

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 7 November 2022 4:39 PM
To: Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: support@insurlogic.net; hdperfectautowork@gmail.com
Subject: FW: SLZ4433D (Pre-Inspection) / Your Vehicle : SCR638E | DOA : 05/11/2022
Attachments: GIA Report.pdf

Hi LKK

*** Insured has not report.

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Monday, 7 November 2022 3:18 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Re: SLZ4433D (Pre-Inspection) / Your Vehicle : SCR638E | DOA : 05/11/2022

Dear Pauline,

We refer to your email dated 07/11/2022.

Please arrange **LKK - Adrian Ling** to come and conduct the survey for vehicle SLZ4433D.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Nov 7, 2022 at 2:34 PM ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Irene

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

| Survey Company | Surveyor Name |
|----------------------------|------------------------|
| Priority Services | Jeffrey Ong |
| LBS | Mohd Fadhilah |
| Autoprobe | Tay Beng Hee |
| Perfect Automobile | Gary Chuah |
| AIS | Looi |
| Formteam (FTA) | Gary Soon |
| Genesis (Temp unavailable) | Roy (Temp unavailable) |
| LKK | Byran / Andrew Ling |
| Precise Appraiser | Anthony Lim |

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Monday, 7 November 2022 10:29 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>

Subject: Re: SLZ4433D (Pre-Inspection) / Your Vehicle : SCR638E | DOA : 05/11/2022

Dear Sir / Madam,

We refer to the above matter.

We are looking forward to hearing the surveyor list from you soon.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Sat, Nov 5, 2022 at 3:02 PM HD Perfect Autowork <hdperfectautowork@gmail.com> wrote:

Dear Sir / Madam,

We are instructed by **Yan Rui Hong** to notify you of a road traffic accident on **05/11/2022** at about **11:55 hours** at/along **Bartley Road East Towards Bartley Road** involving our client's/customer's vehicle registration number **SLZ4433D** and vehicle registration number **SCR638E** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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