** lehhar@hotmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SJP9651J (AIG) AND GBC1543D AT/ALONG JUNCTION OF ANG MO KIO AVE 5 AND CTE (BEFORE ANG MO KIO NORTH FLYOVER) ON 03/11/2022

Dear Ong Leh Har,

Our Ref: CC6/AIG22011111/Upa3

### **ACCIDENT INVOLVING SJP9651J (AIG) AND GBC1543D AT/ALONG JUNCTION OF ANG MO KIO AVE 5 AND CTE (BEFORE ANG MO KIO NORTH FLYOVER) ON 03/11/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBC1543D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler


**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

| AUDIT TRAIL |                   |                              |  |                           |
|-------------|-------------------|------------------------------|--|---------------------------|
| No.         | On                | Audit                        | Remarks  | By                        |
| 1           | 07 Nov 2022 22:57 | <b>Clm Dtl Modified</b>      | Claimant's Name: -> GOLDBELL LEASING PTE LTD. Claimant's ID: -> 199001 196N.   | [A] HOW MEI KWAN          |
| 2           | 07 Nov 2022 22:57 | <b>Clm Veh Model Changed</b> | (202652) FIAT DOBLO 1.6 D CARGO MJ (M).  | [A] HOW MEI KWAN          |
| 3           | 07 Nov 2022 22:57 | <b>Clm Created</b>           | Reg No: GBC1543D, Acct Date: 2022/11/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Liu's Brother Auto Engineering Workshop (HQ) | [A] HOW MEI KWAN          |
| 4           | 07 Nov 2022 22:57 | <b>Adj Co Assigned</b>       | LKK Auto Consultants Pte Ltd (HQ):   | [A] HOW MEI KWAN          |
| 5           | 07 Nov 2022 22:57 | <b>Adj Next Rpt Changed</b>  | Next Rpt:Final Rpt,Due Date:2022/11/16   | [A] HOW MEI KWAN          |
| 6           | 07 Nov 2022 22:57 | <b>Adj Mandate Set</b>       | Approved:0.00.Reinsp:Adj decides.  | [A] HOW MEI KWAN          |
| 7           | 07 Nov 2022 22:57 | <b>Clm Ins Co Changed</b>    | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)  | [A] Merimen Administrator |
| 8           | 07 Nov 2022 22:57 | <b>Label Added</b>           | (20224):Field Survey.  | [A] Merimen Administrator |
| 9           | 07 Nov 2022 22:57 | <b>Label Added</b>           | (19):Fastlane.   | [A] HOW MEI KWAN          |
| 10          | 07 Nov 2022 22:57 | <b>Adj Adjuster Assigned</b> | [None] -> MARCUS CHUA  | [A] HOW MEI KWAN          |
| 11          | 14 Dec 2022 13:56 | <b>Adj Rpt Initiated</b>     |  | [A] JOANNE LEE KHANG MIN  |
| 12          | 14 Dec 2022 13:56 | <b>Clm Dtl Modified</b>      | Claim Conclusion: -> 3.  | [A] JOANNE LEE KHANG MIN  |
| 13          | 14 Dec 2022 13:56 | <b>Clm Dtl Modified</b>      | JPJ Reg. Date: -> 2011/06/13.  | [A] JOANNE LEE KHANG MIN  |
| 14          | 14 Dec 2022 13:56 | <b>Clm Details Notified</b>  |  | [A] JOANNE LEE KHANG MIN  |
| 15          | 16 Dec 2022 10:22 | <b>Adj Mandate Request</b>   | Cur Req:1842.00:Liability: 100% (BOLA 15) *Quantum: \$1,842.00 (all-in). Please refer to adjuster report for details. *For your approval please.   | [A] Ezlyna                |
| 16          | 10 Jan 2023 10:04 | <b>Adj Next Rpt Changed</b>  | Next Rpt:Final Rpt,Due Date:2022/11/16   | [I] MdNoor, Norsiah       |
| 17          | 10 Jan 2023 10:04 | <b>Adj Mandate Set</b>       | Approved:1842.00.  | [I] MdNoor, Norsiah       |

Date From   Date To   Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|-----------|-----------|----------|----------|------------------|-------|-------|--------|
|-------------|-----------|-----------|----------|----------|------------------|-------|-------|--------|

|         |                         |                          |       |                                    |  |          |          |       |
|---------|-------------------------|--------------------------|-------|------------------------------------|--|----------|----------|-------|
| 2865976 | 08 Nov 2022<br>11:38:48 | TP Case<br>(Insurer)     | Motor | LKK Auto<br>Consultants<br>Pte Ltd | AIG Asia<br>Pacific<br>Insurance<br>Pte. Ltd.<br>(Express) | GBC1543D | SJP9651J | 11.00 |
| 2883548 | 14 Dec 2022<br>13:56:52 | OD/TP Case<br>(Adjuster) | Motor | LKK Auto<br>Consultants<br>Pte Ltd | LKK Auto<br>Consultants<br>Pte Ltd (HQ)                    | GBC1543D | SJP9651J | 11.00 |