

## EzLyna (LKKAUTO)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Friday, 10 March 2023 8:01 pm  
**To:** EzLyna (LKKAUTO); Claims Dept of CTI  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} OUR REF: SNM22D207754/C02/SNC3839K/LEEPG & YOUR REF: CC3/CTI22011014/Tpa3-SHC3823K, TPP DIRECT SETTLEMENT - D.O.A 28/10/2022

Hi Lyna

Please proceed as proposed.

Thanks & Best Regards,  
**Cecilia Lee**  
Claims Department

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Friday, 10 March 2023 5:56 pm  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} OUR REF: SNM22D207754/C02/SNC3839K/LEEPG & YOUR REF: CC3/CTI22011014/Tpa3-SHC3823K, TPP DIRECT SETTLEMENT - D.O.A 28/10/2022

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Your ref: SNM22D207754/C02/SNC3839K/LEEPG  
LKK ref : CC3/CTI22011014/Tpa3

Dear Cecilia,

ACCIDENT INVOLVING SNC3839X (CHINA TAIPING) AND SHC3832K (TP) ON 28.10.2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

Please find enclosed video footage of this accident.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$2,968.43 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,762.68	\$ 2,090.48 (inclusive of GST) PBP
2. Loss of Rental (6 days x \$125.19)	\$ 751.14	\$ 625.95 (5 days x \$125.19)
3. Loss of Income (6 days x \$80)	\$ 480.00	\$ 250.00 (5 days x \$50)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 5,995.82</b>	<b>\$ 2,968.43</b>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Friday, November 4, 2022 1:37 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D207754/C02/SNC3839K/LEEPG & YOUR REF: CC3/CTI22011014/Tpa3-SHC3823K, TPP  
DIRECT SETTLEMENT - D.O.A 28/10/2022

Hi LKK

Attached OI SAS. PW will be sent via separate email. Please also obtain TP VF.

Please confirm the correct DOA:

**COMFORTDELGRO ENGINEERING PTE LTD**  
**REPAIR ESTIMATE\***

VEHICLE NO SHC3832K  
 MAKE HYUNDAI  
 MODEL IONIQ

DATE: 29.07.22

MVA JUMANI

DOA: 28.05.22

CPLP)  
 CHINA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
1	REAR BUMPER ASSY			cur \$459.40
1	REAR BUMPER CENTRE MOULDING			dl \$451.25
1	REAR BUMPER BEAM			? \$394.80
10	REAR BUMPER CLIPS			net \$22.00
1	ANTENNA SMARTKEY			? \$40.50
1	FOG LAMP			cur \$201.50
1	NUMBER PLATE LAMP (LH/RH)		\$85.30	? \$170.60
1	REAR UNDER LOWER COVER			dl \$155.00
1	REAR UNDER CENTRE UNDER COVER			? \$225.00

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 4 November 2022 1:16 pm

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** OUR REF: SNM22D207754/C02/SNC3839K/LEPG & YOUR REF: CC3/CTI22011014/Tpa3-SHC3823K, TPP DIRECT SETTLEMENT - D.O.A 28/10/2022

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Cecilia,

Please refer to the email of 3<sup>rd</sup> November 2022.

Kindly **conduct LKK D.S SHC3832K** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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