

## Mei Kwan (LKKAuto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Thursday, 3 November 2022 11:47 AM  
**To:** Koh, Janice (Allianz Insurance Singapore); Admin A  
**Cc:** assignments  
**Subject:** RE: 2022 22007848FR-XE3403R - TPV - SMQ7451S - TP Claim Against XE3403R - DOA: 1.11.2022

**Categories:** HMK

Dear Janice,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>  
**Sent:** Wednesday, 2 November 2022 6:50 PM  
**To:** assignments <assignments@lkkauto.com>  
**Cc:** admin-d <admin-d@lkkauto.com>  
**Subject:** RE: 2022 22007848FR-XE3403R - TPV - SMQ7451S - TP Claim Against XE3403R - DOA: 1.11.2022

Internal

Dear Survey Firm,

Please retrieved documents via Allianz FileXchange link below and create claim in Merimen accordingly.

File: XE3403R-OI.pdf, SMQ7451S TP GIA.pdf, CI.pdf,...

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=c8876f48-f8aa-46fb-8c37-88adaa7d72f1-c8cca26e3a988995>

Size: ~ 3 MByte, Download available until: 11/9/2022

Password: Allianz1

Thank you

**Janice Koh**  
Claims Specialist  
Claims & Performance Management



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**From:** Koh, Janice (Allianz Insurance Singapore)  
**Sent:** 2 November, 2022 06:48 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'kenguan@automotiverepaircentre.com.sg' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Cc:** 'Yan (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'razali@automotiverepaircentre.com.sg' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; 'james@automotiverepaircentre.com.sg' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>  
**Subject:** RE: 2022 22007848FR-XE3403R - TPV - SMQ7451S - TP Claim Against XE3403R - DOA: 1.11.2022

++ @ assignments [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Janice Koh**  
Claims Specialist  
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01, Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



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**From:** Claims Banca (Allianz Insurance Singapore)  
**Sent:** 2 November, 2022 06:46 PM  
**To:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)  
**Cc:** 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg); [james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)  
**Subject:** 2022 22007848FR-XE3403R - TPV - SMQ7451S - TP Claim Against XE3403R - DOA: 1.11.2022

Your ref: SMQ7451S  
Our ref: 2022 22007848FR-XE3403R

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

Thank you.

**Janice Koh**  
Claims Specialist  
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01, Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** 2 November, 2022 06:13 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg); [james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)  
**Subject:** [EXT] RE: SMQ7451S - TP Claim Against XE3403R

Dear Officer In-Charge

Please arrange for survey for tomorrow, 3rd Nov 2022 at ARC Toh Guan.  
Attached Repair Estimates.

Kindly please advise liability too.

Thank you for your attention.

**With Best Regards,**  
**KenGuan**  
**Mobile: 86153288**

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**From:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg) <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>  
**Sent:** Wednesday, 2 November 2022 2:19 PM  
**To:** 'Claims Banca (Allianz Insurance Singapore)' <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; 'razali@automotiverepaircentre.com.sg' <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>; 'james@automotiverepaircentre.com.sg' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>  
**Subject:** SMQ7451S - TP Claim Against XE3403R

Dear Officer In-Charge

My client's vehicle **SMQ7451S** wants to make a Third Party claim against **XE3403R** (insured by **Allianz**) .

1. Attached Singapore Accident Statement, Insurer Enquiry
  - Repair Estimates will be ready before survey
2. Please arrange for survey, vehicle is already in ARC Toh Guan

3. Please let us know the claim handler in charge to liaise with for liability settlement.

Thank you for your attention.

With Best Regards,

**KenGuan**  
**Whatsapp: 86153288**

**Automotive Repair Centre Pte Ltd**  
**48 Toh Guan Road East**  
**#02-146/147, Singapore 608586**



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