

EzLyna (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 16 March 2023 9:45 am
To: EzLyna (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [SEEK MANDATE] /YR REF: 22/22/22/VC05/026511 / OUR REF: CC4/LPC22011038/Apa3q2 -SLT5753E / Your Vehicle : GBJ2925S | DOA : 02/11/2022

Lonpac External - General

Dear Ezlyna,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Wednesday, March 15, 2023 4:39 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] /YR REF: 22/22/22/VC05/026511 / OUR REF: CC4/LPC22011038/Apa3q2 -SLT5753E / Your Vehicle : GBJ2925S | DOA : 02/11/2022

Dear Gerald,

Your Ref: 22/22/22/VC05/026511

We refer to the above matter and your email below.

ACCIDENT INVOLVING GBJ2925S AND SLT5753E ON 02.11.2022

We have highlighted to your good office on 10/11/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a chain collision under BOLA 22, While reversing, OI collided onto TP parked vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **HD Perfect Autowork Pte Ltd** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$12,918.32	\$ 2,750.00
2. Loss of Rental (3 days x \$120)	\$ 360.00	\$ 300.00 (3 days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$13,285.77	\$ 3,057.45

*4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

The above is for your approval please.

Thank You.

*I am working from home from 06~17.03. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, December 8, 2022 12:02 PM

To: CS A Team <cs-a@lkkauto.com>

Subject: RE: SLT5753E (Pre-Inspection) / Your Vehicle : GBJ2925S | DOA : 02/11/2022

NEW CASE

Hi

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 10 November 2022 7:49 AM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: SLT5753E (Pre-Inspection) / Your Vehicle : GBJ2925S | DOA : 02/11/2022

Lonpac External - General

Our Ref: 22/22/22/VC05/026511

Dear Meng Yan,

The case is handled my me.

Attached copy of insured's report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Friday, 4 November 2022 9:17 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: SLT5753E (Pre-Inspection) / Your Vehicle : GBJ2925S | DOA : 02/11/2022

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 3 November 2022 4:51 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; HD Perfect Autowork <hdperfectautowork@gmail.com>

Subject: FW: SLT5753E (Pre-Inspection) / Your Vehicle : GBJ2925S | DOA : 02/11/2022

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Thursday, 3 November 2022 4:48 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: SLT5753E (Pre-Inspection) / Your Vehicle : GBJ2925S | DOA : 02/11/2022

Dear Gerald,

Please arrange **Adrian Ling - LKK** to come and conduct the survey for vehicle SLT5753E.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875