

Meng Yan (LKK Auto)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Friday, 4 November 2022 4:38 PM
To: assignments
Subject: PRS FOR FBE1968H ; EQI REF: DM22HO01870
Attachments: OI - GBJ2045G.pdf

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached is insured's GIA report. Please request TP GIA report from TP workshop as not found in GEARS.

Please acknowledge receipt.

Thank you.

"With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg"

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>
Sent: Friday, 4 November 2022 12:16 PM

To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR FBE 1968H DOA: 02.11.2022 Our ref: DM22HO01870

Without Prejudice

Dear Jie Si,

Please arrange (LKK Auto Consultants Pte Ltd) to conduct the pre-repair survey.

Thank you

Best Regards,

Szelin

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Sent: Friday, November 4, 2022 10:16

To: Siow Szelin <szelin.siow@fastechauto.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR FBE 1968H DOA: 02.11.2022 Our ref: DM22HO01870

WITHOUT PREJUDICE

Dear Szelin,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
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3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

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From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Friday, November 4, 2022 9:45 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>; motor claims <motorclaims@eqinsurance.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR FBE 1968H DOA: 02.11.2022

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: GBJ 2045G.

Date of accident: 02/11/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: FBR 1968H.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,

Szelin

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

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