

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 14 November 2022 4:27 PM
To: Ye, Yong Kang Melvin; SUR; assignments
Cc: Choo, Thelma; Teo, Grace
Subject: RE: Ref : CMTD2203994/THE RE: [Possible Phish Fraud]ACCIDENT INVOLVING YOUR INSURED FBQ3686M & OUR CLIENT'S VEHICLE PH5115M ALONG SLE TOWAREDS BKE ON 02.11.2022
Attachments: PH5115M IA.pdf; PH5115M PARF_COE Rebate Enquiry.pdf; PH 5115M estimate.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of PH 5115M.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, 4 November 2022 12:33 PM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: Ref : CMTD2203994/THE RE: [Possible Phish Fraud]ACCIDENT INVOLVING YOUR INSURED FBQ3686M & OUR CLIENT'S VEHICLE PH5115M ALONG SLE TOWAREDS BKE ON 02.11.2022

Dear Melvin,

Thank you for the assignment.

Repairer arrange on 8.11.22.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Friday, 4 November 2022 11:58 AM
To: Tan Alan <atautoconsultant@gmail.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: Ref : CMTD2203994/THE RE: [Possible Phish Fraud]ACCIDENT INVOLVING YOUR INSURED FBQ3686M & OUR CLIENT'S VEHICLE PH5115M ALONG SLE TOWAREDS BKE ON 02.11.2022

Without Prejudice

Dear Alan,

We have appointed LKK Auto to conduct the survey.

Aside to LKK Auto,

Please make the arrangement to survey for PH5115M by either Mr Kenneth/Marcus/Adrian/Steve on a Without Prejudice Basis and revert with your preliminary report upon completion of survey to my colleague, Thelma.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Tan Alan <atautoconsultant@gmail.com>

Sent: Friday, November 4, 2022 9:24 AM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: Ref : CMTD2203994/THE RE: [Possible Phish Fraud]ACCIDENT INVOLVING YOUR INSURED FBQ3686M & OUR CLIENT'S VEHICLE PH5115M ALONG SLE TOWARDS BKE ON 02.11.2022

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Hi Melvin,

We are agreeable to select LKK as the SJE for above case. Thank you.

Rgds
Alan

On Fri, Nov 4, 2022, 09:06 Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg> wrote:

Without Prejudice

Date: 04/11/2022

Attention:

A T AUTO CONSULTANT

Dear Alan,

ACCIDENT INVOLVING PH5115M & FBQ3686M ON 02.11.2022

We refer to your Notice of Accident dated 03/11/2022.

Please be informed that Ms Thelma Choo is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
		Chow BoXiong	
	LKK Auto Consultants	Adrian Ling (East)	
		Marcus Chua (East)	
		Kenneth Kong (North)	
		Steve Chen (West)	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

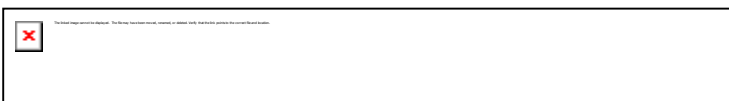
Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards
Melvin Ye

Claims Division
D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Tan Alan <atautoconsultant@gmail.com>

Sent: Thursday, November 3, 2022 6:15 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: [Possible Phish Fraud]ACCIDENT INVOLVING YOUR INSURED FBQ3686M & OUR CLIENT'S VEHICLE PH5115M ALONG SLE TOWARDS BKE ON 02.11.2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir,

Attached herewith is the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol. Thank you.

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****Vehicle will be arranged to nos 6 Sungei Kadut way S' 728768**

--

Rgds

Alan Tan

83868989

A T Auto Consultant