

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Thursday, 24 November 2022 9:49 AM
To: Hock Wah Motor Pte Ltd
Cc: Admin A
Subject: RE: TP CLAIM_SNA8312B & SLC7737D (III)_DOA: 04/11/2022 *** LKK REF: CC6/III22011109/pa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SNA8312B AND SLC7737D ON 04/11/2022

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Wednesday, 23 November 2022 2:38 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: RE: TP CLAIM_SNA8312B & SLC7737D (III)_DOA: 04/11/2022 *** LKK REF: CC6/III22011109/pa3

Dear Hsiao Tong

Please revert on liability matter for above mention claim.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: 09 November 2022 11:09

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Subject: RE: TP CLAIM_SNA8312B & SLC7737D (III)_DOA: 04/11/2022 *** LKK REF: CC6/III22011109/pa3

Dear Hsiao Tong

Please find attached video footage for above mention accident.

Please revert liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: 09 November 2022 11:04

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: TP CLAIM_SNA8312B & SLC7737D (III)_DOA: 04/11/2022 *** LKK REF: CC6/III22011109/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.