

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 8 November 2022 10:59 AM  
**To:** andy@falconair.com.sg  
**Cc:** Florence Loh; SUR  
**Subject:** SMF 2328G-DOA: 3/11/2022 (AIS OD DESKTOP SURVEY)

Dear Andy,

As instructed by our client , please proceed to repair the **insured vehicle SMF 2328G. (Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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