

## Veron Chen (LKKAUTO)

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**From:** Pauline Soh <pauline.soh@ergo.com.sg>  
**Sent:** Tuesday, 27 December 2022 4:52 PM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** RE: Direct Settlement involving vehicle SJP339X (Ours) & SKT6675C (Your Insured)  
DOA: 31/10/2022

CDMPG22002357

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Tuesday, 27 December 2022 3:41 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Pauline Soh <pauline.soh@ergo.com.sg>  
**Cc:** support@insurlogic.net  
**Subject:** RE: Direct Settlement involving vehicle SJP339X (Ours) & SKT6675C (Your Insured) DOA: 31/10/2022

Dear Pauline,

Kindly provides claim number

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 23 December 2022 4:55 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** [support@insurlogic.net](mailto:support@insurlogic.net)  
**Subject:** RE: Direct Settlement involving vehicle SJP339X (Ours) & SKT6675C (Your Insured) DOA: 31/10/2022

Dear Pauline,

Kindly provides claim number

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Thursday, 3 November 2022 4:48 PM  
**To:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** [support@insurlogic.net](mailto:support@insurlogic.net)  
**Subject:** RE: Direct Settlement involving vehicle SJP339X (Ours) & SKT6675C (Your Insured) DOA: 31/10/2022

Hi LKK,

\*\*\* Insured has not report.

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>  
**Sent:** Thursday, 3 November 2022 4:26 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** Dillen Selvarajoo <[dillen.selvarajoo@ergo.com.sg](mailto:dillen.selvarajoo@ergo.com.sg)>  
**Subject:** Direct Settlement involving vehicle SJP339X (Ours) & SKT6675C (Your Insured) DOA: 31/10/2022  
**Importance:** High

Dear officer-in-charge,

For claim registration.

**Besides, kindly check if your insured lodge their accident report & check the liability on the said incident.**

Kindly revert to us as soon as possible.

Thank you

**Paulo**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
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