

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 30.11.2022

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLV 5429G / SLT 2175T ON 05.11.2022.

We are the authorized repair workshop for the owner of motor vehicle no: **SLV 5429G**, which was involved in the captioned accident with your insured vehicle no: **SLT 2175T**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| | |
|--------------------------------------|--------------------|
| 1) Cost of Repair (inclusive of GST) | \$ 3,210.00 |
| 2) Loss of Use (4days X \$60) | \$ 240.00 |
| 3) GIA Search Fee | \$ 2.00 |
| | <u>\$ 3,452.00</u> |

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) Police Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

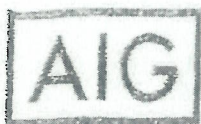
Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For FASTECH AUTO PTE LTD



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, CHAN DE WEI ("the third party claimant")
of BLK 519C TAMPINES CENTRAL S#10-77 SINGAPORE 523519 (address),
owner of SLV 54296 (vehicle no.) hereby authorize
FASTECH AUTO PTE LTD
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SLV 54296 that was
damaged pursuant to the accident which occurred on 05.11.2022 (date) along
PUNGGOL DRIVE (location)
involving vehicle no/s SLT 21.75T ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 07 day of NOVEMBER (month) 20 22 (year)

Signed by "the third party claimant"



Signed by "the workshop"

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, FASTECH AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,210.00 (Repair Cost), S\$240.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLV5429G that was damaged pursuant to the accident which occurred on 05/11/2022 (date) along (location) JUNCTION OF PUNGGOL DRIVE AND PUNGGOL PLACE, NEAR ONE PUNGGOL HUB involving vehicle no/s SLT2175T. This is pursuant to the inspection conducted on 07/11/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHAN DE WEI (the third party claimant") of vehicle no. SLV5429G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLV5429G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of April (month) 20 23 (year)



cks

Signed by appointed surveyor



[Signature]
Signed by "the workshop" (with chop)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 23244

Date : 22.11.2022

Vehicle No : SLV 5429G

Make/Model : HONDA CITY 1.5

Chassis/Eng# :

Accident Date : 05.11.2022

Claim No :

Reference : 1122 -23244

Policy No :

Amount

To proceed on lump sum repair

S\$

3000.00

E. & O. E.

Total : S\$

3000.00

GST @ 7% : S\$

210.00

Amount Due : S\$

3210.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST


There will be an server maintenance this Sunday between 9 pm and 10 pm SGT. Uploading documents may not be available in the interface during this period.

Find Insurer

Vehicle reg. no.

SLT2175T

Date of Accident

05/11/2022 

Reset

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **23/10/2022 - 22/10/2023**

Requested By **JASON TANG (KIM CHWEE AUT...**

Requested Date **06/11/2022 22:31**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017725**



EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 16 November 2022 3:47 PM
To: tan307a@hotmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLT2175T (AIG) AND SLV5429G AT/ALONG JUNCTION OF PUNGGOL DRIVE AND PUNGGOL PLACE, NEAR ONE PUNGGOL HUB 05/11/2022

Dear Tan Ing Keat (Chen Rongji),

Our Ref: CC6/AIG22011069/Upa3

ACCIDENT INVOLVING SLT2175T (AIG) AND SLV5429G AT/ALONG JUNCTION OF PUNGGOL DRIVE AND PUNGGOL PLACE, NEAR ONE PUNGGOL HUB 05/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLT2175T against your insurance policy.

Based on the accident reports and third party's (SLT2175T)'s in-vehicle camera video footage both front & rear views, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|----------------------------------|---|-----------------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 07 Nov 2022 12:18 | Clm Dtl Modified | Claimant's Name: -> -. | [A] HOW MEI KWAN |
| 2 | 07 Nov 2022 12:18 | Clm Veh Model Changed | (204438) HONDA CITY 1.5 CVT (A). | [A] HOW MEI KWAN |
| 3 | 07 Nov 2022 12:18 | Clm Created | Reg No: SLV5429G. Acct Date: 2022/11/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ) | [A] HOW MEI KWAN |
| 4 | 07 Nov 2022 12:18 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN |
| 5 | 07 Nov 2022 12:18 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2022/11/16 | [A] HOW MEI KWAN |
| 6 | 07 Nov 2022 12:18 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| 7 | 07 Nov 2022 12:18 | Clm Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express) | [A] Merimen Administrator |
| 8 | 07 Nov 2022 12:18 | Label Added | (20224):Field Survey. | [A] Merimen Administrator |
| 9 | 07 Nov 2022 12:18 | Label Added | (19):Fastlane. | [A] HOW MEI KWAN |
| 10 | 07 Nov 2022 12:18 | Adj Adjuster Assigned | [None] -> MARCUS CHUA | [A] HOW MEI KWAN |
| 11 | 08 Nov 2022 07:54 | Clm Registration Modified | Acct Time:00:00:00->17:30:00. | [I] AIG OneClaim Integration User |
| 12 | 08 Nov 2022 15:09 | Clm Registration Modified | Acct Time:17:30:00->17:00:00. Pol No:1700067245-05->1700067245. | [I] Auwyang, Jiahong |
| 13 | 11 Nov 2022 19:02 | Video Downloaded | Downloaded Video - Accident | [I] Olea, Maricel |
| 14 | 11 Nov 2022 19:02 | Video Downloaded | Downloaded Video - Accident | [I] Olea, Maricel |
| 15 | 17 Nov 2022 08:04 | Video Downloaded | Downloaded Video - Accident | [I] Syed-Yusoff, Saliha |
| 16 | 04 Jan 2023 17:13 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 17 | 04 Jan 2023 17:13 | Clm Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 18 | 04 Jan 2023 17:13 | Clm Dtl Modified | JPJ Reg. Date: -> 2018/01/02. | [A] JOANNE LEE KHANG MIN |
| 19 | 04 Jan 2023 17:13 | Clm Details Notified | | [A] JOANNE LEE KHANG MIN |
| 20 | 30 Jan 2023 17:51 | Adj Mandate Request | Cur.Req:3452.00:Liability: 100% BOLA 27 OI rear ended TP. Based on TP's video footage (front & rear views) TP did not reverse. *Quantum: \$3,452.00 (all-in). Please refer to adjuster report for details. *For your approval please. | [A] Ezlyna |

| AUDIT TRAIL | | | | |
|-------------|-------------------|----------------------|---|-------------------------|
| No. | On | Audit | Remarks | By |
| 21 | 17 Feb 2023 08:23 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2022/11/16. Mandate Remarks: please proceed with settlement @ \$3452 [COR-\$3210 LOU-\$240 LTA-\$2] ** subject to final repair bill and ATA | [I] Syed-Yusoff, Saliha |
| 22 | 17 Feb 2023 08:23 | Adj Mandate Set | Approved:3452.00:please proceed with settlement @ \$3452 [COR-\$3210 LOU-\$240 LTA-\$2] ** subject to final repair bill and ATA | [I] Syed-Yusoff, Saliha |

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|--------------------------------------|--|----------|--------------|--------|
| 2865407 | 07 Nov 2022 12:19:46 | Video Upload | Motor | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG) | SLV5429G | HOW MEI KWAN | xx.xx |
| 2865408 | 07 Nov 2022 12:19:49 | Video Upload | Motor | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG) | SLV5429G | HOW MEI KWAN | xx.xx |
| 2865410 | 07 Nov 2022 12:24:01 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SLV5429G | SLT2175T | 11.00 |
| 2893010 | 04 Jan 2023 17:13:10 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SLV5429G | SLT2175T | 11.00 |