

EzLyna (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 10 April 2023 3:11 pm
To: EzLyna (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: REMINDER - [SEEK MANDATE] / [PASSWORD] OUR REF: SNM22D207942/C02/GBF1727A/TANKL & YOUR REF: CC6/CTI22011026/Upa3, GBG684R, D.O.A. 03/11/2022, TPP DIRECT SETTLEMENT

Without Prejudice

Dear Ezlyna,

We refer to your email below.

Please proceed to offer up to \$7,107.45(all-in).

Please keep us posted for us to act accordingly.

Thank you.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Sunday, April 9, 2023 3:50 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW:REMINDER - [SEEK MANDATE] / [PASSWORD] OUR REF: SNM22D207942/C02/GBF1727A/TANKL & YOUR REF: CC6/CTI22011026/Upa3, GBG684R, D.O.A. 03/11/2022, TPP DIRECT SETTLEMENT

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REMINDER!

Dear Kah Leong,

We refer to our email below.

Kindly revert with your approval as third party workshop is chasing for settlement. Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAuto)
Sent: Monday, February 13, 2023 4:52 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:[SEEK MANDATE] / [PASSWORD] OUR REF: SNM22D207942/C02/GBF1727A/TANKL & YOUR REF: CC6/CTI22011026/Upa3, GBG684R, D.O.A. 03/11/2022, TPP DIRECT SETTLEMENT

Your ref: OUR REF: SNM22D207942/C02/GBF1727A/TANKL
LKK ref : CC6/CTI22011026/Upa3

Dear Kah Leong,

ACCIDENT INVOLVING GBF1727A (CHINA TAIPING) AND GBF1727A (TP) ON 03.11.2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Speedwerkz Pte Ltd" at \$7,107.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 24,904.03	\$ 6,400.00
2. Loss of Use (7 days x \$150)	\$ 1,050.00	\$ 700.00 (7 days x \$100)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 25,961.48	\$ <u>7,107.45</u>

Surveyor recommended 7 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong
Sent: Monday, 7 November 2022 2:36 pm
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: OUR REF: SNM22D207942/C02/GBF1727A/TANKL & YOUR REF: CC6/CTI22011026/Upa3, GBG684R, D.O.A. 03/11/2022, TPP DIRECT SETTLEMENT

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

Password will be sent in separate email.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 4 November 2022 5:41 pm
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: OUR REF: SNM22D207942/C02/GBF1727A/TANKL & YOUR REF: CC6/CTI22011026/Upa3, GBG684R, D.O.A. 03/11/2022, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Kah Leong,

Please refer to the below email on 04.11.2022.

Kindly **conduct LKK D.S. GBG684R** soonest possible.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, November 4, 2022 2:39 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBF1727A (OI : CTI - TBA) AND GBG684R (TP : LKK REF - CC6/CTI22011026/Upa3) on 03/11/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBG 684R at M/s Speedwerkz Pte Ltd on 04.11.2022 on a WP basis and TP repairer proposed for a direct settlement.