

SM AUTOMOTIVE

Our Ref : SJK3074R
Your Ref : 2022 22007895FR/GK-XE745Z
Date : 07th Jan 2023

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

Allianz Insurance Singapore Pte Ltd
12 Marina View
#14-01 Asia Square Tower 2
Singapore 018961

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SJK3074R & XE745Z [TRD1377Y] AT CLEMENTI ROAD TOWARDS
AYE ON 28.10.2022, 16:00HRS**

We are instructed by **TIANTY NOORFAIDZAH BINTE KUSNADI** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SJK3074R** was damaged by vehicle **XE745Z [TRD1377Y]** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 8% gst)	\$ 918.00
2) Loss of Use for 02 days	\$ 300.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 1,220.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum **\$ 1,220.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,


SM AUTOMOTIVE



LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on

28.10.2022 @ 1600hrs

Involving Vehicles

SJK3074R & XE7457 [TRD13777]

Along

Clementi Road Towards A/E

I/We, the registered owner/driver of vehicle registration no: _____
have involved in the above accident.

SJK 3074R

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

Tianzy Hoorfaidzah Binte Kurnadi

NRIC No.:

58712587D

Date:

24/11/2022

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241

Fax: (65) 6741 7276

RCB No: 53231488C

GST Reg No : 53231488C

TAX INVOICE

Allianz Insurance Singapore Pte Ltd

12 Marina View

#14-01 Asia Square Tower 2

Singapore 018961

Invoice No : SMPL2301-0007

Date : 7-Jan-23

Date of Accident : 28-Oct-22

Vehicle No. : SJK3074R

Client: TIANTY NOORFAIDZAH BINTE KUSNADI

Model Type : TOYOTA WISH

Descriptions		Amount
Lump Sum Repair Cost		850.00
GST 8%		68.00
Total		918.00

(SGD) Dollars: NINE HUNDRED AND EIGHTEEN ONLY



INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

XE745Z

Date of Accident

28/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 15/06/2022 - 14/06/2023

Requested By SUKYI CHONG (CHEW MOTOR ...

Requested Date 29/10/2022 11:15

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Wednesday, 8 March 2023 3:06 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; CS A Team
Subject: Re: SJK3074R CLAIMING AGAINST XE745Z[TRD1377Y] DOA 28.10.2022 ***LKK REF: CC4/AIS22011024/Apa3

Without Prejudice

Hi Tong Tong

We accepted your offer at a global sum of \$1,080.00

Kindly expedite the necessary submission to Allianz for them to process the Giro payment, thanks.

***** Kindly note that this settlement is purely for Property Damage Claim only without prejudice to any injury claims *****

***** Kindly note that this settlement is purely for Property Damage Claim without admission of liability *****

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, March 6, 2023 11:02 AM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SJK3074R CLAIMING AGAINST XE745Z[TRD1377Y] DOA 28.10.2022 ***LKK REF: CC4/AIS22011024/Apa3

Without prejudice

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of **\$1,080.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, February 23, 2023 11:06 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: SJK3074R CLAIMING AGAINST XE745Z[TRD1377Y] DOA 28.10.2022 ***LKK REF: CC4/AIS22011024/Apa3

Without Prejudice

Hi Tong Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, February 9, 2023 2:39 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: SJK3074R CLAIMING AGAINST XE745Z[TRD1377Y] DOA 28.10.2022 ***LKK REF: CC4/AIS22011024/Apa3

Without Prejudice

Hi Tong Tong

You may overlook this as your insured XE745Z already filed a report on 28.10.2022 which was almost 4 months ago, refer attached.

Kindly double check with your principal Allianz.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, February 9, 2023 2:30 PM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SJK3074R CLAIMING AGAINST XE745Z[TRD1377Y] DOA 28.10.2022 ***LKK REF: CC4/AIS22011024/Apa3

WITHOUT PREJUDICE

Dear Sirs,

Please be informed that our insured has yet lodged accident report.

We will follow up and get back to you.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, 9 February 2023 12:00 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Subject: Re: SJK3074R CLAIMING AGAINST XE745Z[TRD1377Y] DOA 28.10.2022 ***LKK REF: CC4/AIS22011024/Apa3

Without Prejudice - **gentle reminder**

Hi Tong Tong

Please advise, did your Surveyor Adrian already pass you his marked estimate?

Please let us know and we will gently remind him.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, January 12, 2023 11:25 AM

To: Hsiao Tong <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: Re: SJK3074R CLAIMING AGAINST XE745Z[TRD1377Y] DOA 28.10.2022 ***LKK REF: CC4/AIS22011024/Apa3

Without Prejudice

Hi Tong Tong

Please advise, did your Surveyor Adrian already pass you his marked estimate?

Please let us know and we will gently remind him.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, January 8, 2023 12:21 PM

To: sm automotive <sm_automotive@hotmail.com>; CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SJK3074R CLAIMING AGAINST XE745Z[TRD1377Y] DOA 28.10.2022 ***LKK REF: CC4/AIS22011024/Apa3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Saturday, 7 January 2023 10:15 am

To: Admin A <admin-a@lkkauto.com>

Subject: SJK3074R CLAIMING AGAINST XE745Z[TRD1377Y] DOA 28.10.2022

Without Prejudice

Hi all

Enclosed LOD and supporting documents for your reference.

We look forward to hearing from you soon for a close case, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 24 February 2023 8:51 AM
To: 'SABARIA@HANDLINGSYSTEM.COM.SG'
Subject: ACCIDENT INVOLVING XE745Z (ALLIANZ) AND SJK3074R AT/ALONG CLEMENTI ROAD TOWARDS TUAS AYE ON 28/10/2022

HANDLING SYSTEM CO PTE LTD
DRIVER: ZAW THEIN

[By Email Only]

Dear Sir/Madam,

You Ref: XE745Z

Our Ref: CC4/AIS22011024/Apa3

ACCIDENT INVOLVING XE745Z (ALLIANZ) AND SJK3074R AT/ALONG CLEMENTI ROAD TOWARDS TUAS AYE ON 28/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SJK3074R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)