

To: **India International Insurance Pte Ltd**
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Attn: **Motor Claims Department**

Date: 29th November 2022

Dear Sir/Madam,

Claimant: **Ang Chin Yee Esther**

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 04/11/2022 at along Bukit Batok Central x Bukit Batok Avenue 1 involving our client's vehicle registration number SLQ 7792 U and vehicle registration number SKS 4883 L driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$3,500.00
2) Loss of Rental	\$840.00
3) LTA Search Fee	\$7.45

Total : **\$4,347.45**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Agreement
- LTA Search Fee Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road, Eunos Spring
#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



AUTOWERKS

ZOOM AUTOWERKS PTE LTD

UEN No.: 201725603G

✉ zoomautowerks@gmail.com

LETTER OF AUTHORIZATION

Accident on 04/11/2022 @ 10:30 PM along BUKIT BATOK Central X Bukit Batok Ave 1.
Involving vehicles SLO7792U and SKS4883L.

In consideration of Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130, repairing my/our motor vehicle no SLO7792U. at my request, I/We, Ang chin Yee Esther ("the claimant") of _____ (address) bearing NRIC No S175 3967A the owner of motor vehicle no SLO7792U., hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.


I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Zoom Autowerks Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Zoom Autowerks Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Zoom Autowerks Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Zoom Autowerks Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Zoom Autowerks Pte Ltd shall amount to a good discharge of Zoom Autowerks Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 05 day of 11 (month) 20 22 (year)


Signed by "the claimant"

Name: Ang chin Yee Esther

NRIC No: S175 3967A



Signed by Zoom Autowerks Pte Ltd

Name: Elincai

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MPC2022D0008379
Claimant Ref: SLQ7792U

We/I, ZOOM AUTOWERKS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,500.00 (repair cost), S\$ 400.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SLQ7792U that was damaged pursuant to the accident which occurred on 04/11/2022 (date) at BUKIT BATOK CENTRAL (location) involving vehicle no. SKS4883L (insured vehicle). This is pursuant to the inspection conducted on 08/11/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ANG CHIN YEE ESTHER ("the third party claimant") of vehicle no. SLQ7792U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLQ7792U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,907.45 to ZOOM AUTOWERKS PTE LTD.

Dated this 8 day of February, 2023

CLAIMANT:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by Elm Cai (Workshop)

889014991
130 Bedok Reservoir Road,
Eunos Spring
#08-1339 Singapore 470130

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **India International Insurance Pte Ltd**
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Invoice No. : ZI0000968
Date : 8/2/2023
VRN : SLQ 7792 U
Make & Model : Honda Vezel
DOA : 4/11/2022
Terms : COD

	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			3,500.00
2	Loss of Rental (SGD\$100.00 x 4Days)			400.00
3	LTA Search			7.45

TOTAL : **\$3,907.45**

All crossed cheques must be made to "**ZOOM AUTOWERKS PTE LTD** "

Bank Name: Oversea-Chinese Banking Corporation Ltd

Account Number: 623326998001

Paynow UEN: 201725603G



(by Zoom Autowerks Pte Ltd)

ZOOM CAR LEASING

Zoom Car Leasing

Registration No.: 5339410M

e-mail : zoomcar.leasing@gmail.com

Zoom Autowerks Pte Ltd

Tel: 9450 7920

RENTAL INVOICE

Invoice No. : INV0000745

Date : 27/11/2022

Ref : SLQ 7765 Z

Your Ref : SLE 7792 U

Terms : 30Days

#	Rental Period	Rate	Quantity	Amount
1	Rental Charges for SLQ 7765 Z (05/11/2022 to 12/11/2022)	\$120.00	7 Days	\$840.00

C/O Yam Kok Hong

3 Sengkang East Avenue

#14-07 Singapore 544813

Contact: 9430 7356

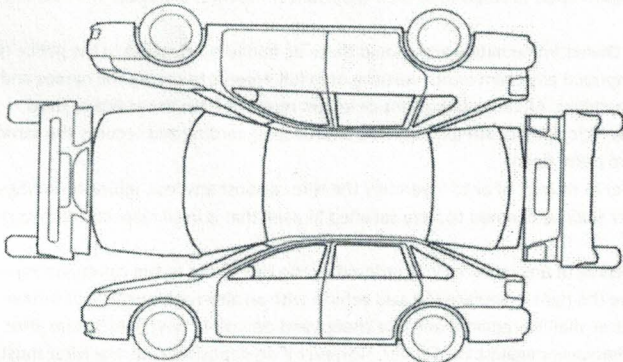

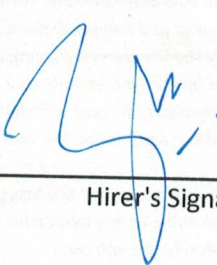
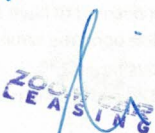
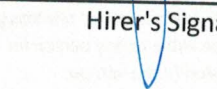
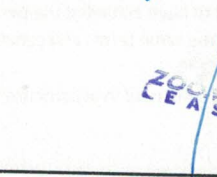
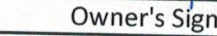
Total : \$840.00

(Customer's Signature/Stamp)

(For Zoom Car Leasing)

RENTAL AGREEMENT

Zoom Car Leasing
Registration No.: 53349410M
E-mail: zoomcarleasing@gmail.com

HIRER'S PARTICULAR		VEHICLE DETAIL																	
Name: Yam Kok Hong		Vehicle No.: SL27765Z																	
NRIC/Passport No.: S1525377J		Vehicle Make/Model: Honda Vezel																	
Address: 3 Sengkang East Ave #14-07 S(144 813)		Date/Time Out: 05/11/2022																	
Tel: 9430 7356		Date/Time In: 12/11/2022																	
Driving License No./Exp.:		<table border="1"> <tr> <td>E</td> <td><input checked="" type="checkbox"/></td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> </table>		E	<input checked="" type="checkbox"/>	1/4	1/2	3/4	F										
E	<input checked="" type="checkbox"/>	1/4	1/2	3/4	F														
ADDITIONAL DRIVER'S PARTICULAR		<table border="1"> <tr> <td>E</td> <td><input type="checkbox"/></td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> </table>		E	<input type="checkbox"/>	1/4	1/2	3/4	F										
E	<input type="checkbox"/>	1/4	1/2	3/4	F														
Name:		Mileage: 82674 KM																	
NRIC/Passport No.:		Mileage:																	
Address:		RENTAL CHARGES																	
Tel:		<table border="1"> <tr> <td>Hours</td> <td>@</td> <td>per hour</td> <td></td> </tr> <tr> <td>7 Days</td> <td>@ \$120</td> <td>per day</td> <td>\$840</td> </tr> <tr> <td>Weeks</td> <td>@</td> <td>per week</td> <td></td> </tr> <tr> <td>Months</td> <td>@</td> <td>per month</td> <td></td> </tr> </table>		Hours	@	per hour		7 Days	@ \$120	per day	\$840	Weeks	@	per week		Months	@	per month	
Hours	@	per hour																	
7 Days	@ \$120	per day	\$840																
Weeks	@	per week																	
Months	@	per month																	
Driving License No./Exp.:		Other Charges																	
(A) - Accident (D) - Dent (S) - Scratch		Petrol Top-Up																	
		Sub-total																	
		TOTAL CHARGES \$840																	
		PRE-PAYMENT																	
		Downpayment and Deposit																	
		Amount Refunded Due																	
		I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.																	
PHYSICAL DAMAGE EXCESS		ACKNOWLEDGEMENT																	
Singapore - Own Damage	\$2,000.00																		
Singapore - 3rd Party	\$2,000.00																		
Malaysia*	\$8,000.00																		
For Drivers aged < 27 or > 65 and/or less than 2 years driving experience regardless of age	\$3,000.00 (Additional)																		
IMPORT NOTE:																			
1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE 2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Zoom Car Leasing 3. Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited. 4. In case of accident, the hirer shall report to Zoom Car Leasing immediately.																			
																			
																			
																			

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Nov 2022 / 12:48:50

Receipt Date/Time : 06 Nov 2022 / 12:48:50

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221106-000469

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKS4883L				
As at 04 Nov 2022/22:30:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SKS4883L Enquiry Fee 20221106124759033052	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	526471XXXXXX0962	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Nov 2022 16:24	Clm Dtl Modified	Claimant's Name: -> ANG CHIN YEE ESTHER. Claimant's ID: -> S1753967A.	[A] HOW MEI KWAN
2	07 Nov 2022 16:24	Clm Veh Model Changed	(205710) HONDA VEZEL 1.5 X HYBRID CVT (A).	[A] HOW MEI KWAN
3	07 Nov 2022 16:24	Clm Created	Reg No: SLQ7792U. Acct Date: 2022/11/04. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Zoom Autowerks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	07 Nov 2022 16:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Nov 2022 16:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/16	[A] HOW MEI KWAN
6	07 Nov 2022 16:24	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Nov 2022 16:24	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	07 Nov 2022 16:24	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	21 Nov 2022 14:20	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. OI rear end TP.	[A] Ezlyna
10	22 Nov 2022 10:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/16. Mandate Remarks: Agree to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
11	22 Nov 2022 10:17	Adj Mandate Set	Approved:0.00:Agree to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
12	13 Dec 2022 16:03	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	13 Dec 2022 16:03	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	13 Dec 2022 16:03	Clm Dtl Modified	JPJ Reg. Date: -> 2017/07/21.	[A] JOANNE LEE KHANG MIN
15	13 Dec 2022 16:03	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	13 Dec 2022 17:38	Adj Mandate Request	Cur.Reg:3927.45:PODS Liability: 100% BOLA 27. *Quantum: \$3,927.45. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	14 Dec 2022 19:19	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/11/16. Mandate Remarks: upload DE report	[I] Sundari Nagarajan
18	14 Dec 2022 19:19	Adj Mandate Set	Approved:0.00:upload DE report	[I] Sundari Nagarajan
19	20 Dec 2022 12:03	Adj Mandate Request	Cur.Reg:4207.45:PODS Liability: 100% *Quantum: \$4,207.45. LOR is claimed. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
20	20 Dec 2022 19:10	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/11/16. Mandate Remarks: LOU \$60/- per day	[I] Sundari Nagarajan
21	20 Dec 2022 19:10	Adj Mandate Set	Approved:3927.45:LOU \$60/- per day	[I] Sundari Nagarajan

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2865813	08 Nov 2022 09:26:48	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLQ7792U	SKS4883L	11.00
2883098	13 Dec 2022 16:03:00	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLQ7792U	SKS4883L	11.00