

Our Ref: CT1022/SHC3832K/CK(st)
Date: 10.01.2023

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 28.10.2022 INVOLVING SHC3832K & SNC3839X ALONG BUKIT BATOK WEST AVE 7
SLIP RD**

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC3832K, which was involved in the captioned accident with your insured vehicle No SNC3839X.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

| | | | |
|----------------------------|---------------------|-----|----------|
| 1. Cost of Repairs | | S\$ | 2,090.48 |
| 2. Loss of Rental | 6 days x S\$ 125.19 | S\$ | 751.14 |
| 3. Survey Report Fee | | S\$ | 0.00 |
| 4. LTA Search Fee | | S\$ | 0.00 |
| 5. GIA / Police Report Fee | | S\$ | 2.00 |
| 6. Others | | S\$ | 0.00 |

Hirer's Claim :

| | | | |
|-------------------|--------------------|-----|--------|
| 1. Loss of Income | 6 days x S\$ 80.00 | S\$ | 480.00 |
| 2. Others | | S\$ | 0.00 |

[E&OE] **Total Claims** S\$ **3,323.62**

A copy each of the following supporting documents marked [X] is enclosed:

| | |
|------------------------------------------------------------------------|---------------------------------------------------|
| [X] Original Repair Bill | [X] Letter of Authority from Owner/Hirer/Operator |
| [X] GIA/Police Report(s) | [X] Rental Rate Letter |
| <input checked="" type="checkbox"/> LTA/GIA Search Slip(s) | [X] Downtime/Mileage Record |
| [] Survey Report / Bill | [] Witness Statement / Accident Scene Photo(s) |
| [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| [] Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHC3832K , SNC3839X** **ON 28-Oct-22 10:35**
ALONG **BUKIT BATOK WEST AVE 7 SLIP RD TWDS BUKIT BATOK RD**

I / We **HENG HOW SENG** (Hirer) NRIC No.: **SXXXX205A**

and/or (Relief) NRIC No.: **SXXXX205A**

Taxi Number **SHC3832K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **28-Oct-2022**

Name of Hirer **HENG HOW SENG**

Hirer NRIC **SXXXX205A**

Signature :



Address **272 BANGKIT ROAD #10-42**
670272

Contact No. **90126391**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00239002100 Claim No : SNM22D207754/C02/SNC3839K/LEEPG

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$2,968.43**
SINGAPORE DOLLAR TWO THOUSAND NINE HUNDRED SIXTY EIGHT AND
CENTS FORTY THREE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC3832K

Insured Vehicle No. : SNC3839X

Date of Loss : 28/10/2022

Place of Accident : SLIP ROAD OF BUKIT BATOK WEST AVE 7

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MOHAMAD FAIZAL BIN SA'DON

Driver Name : MOHAMAD FAIZAL BIN SA'DON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|-------------------------------------------------------------------------------------|------------|-----------------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 2,090.48 |
| (3) Loss of Use /Rental/Earning | S\$ | 875.95 |
| (4) GIA/Police Reports/ Investigation Results /Search Fees | S\$ | 2.00 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/P.T. Fees/Towing | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| | ===== | |
| TOTAL | S\$ | 2,968.43 |
| | ===== | |

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 14.3.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P.28.10.22

VEHICLE NO
SHC3832K

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
07.11.2019

CHASSIS CODE
KMHCH851CVLU188165

INV. NO/DATE
93001105 30.12.2022

JOB NO.
305534760

ODOMETER READING

DATE/TIME IN
28.10.2022 16:00

| S/No | Part No. | | Qty | Unit Price | %Disc | Net |
|------------------|-----------------|------------------------------|-----|------------|-------|----------|
| PART REQUISITION | | | | | | |
| 0001 | 04-01-0104-2282 | COVER-RR BUMPER# | 1 | 459.40 | 20.00 | 367.52 |
| 0002 | 04-01-0104-2533 | MOULDING ASSY-RR BUMPER CTR | 1 | 451.25 | 20.00 | 361.00 |
| 0003 | 04-01-0101-0111 | BUMPER COVER CLIP REAR | 10 | 2.20 | 20.00 | 17.60 |
| 0004 | 04-01-0104-2370 | LAMP ASSY-REAR FOG | 1 | 201.50 | 20.00 | 161.20 |
| 0005 | 04-01-0104-2545 | MOULDING-REAR BUMPER LWR CTR | 1 | 155.00 | 20.00 | 124.00 |
| 0006 | 09-01-9999-0068 | REVERSE SENSOR ASSY* | 1 | 180.00 | 0.00 | 180.00 |
| 0007 | 28-01-0104-2029 | VEHICLE NUMBER PLATE REAR | 1 | 50.00 | 0.00 | 50.00 |
| 0008 | 09-01-0104-2133 | ANTENNA ASSY-SMARTKEY | 1 | 40.50 | 20.00 | 32.40 |
| SUB-TOTAL | | | | : | | 1,293.72 |

WE SHALL BEARING ALL RESPONSIBILITY FOR DAMAGE TO THE TIRE OR WEAR AND TEAR OF THE TIRE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE TO OTHER COMPONENTS BELONGING TO THE CUSTOMER AND VEHICLES ARE DRIVEN AND USED BY THE CUSTOMER.

IF CUSTOMER'S DATA REFLECT THAT VEHICLE IS IMMEDIATELY USED DAILY AND SHALL WITHIN 7 DAYS FROM EACH DELIVERY & SERVICE IN WRITING TO THE COMPANY BY ANY COMPANY'S INTERFERENCE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN RECEIVED IN GOOD ORDER.

DEFECTS OF 12 MONTHS WILL BE HANDLED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND QUOTE NO 1 COMPANY BY THE CUSTOMER AND WILL PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFECT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND FINISHED.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010012 | 93001105 | 2,090.48 | |
| | | | |
| | | | |

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3832K

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
07.11.2019

CHASSIS CODE
KMHC851CVLU188165

INV. NO/DATE
93001105 30.12.2022

JOB NO.
305534760

ODOMETER READING

DATE/TIME IN
28.10.2022 16:00

| S/No | Part No. | Qty | Unit Price | %Disc | Net |
|-------------|----------|-----------------------------|------------|-------|--------|
| JOB NATURE | | | | | |
| 0001 | L | PANEL BEAT(SHC3832K)TP | 350.00 | | 350.00 |
| 0002 | SP | SPRAYPAINT CHARGE | 250.00 | | 250.00 |
| 0003 | 17-01 | CHECK ALL LIGHTING | 30.00 | | 30.00 |
| 0004 | L | REMOVE/REFIX REVERSE SENSOR | 30.00 | | 30.00 |
| SUB-TOTAL : | | | | | 660.00 |

| | |
|-------------------|----------|
| Items total | 1,953.72 |
| Add GST @ 7.000 % | 136.76 |
| Invoice amount | 2,090.48 |

Issued by : KATHERINETAN 30.12.2022 10:57:39
Repair type : CLSO/57/57

1) WHILE IN REPAIR, THE CUSTOMER SHALL BE RESPONSIBLE FOR THE PROTECTION OF THE VEHICLE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE TO OR LOSS OF THE VEHICLE OR ITS CONTENTS OR OTHER PROPERTIES BELONGING TO THE CUSTOMER AND VEHICLES ARE DRIVEN AND TRAVELLED BY THE COMPANY'S OWNERS ONLY.

2) CUSTOMERS SHALL INSPECT THE VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010012 | 93001105 | 2,090.48 | |
| | | | |
| | | | |

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3832K

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
07.11.2019

CHASSIS CODE
KMHC851CVLU188165

INV. NO/DATE
93001105 30.12.2022

JOB NO.
305534760

ODOMETER READING

DATE/TIME IN
28.10.2022 16:00

Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR SAME OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT THEIR OWN RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY BY THE CUSTOMER OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010012 | 93001105 | 2,090.48 | |
| | | | |
| | | | |

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22100467

Date: 30 December 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/10/2022 @ 10:35 hrs
ALONG BUKIT BATOK WEST AVE 7 SLIP RD TWDS BUKIT
 BATOK RD
INVOLVING SNC3839X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3832K** (the "Taxi"). The Taxi was hired to **HENG HOW SENG IC NO SXXXX205A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

SNC3839X

Date of Accident

28/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **12/11/2021 - 11/11/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **28/10/2022 17:04**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

[illegible]

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Friday, 11 November 2022 5:21 PM
To: mfaizal@hotmail.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING SNC 3839X (CHINA TAIPING) AND SHC3832K AT/ALONG SLIP ROAD OF BUKIT BATOK WEST AVE 7 ON 28/10/

Our Ref: CC3/CTI22011014/Tpa3

Insured Name : Mohamad Faizal Bin Sa'don
Insured Driver : Mohamad Faizal Bin Sa'don

Dear Sir/Madam,

ACCIDENT INVOLVING SNC 3839X (CHINA TAIPING) AND SHC3832K AT/ALONG SLIP ROAD OF BUKIT BATOK WEST AVE 7 ON 28/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC3832K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 10 March 2023 8:01 pm
To: EzLyna (LKKAuto); Claims Dept of CTI
Cc: Admin A
Subject: RE: {SEEK MANDATE} OUR REF: SNM22D207754/C02/SNC3839K/LEEPG & YOUR REF: CC3/CTI22011014/Tpa3-SHC3823K, TPP DIRECT SETTLEMENT - D.O.A 28/10/2022

Hi Lyna

Please proceed as proposed.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Friday, 10 March 2023 5:56 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} OUR REF: SNM22D207754/C02/SNC3839K/LEEPG & YOUR REF: CC3/CTI22011014/Tpa3-SHC3823K, TPP DIRECT SETTLEMENT - D.O.A 28/10/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D207754/C02/SNC3839K/LEEPG
LKK ref : CC3/CTI22011014/Tpa3

Dear Cecilia,

ACCIDENT INVOLVING SNC3839X (CHINA TAIPING) AND SHC3832K (TP) ON 28.10.2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

Please find enclosed video footage of this accident.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$2,968.43 (all-in).

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|---------------------------------------|--------------------|------------------------------------|
| 1. Cost of Repair | \$ 4,762.68 | \$ 2,090.48 (inclusive of GST) PBP |
| 2. Loss of Rental (6 days x \$125.19) | \$ 751.14 | \$ 625.95 (5 days x \$125.19) |
| 3. Loss of Income (6 days x \$80) | \$ 480.00 | \$ 250.00 (5 days x \$50) |
| 3. LTA/GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 5,995.82 | \$ 2,968.43 |

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, November 4, 2022 1:37 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM22D207754/C02/SNC3839K/LEEPG & YOUR REF: CC3/CTI22011014/Tpa3-SHC3823K, TPP
DIRECT SETTLEMENT - D.O.A 28/10/2022

Hi LKK

Attached OI SAS. PW will be sent via separate email. Please also obtain TP VF.

Please confirm the correct DOA:

COMFORTDELGRO ENGINEERING PTE LTD**REPAIR ESTIMATE***

VEHICLE NO SHC3832K

MAKE HYUNDAI

MODEL IONIQ

DATE: 29.07.22

MVA JUMANI

DOA: 28.05.22

CPLP)
CHINA

| Qty | Parts Description/ Labour | Type | Unit Price | Amount |
|-----|-------------------------------|------|------------|--------------|
| 1 | REAR BUMPER ASSY | | | cur \$459.40 |
| 1 | REAR BUMPER CENTRE MOULDING | | | dl \$451.25 |
| 1 | REAR BUMPER BEAM | | | ? \$394.80 |
| 10 | REAR BUMPER CLIPS | | | nek \$22.00 |
| 1 | ANTENNA SMARTKEY | | | ? \$40.50 |
| 1 | FOG LAMP | | | cur \$201.50 |
| 1 | NUMBER PLATE LAMP (LH/RH) | | \$85.30 | ? \$170.60 |
| 1 | REAR UNDER LOWER COVER | | | dl \$155.00 |
| 1 | REAR UNDER CENTRE UNDER COVER | | | ? \$225.00 |

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Sent:** Friday, 4 November 2022 1:16 pm**To:** 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>**Subject:** OUR REF: SNM22D207754/C02/SNC3839K/LEEPG & YOUR REF: CC3/CTI22011014/Tpa3-SHC3823K, TPP DIRECT SETTLEMENT - D.O.A 28/10/2022**WITHOUT PREJUDICE****via EMAIL ONLY**

Dear Cecilia,

Please refer to the email of 3rd November 2022.Kindly **conduct LKK D.S SHC3832K** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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