Shiau Chan (LKKAuto)

From: Motor Claims <claims@dingautomotive.com>

Sent: Monday, 28 November 2022 1:47 PM

To: Steve Chen (LKK Auto)

Cc: Shiau Chan (LKKAuto); Kelly Ding; sarah@dingautomotive.com

Subject: Re: PENDING OFFER / 50114607 / SHC655A AND GBB96P / DOA: 03/11/2022

Dear Steve,

The amount corrected is \$4,850.

Thank you

Please Cc: kelly@dingautomotive.com; sarah@dingautomotive.com in all correspondence.

Best regards,

Rena

Claims Dept.

Ding Automotive Pte Ltd

2 Pereira Road | #04-02 2Connectt@TS | Singapore 368024

T: (+65) 9239 4128 | E: claims@dingautomotive.com

On Mon, Nov 28, 2022 at 1:14 PM Steve Chen (LKK Auto) < SteveChen@lkkauto.com> wrote: Hi Shiau Chan,

Amend to \$3850.00.

Thanks.

Best Regards,

Steve Chen | Automotive Assessor LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims < claims@dingautomotive.com >

Sent: Monday, 28 November 2022 12:33 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>; Steve Chen (LKK Auto)

<SteveChen@lkkauto.com>

Cc: Kelly Ding < kelly@dingautomotive.com >; sarah@dingautomotive.com < sarah@dingautomotive.com >

Subject: Re: PENDING OFFER / 50114607 / SHC655A AND GBB96P / DOA: 03/11/2022

WITHOUT PREJUDICE

Dear Sir/Mdm,

Kindly advise OIC.

Resending LOD due to changes in finalisation amount.

Please view attachment for our LOD and supporting documents to claim against your insured. We have completed the repair, vehicle collected and have finalised.

We would like to claim for our client as per following:

Recommended Repair Days: 06 Sat,Sun,Public Holiday/etc: 02

Total Claims Days: 07
Cost Of Repair: \$5,189.50
Lta/Gia Fee: \$2.00
Loss Of Rental: \$819.00
Loss Of Income: \$560.00

Towing Fee: \$0.00 Surveyor Fee: \$0.00 Total: \$6,570.50

Kindly revert us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance.

Thank you

Please Cc: kelly@dingautomotive.com; sarah@dingautomotive.com in all correspondence.

Best regards,

Rena

Claims Dept.

Ding Automotive Pte Ltd

2 Pereira Road | #04-02 2Connectt@TS | Singapore 368024

T: (+65) 9239 4128 | E: claims@dingautomotive.com

On Tue, Nov 15, 2022 at 3:27 PM Motor Claims <claims@dingautomotive.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

Kindly advise OIC.

Please view attachment for our LOD and supporting documents to claim against your insured. We have completed the repair, vehicle collected and have finalised.

We would like to claim for our client as per following:

Recommended Repair Days: 06 Sat,Sun,Public Holiday/etc: 02

Total Claims Days: 07 Cost Of Repair: \$5,243.00

Lta/Gia Fee: \$2.00 Loss Of Rental: \$819.00 Loss Of Income: \$560.00 Towing Fee: \$0.00 Surveyor Fee: \$0.00

Total: \$6,624.00

Kindly revert us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance.

Thank you

Please Cc: <u>kelly@dingautomotive.com</u>; <u>sarah@dingautomotive.com</u> in all correspondence.

Best regards,

Rena

Claims Dept.
Ding Automotive Pte Ltd
2 Pereira Road | #04-02 2Connectt@TS | Singapore 368024
T: (+65) 9239 4128 | E: claims@dingautomotive.com

On Thu, Nov 10, 2022 at 12:40 PM Taxis Customer Service < taxiscs@stengg.com> wrote: Without Prejudice

Dear Steve,

Please refer below for the finalize according to our conversation to finalize for SHC655A.

Please refer to the attached Estimate & After Paint for SHC655A.

Lump Sum Repair

Total Repair – 06 Days

Labour = \$2150.00

S/N = \$530.00

Parts = \$3429.04

L+S+P = \$6109.04 - 20% = \$4887.24

Total Finalize Amount = \$4887.24

Thanks!

With warmest regards,

Loong

Ding Automotive Pte Ltd

31 Corporation Rd, Singapore 649806

Tel: 9689 1857 / 6265 7130

From: Taxis Customer Service <taxiscs@stengg.com>

Sent: Monday, November 7, 2022 9:21 AM **To:** edward cho <edwardchowl@yahoo.com>

Cc: Kelly Ding < kelly@dingautomotive.com >; sarah@dingautomotive.com < sarah@dingautomotive.com >;

claims@dingautomotive.com <claims@dingautomotive.com>

Subject: 50114593 / SHC934U - Finalize Amount & After Repair Photo . (DOA: 28/10/2022)

Without Prejudice

Dear Edward,

Please refer below for the finalize according to our conversation to finalize for SHC934U.

Please refer to the attached Estimate & After Paint for SHC934U.

Lump Sum Repair

Total Repair – 05 Days

Labour = \$1820.00

S/N = \$670.00

Parts = \$6829.20

L+S+P = \$9319.20 - 20% = \$7455.36

Total Finalize Amount = \$7455.36

Thanks!

With warmest regards,

Loong

Ding Automotive Pte Ltd

31 Corporation Rd, Singapore 649806

Tel: 9689 1857 / 6265 7130

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