

## Huey Yon (LKKAUTO)

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**From:** Rasul (LKKAUTO)  
**Sent:** Friday, 12 May 2023 9:38 AM  
**To:** SUR; CS A Team  
**Subject:** FW: MSFCIL REF: D22003444MFCV/GBL/1 - ACCIDENT INVOLVING XE5471E AND YOUR INSURED YP6176G DATED ON 01/11/2022

**Importance:** High

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**From:** Raymond Ting <raymond.ting@scauto.com.sg>  
**Sent:** Friday, 12 May 2023 9:38:07 am (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Rasul (LKKAUTO) <Rasul@lkkauto.com>; Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>  
**Subject:** RE: MSFCIL REF: D22003444MFCV/GBL/1 - ACCIDENT INVOLVING XE5471E AND YOUR INSURED YP6176G DATED ON 01/11/2022

Dear Rasul,

Content noted.

Thank you

Regards:

**Raymond Ting**  
Claim Executive  
D +65 6571 9958  
E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

**SC AUTO INDUSTRIES (S) PTE LTD**  
51 Senoko Road Singapore 758133  
T 6758 2222 F 6257 6931

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**From:** Rasul (LKKAUTO) <Rasul@lkkauto.com>  
**Sent:** Friday, 12 May 2023 9:28 am  
**To:** Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>; Raymond Ting <raymond.ting@scauto.com.sg>  
**Subject:** Re: MSFCIL REF: D22003444MFCV/GBL/1 - ACCIDENT INVOLVING XE5471E AND YOUR INSURED YP6176G DATED ON 01/11/2022

Hi Raymond,

We will be advising our principal a cost of repair L/S \$3,200.00 /- with 01 day of repair before GST, subject to their approval.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Sent:** Friday, 12 May 2023 9:09 am

**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Subject:** FW: MSFCIL REF: D22003444MFCV/GBL/1 - ACCIDENT INVOLVING XE5471E AND YOUR INSURED YP6176G DATED ON 01/11/2022

Dear Rasul,

Kindly assist.

Best Regards,

Huey Yon | Case Handler

LKK Auto Consultants

phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Sent:** Saturday, November 19, 2022 9:41 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** FW: MSFCIL REF: D22003444MFCV/GBL/1 - ACCIDENT INVOLVING XE5471E AND YOUR INSURED YP6176G DATED ON 01/11/2022

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**From:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Sent:** Saturday, 19 November 2022 9:41:05 am (UTC+08:00) Kuala Lumpur, Singapore

**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>

**Subject:** RE: MSFCIL REF: D22003444MFCV/GBL/1 - ACCIDENT INVOLVING XE5471E AND YOUR INSURED YP6176G DATED ON 01/11/2022

**WITHOUT PREJUDICE**

Dear Rasul,

Attach here are the final dv and photo after repair for your reference.

Kindly confirm your acceptance.

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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**From:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Sent:** Thursday, 10 November 2022 9:31 am

**To:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>

**Subject:** RE: MSFCIL REF: D22003444MFCV/GBL/1 - ACCIDENT INVOLVING XE5471E AND YOUR INSURED YP6176G DATED ON 01/11/2022

**WITHOUT PREJUDICE**

Dear Raymond Ting,

We refer to your email below.

We agree to direct settlement with quantum to be agreed.

**Note: Please take note that we will not be liable for any LOU/LOR incurred for checking of liability clearance before you commence repairs, as your customer have the alternative to claim under OD. For cases whereby liability is not clear, evidence should be submitted to us before we request.**

Nothing in this email is to be construed as an admission of liability on our part or the part of our insured. For avoidance of doubts, all our rights are expressly reserved.

Thank you

Best Regards

Rachel Wu

Motor Claims Dept

**MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3862 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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**From:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Sent:** Wednesday, November 9, 2022 5:19 PM

**To:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>

**Subject:** RE: MSFCIL REF: D22003444MFCV/GBL/1 - ACCIDENT INVOLVING XE5471E AND YOUR INSURED YP6176G DATED ON 01/11/2022

**WITHOUT PREJUDICE**

Dear Rachel Wu,

As request, kindly refer to the mark estimate attached.

Kindly assist liability clearance.

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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**From:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Sent:** Wednesday, 9 November 2022 4:19 pm

**To:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

Cc: Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>

Subject: RE: MSFCIL REF: D22003444MFCV/GBL/1 - ACCIDENT INVOLVING XE5471E AND YOUR INSURED YP6176G DATED ON 01/11/2022

**WITHOUT PREJUDICE**

Dear Raymond,

We refer to our email dated 04.11.2022.

Please let us have your estimate before we can revert on the liability clearance.

**Note: Please take note that we will not be liable for any LOU/LOR incurred for checking of liability clearance before you commence repairs, as your customer have the alternative to claim under OD. For cases whereby liability is not clear, evidence should be submitted to us before we request.**

Nothing in this email is to be construed as an admission of liability on our part or the part of our insured. For avoidance of doubts, all our rights are expressly reserved.

Thank you

Best Regards

Rachel Wu

Motor Claims Dept

**MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3862 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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**From:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Sent:** Wednesday, November 9, 2022 2:22 PM

**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Subject:** RE: MSFCIL REF: D22003444MFCV/GBL/1 - ACCIDENT INVOLVING XE5471E AND YOUR INSURED YP6176G DATED ON 01/11/2022

**Importance:** High

**WITHOUT PREJUDICE**

Dear Vic Sanghilan,

Kindly assist liability clearance.

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

**SC AUTO INDUSTRIES (S) PTE LTD**  
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**From:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Sent:** Friday, 4 November 2022 9:53 am

**To:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Subject:** MSFCIL REF: D22003444MFCV/GBL/1 - ACCIDENT INVOLVING XE5471E AND YOUR INSURED YP6176G DATED ON 01/11/2022

WITHOUT PREJUDICE

Dear Raymond,

We refer further to the below email.

Kindly furnish us a copy of the estimate for our further action.

Note: Please take note that we will not be liable for any LOU/LOR incurred for checking of liability clearance before you commence repairs, as your customer have the alternative to claim under OD.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)

Website: <http://www.msfirstcapital.com.sg>

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**From:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>  
**Sent:** Thursday, 3 November 2022 5:31 pm  
**To:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>  
**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING XE5471E AND YOUR INSURED YP6176G DATED ON 01/11/2022

**WITHOUT PREJUDICE**

Dear Joanne Tan,

Kindly assign **LKK Auto Consultants Pte Ltd** to carry out pre-repair survey.

Thank you

Regards:

**Raymond Ting**  
Claim Executive  
D +65 6571 9958  
E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

**SC AUTO INDUSTRIES (S) PTE LTD**  
51 Senoko Road Singapore 758133  
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**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>  
**Sent:** Thursday, 3 November 2022 5:22 pm  
**To:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>  
**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>  
**Subject:** ACCIDENT INVOLVING XE5471E AND YOUR INSURED YP6176G DATED ON 01/11/2022  
**Importance:** High

Dear Sir/Mdm,

Our Ref: D22003444MFCV/GBL/VS/TPD-1

We refer to your survey request dated Nov 03, 2022.

For the time being, we provide the list hereunder for this matter.  
We have only 7.

"If you do not agree to any of the surveyors below, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list to conduct the pre-repair survey.



Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle. Our surveyor will be appointed within 2 working days of your email.

<b>Automobile Inspection Services</b>	<b>6286 0155</b>
<b>AutoProbe Consultants</b>	<b>6269 9235</b>
<b>Premier Appraiser Services</b>	<b>6554 2269</b>
<b>Priority Services</b>	<b>6293 4867</b>
<b>VP Appraisal</b>	<b>9851 1914</b>
<b>LKK Auto Consultants Pte Ltd</b>	<b>6256 3561</b>
<b>Vicom Ltd</b>	<b>6455 5555</b>

Please revert as soon as possible.

Thank you and Regards,  
Joanne Tan  
Motor Claims

### **MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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**From:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Sent:** Thursday, 3 November 2022 5:07 PM

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>

**Subject:** ACCIDENT INVOLVING XE5471E AND YOUR INSURED YP6176G DATED ON 01/11/2022

**Importance:** High

### **WITHOUT PREJUDICE**

Dear Sir/Mdm

We are writing with regards to the above mentioned accident.

Please advise us if your end is keen in direct settlement for this case and whether we have a clearance in liability.

Attached our report for your reference.

We will sent you estimate once available.

Meanwhile, please let us have your appointed surveyor list to arrange for the survey.

Thank you

Regards:

**Raymond Ting**



Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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