Mei Kwan (LKKAuto)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com> **Sent:** Wednesday, 9 November 2022 3:28 PM

To: Mei Kwan (LKKAuto)
Cc: Hsiao Tong (LKKAuto)

Subject: RE: #7855399525SG004#023# Escalating of third party bodily injury - AIG REF:

7855399525SG *** LKK REF: CC6/AIG22010989/Apa3

Importance: High

Categories: HMK

Hi Mei Kwan,

OID (Mandarin speaking) has the SD card. Are you able to assist to call him (HP: 98995017) to obtain his SD card and download the video footage asap?

Thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or action on it until appropriate for you.

Regards,

Ng Hai Chuan

Senior Complex Claims Examiner Auto Bodliy Injury Claims AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1994 Hai-Chuan.Ng@aig.com | www.aig.sg

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From: Mavis, Chew < Chew. Mavis@aig.com > Sent: Friday, November 4, 2022 9:56 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cheok, Lee Wai

<Cheok.Leewai@aig.com>

Subject: #7855399525SG004#023# Escalating of third party bodily injury - AIG REF: 7855399525SG *** LKK REF:

CC6/AIG22010989/Apa3

Dear Mei Kwan,

Thanks for the referral.

Dear Hai Chuan,

Please be informed that 7855399525SG-004 has been assigned to you. For your review and necessary action, thanks!

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Best regards,

Ms. Mavis Chew
Complex Claims Examiner
Auto Bodily Injury Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1970 chew.mavis@aig.com | www.aig.sg

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, November 3, 2022 5:29 PM

To: Mavis, Chew < Cheok, Lee Wai < Cheok.Leewai@aig.com > Cc: Hsiao Tong (LKKAuto) < a href="mailto:Chewhauto.c

Subject: [EXTERNAL] Escalating of third party bodily injury - AIG REF: 7855399525SG *** LKK REF:

CC6/AIG22010989/Apa3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note: officer in charge - HT.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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