

Shiau Chan (LKKAuto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 16 November 2022 5:29 PM
To: Shiau Chan (LKKAuto)
Subject: RE: 50114607 / OUR INSURED - SHC655A / TP VEH NUMB : GBB96P / DOA 03.11.2022 - ARRANGE FOR SURVEY

CDMCG22002365

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, 16 November 2022 5:20 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: support@insurlogic.net
Subject: RE: 50114607 / OUR INSURED - SHC655A / TP VEH NUMB : GBB96P / DOA 03.11.2022 - ARRANGE FOR SURVEY

Dear Sir/Madam,

Kindly provide us the claim number of above mentioned.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, 4 November 2022 2:50 PM

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: support@insurlogic.net

Subject: RE: 50114607 / OUR INSURED - SHC655A / TP VEH NUMB : GBB96P / DOA 03.11.2022 - ARRANGE FOR SURVEY

Dear Pauline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Friday, 4 November 2022 2:37 PM

To: Taxis Customer Service <taxiscs@stengg.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: support@insurlogic.net

Subject: RE: 50114607 / OUR INSURED - SHC655A / TP VEH NUMB : GBB96P / DOA 03.11.2022 - ARRANGE FOR SURVEY

Dear Loong,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

*** Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194



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From: Taxis Customer Service <taxiscs@stengg.com>

Sent: Thursday, 3 November 2022 5:15 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: 50114607 / OUR INSURED - SHC655A / TP VEH NUMB : GBB96P / DOA 03.11.2022 - ARRANGE FOR SURVEY

Hi All,

Please appoint LKK to conduct pre-repair survey for the above mentioned accident vehicle.

Thanks.

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Thursday, November 3, 2022 4:25 PM

To: Taxis Customer Service <taxiscs@stengg.com>

Subject: FW: 50114607 / OUR INSURED - SHC655A / TP VEH NUMB : GBB96P / DOA 03.11.2022 - ARRANGE FOR SURVEY

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Dear Loong,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi

Formteam (FTA)	Gary Soon
Genesis (Temp unavailable)	Roy (Temp unavailable)
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

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From: Taxis Customer Service <taxiscs@stengg.com>

Sent: Thursday, 3 November 2022 3:37 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Kelly Ding <kelly@dingautomotive.com>; sarah@dingautomotive.com; claims@dingautomotive.com

Subject: 50114607 / OUR INSURED - SHC655A / TP VEH NUMB : GBB96P / DOA 03.11.2022 - ARRANGE FOR SURVEY

Without Prejudice

Dear All ,

Kindly assist to arrange survey for the above mentioned SHC655A (our insured) claiming against your insured – GBB96P .

The workshop location will be at 31 Corporation Road

Thanks!

With warmest regards,

Loong

Ding Automotive Pte Ltd

31 Corporation Rd, Singapore 649806

Tel : 9689 1857 / 6265 7130

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