# Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Thursday, 3 November 2022 6:39 PM

**To:** SUR; assignments

Subject: OUR REF: SNM22D207753/C04/GBF2683K/KHONGLH & YOUR REF: GBL1495L |

**CONDUCT WP SURVEY** 

Attachments: SNM22D207753+WITNESS VF - PARKED VEH ALONG PIE (1).mp4; GBL1495L.pdf

**Follow Up Flag:** Follow up Flag Status: Follow up

Hi LKK,

Please assist to arrange WP PRS.

Thank you

Regards,

## Lynn Khong

Senior Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

From: Lynn Khong

Sent: Thursday, 3 November 2022 6:35 pm

To: 'Michelle Ong Siew Bee' < michelle.ong@wearnes.com>

Subject: OUR REF: SNM22D207753/C04/GBF2683K/KHONGLH & YOUR REF: GBL1495L | ASSIGN WP SURVEY

#### **'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS** 

Dear Michelle,

We refer to the above matter.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct without prejudice pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Regards,

## Lynn Khong

Senior Executive Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 1 November 2022 2:38 pm

To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: OUR REF: SNM22D207753/C02/ GBF2683K/KHONGLH & YOUR REF: . GBL1495L TO CONDUCT PRS DOA:

28.10.2022

# WITHOUT PREJUDICE via EMAIL ONLY

Dear Lynn,

Please refer to the below email.

Please conduct PRS GBL1495L soonest possible.

Please contact our claims department Lynn Khong 6389 6156 the officer in charge or 6389 6116 should you require our assistance.

#### \*Kindly quote our claim reference number when replying.\*

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Michelle Ong Siew Bee <michelle.ong@wearnes.com>

Sent: Tuesday, 1 November 2022 9:55 am

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Subject: Direct Settlement - Our Ref: SLV4060S; Your Insured SKN9858D DOA 04/03/2020

Importance: High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,
We refer to the above matter.
Attached for Direct Settlement.
Kindly revert asap.

## Please note that the vehicle is already in our premises.

Thanks.

Best regards,

#### Michelle Ong

Service Consultant Bodyshop & Paint

#### Wearnes Automotive Pte. Ltd.

249 Alexandra Road Singapore 159103

M (65) 9129 4556 F (65) 6264 7137

www.wearnes.com michelle.ong@wearnes.com

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