

## EzLyna (LKKAuto)

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**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>  
**Sent:** Thursday, 22 December 2022 1:23 pm  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 30/10/2022 involving SHF 178U & SLL 9144D (III's insured) Our Ref: TAX/10/22/2096/lg  
**Attachments:** 2806\_001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$710.00
Loss of Rental	\$693.50 ( 9.5 days x \$73.00 )
Loss of Income	\$570.00 ( 9.5 days x \$60.00 )
<b>Total</b>	<b>\$1,973.50</b>

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorisation

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



## **AUTHORIZATION TO ACT**

We, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHF178U** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no **SHF178U** that was damaged pursuant to the accident which occurred on **30/10/2022** (date) along **10 BAYFRONT AVE DROP OFF POINT** (location) involving vehicle no/s **SLL9144D** ("the accident").

We further authorize the workshop to settle our above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of our claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

We further acknowledge that any settlement the workshop may reach on our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

**18 JUL 2023**

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_\_ (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



INDIA INTERNATIONAL INSURANCE PTE LTD  
 Co. Reg. No. 198703792k | GST Reg. No. M2-0078806-X  
 64 | Cecil Street | #04 | #05 | #06-02 | IOB Building | Singapore 049711  
 Office (65) 63476100 Email insure@iii.com.sg  
 Fax (65) 62244174 Website www.iii.com.sg

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

India Ref: MFL2022D0006760  
 Claimant Ref: SHF178U

We/I, STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 710.00 (repair cost), S\$ 791.00 (loss of <sup>income</sup> use/rental), S\$ - (search fee), vehicle no. SHF178U that was damaged pursuant to the accident which occurred on 30/10/2022 (date) at 10 BAYFRONT AVE DROP OFF POINT (location) involving vehicle no. SLL9144D (insured vehicle). This is pursuant to the inspection conducted on 07/11/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner STRIDES TAXI PTE LTD ("the third party claimant") of vehicle no. SHF178U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHF178U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,501.00 to STRIDES TAXI PTE LTD

Dated this ..... day of 18 JUL 2023 .....

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

  
 Signed by the workshop (with chop)  
 \*  
**Strides Taxi Pte Ltd**  
**60 Woodlands Industrial Park E4**  
**Singapore 757705**

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

  
 Signed by appointed Surveyor  
**LKK Auto Consultants Pte Ltd**  
 199607198R  
 51 Ubi Avenue 1  
 #01-25 Paya Ubi Ind. Park S(408933)

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
 SINGAPORE 757705

## Tax Invoice

GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV221200109  
 Date : 13.12.2022  
 Vehicle No. : SHF178U  
 Your Ref No. : TAX/10/22/2096  
 Our Ref No. : 24116705  
 Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
<b>Parts</b>					
PANEL SUB-ASSY, FRONT DOOR LH	1.00	\$1407.80	(100.00)	\$1407.80	\$ 0.00
STICKER STRIDES TAXI ( DOOR )	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
PANEL SUB-ASSY, REAR DOOR , LH	1.00	\$1401.70	(100.00)	\$1401.70	\$ 0.00
DOOR OUTER HANDLE FRONT , LH	1.00	\$ 423.20	(100.00)	\$ 423.20	\$ 0.00
				<u>Sub-Total</u>	<u>\$ 60.00</u>
<b>Labour</b>					
TO REPAIR REAR PORTION LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
<b>Others</b>					
TO RESPRAY FRONT DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESRAY REAR DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY DOOR HANDLE	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
				<u>GRAND TOTAL</u>	<u>\$ 710.00</u>

Remark :

Make/Model : PRIUS4FL  
 Accident Date : 30.10.2022

**Payment Instructions**

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
- Account Name : Strides Automotive Services Pte. Ltd.
- Bank Name : DBS Bank Ltd - SGD
- Bank Account No.: 018-008617-4
- Swift Code : DBSSSGSG

*Koo Yew Chung*  
 Koo Yew Chung (Dec 15, 2022 12:30 GMT+8)

Authorised Signature  
 for Strides Automotive Services Pte. Ltd.



### Laid Up Report

Accident Start Date : 30/10/2022

Date Generated : 17/11/2022

Accident End Date : 17/11/2022

User Name : LeeGek

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Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/10/22/2096	SHF178U	Strides Taxi Pte Ltd	TOYOTA	PRIUS4FL	24116705	31/10/2022 2:54 PM	10/11/2022 8:36 AM



## MEMORANDUM

To: Claims Dept

Our Ref: TAX/10/22/2096

From: Strides Taxi Pte Ltd

Date: 6<sup>th</sup> November 2022

### **ACCIDENT ON 30/10/2022 INVOLVING SHF 178U & SLL 9144D AT MBS TAXI STAND**

This is to confirm that the daily rental rate for SHF 178U is \$73.00 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Nov 2022 00:06	<b>Clim Dtl Modified</b>	Insured Name: -> GRAB RENTALS PTE LTD. Insured ID: -> 201617200G. Claimant's Name: -> Strides Taxi Pte Ltd. Claimant's ID: -> 198905369K.	[A] HOW MEI KWAN
2	06 Nov 2022 00:06	<b>Clim Veh Model Changed</b>	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	06 Nov 2022 00:06	<b>Clim Created</b>	Reg No: SHF178U. Acct Date: 2022/10/30. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Strides Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	06 Nov 2022 00:06	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	06 Nov 2022 00:06	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/11/15	[A] HOW MEI KWAN
6	06 Nov 2022 00:06	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	06 Nov 2022 00:06	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	06 Nov 2022 00:06	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	14 Nov 2022 00:38	<b>Adj Adjuster Assigned</b>	KENNETH KONG -> MOHD RASUL	[A] HOW MEI KWAN
10	16 Nov 2022 15:30	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 26 applicable. OI's passenger opened rear right door and hit onto TP moving vehicle.	[A] Ezlyna
11	17 Nov 2022 10:20	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/11/15	[I] Bhargavi Purushothaman Dhanya
12	17 Nov 2022 10:20	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Bhargavi Purushothaman Dhanya
13	08 Jan 2023 23:25	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	08 Jan 2023 23:25	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	08 Jan 2023 23:25	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2020/12/01.	[A] JOANNE LEE KHANG MIN
16	08 Jan 2023 23:25	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	13 Jan 2023 14:14	<b>Adj Mandate Request</b>	Cur.Req:1079.00: PODS Liability: 100% *Quantum: \$1,079.00. Please refer to adjuster & DE report for details. *For your approval please.	[A] Ezlyna
18	16 Jan 2023 09:46	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/11/15. Mandate Remarks: offer 2 days please	[I] Priya
19	16 Jan 2023 09:46	<b>Adj Mandate Set</b>	Maintained:offer 2 days please	[I] Priya
20	02 Feb 2023 14:51	<b>Adj Mandate Request</b>	Cur.Req:1755.50:Please note that Rasul had recommended 2 working days (please refer to the attached repair estimates). Please refer to the attached breakdown which we have explained the reasons for the delay. III could have arranged for survey on	[A] Ezlyna
21	02 Feb 2023 15:41	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/11/15. Mandate Remarks: offer 5.5 days please	[I] Priya
22	02 Feb 2023 15:41	<b>Adj Mandate Set</b>	Maintained:offer 5.5 days please	[I] Priya
23	12 Apr 2023 08:38	<b>Adj Mandate Request</b>	Cur.Req:1571.00:re-seek mandate for LOR+LOI 7 days - Strides claimed that the delay to conduct PRI was on us. Documents from Strides uploaded in Merimen. For your approval please.	[A] Ezlyna
24	12 Apr 2023 10:27	<b>Adj Mandate Set</b>	Approved:1571.00.	[I] Priya

Date From  Date To  Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2865263	07 Nov 2022 09:52:52	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHF178U	SLL9144D	11.00
2894857	08 Jan 2023 23:25:04	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHF178U	SLL9144D	11.00