

EzLyna (LKKAuto)

From: yeosweeguan@gmail.com
Sent: Monday, 5 December 2022 9:50 am
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: Re: ACCIDENT INVOLVING SBL2511S (CHINA TAIPING) AND SMX9708C AT/ALONG KAKI BUKIT AVE 3 ON 02/11//2022

Hi Ezlyna,

Noted with many thanks. It is disappointing to note my 100% liability even when the other party could have caused the accident intentionally (he was on the phone speaking to accident claims specialist for a good 10 minutes and did not respond to my needs to exchange contact details/drivers license details—I was in a rush as both my grandmother and father had been warded into A&E).

However as the law is not in my favour nor do I have the resources to dispute this, I shall have to accept this unfortunate series of events.

Thank you very much.

On 5 Dec 2022, at 9:08 AM, EzLyna (LKKAuto) <ezlyna@lkkauto.com> wrote:

Dear Swee Guan,

We refer to your email below. Sorry for the late reply as I was on leave.

Based on Motor Accident Guideline, yes, you are 100% liable for the accident (scenario of the accident sent previously). We will direct settle with third party workshop for the property damage claim to avoid costly litigation.

Most of the accident can be avoided if everyone taking evasive manoeuvres. We have no alternative to settle third party claim as he is travelling straight on his on lane without encroaching to other's lane.

Please let us know if you are not agreeable to our assessment of liability based on Motor Accident Guideline.

Thank you.

**As I am working from home, please use Whataspps call to contact me at 80287880.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

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