

# SM AUTOMOTIVE

Our Ref : YQ5338H  
Your Ref : GBE8035Y  
Date : 07<sup>th</sup> Jan 2023

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

### RE: ACCIDENT INVOLVING YQ5338H & GBE8035Y AT SLE BEFORE BKE EXIT ON 31.10.2022 @ 07:30HRS

We are instructed by **ROTOMATIK (S) PTE LTD** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **YQ5338H** was damaged by vehicle **GBE8035Y** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 7% gst)	\$ 4,644.00
2) Loss of Use for 06 days (5 + 1 weekend)	\$ 1,080.00
3) LTA Search Fees	\$ 7.45
	<u>\$ 5,731.45</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum **\$ 5,731.45** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



SM AUTOMOTIVE



# LETTER OF AUTHORISATION

## SM AUTOMOTIVE

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

31.10.2022 @ 0730hrs

Involving Vehicles

YQ5338H x GBE80357

Along

SLE before BLE exit

I/We, the registered owner/driver of vehicle registration no: YQ5338H  
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

Owner's Signature

(Company's stamp if applicable)

Name:

Rotomatik (S) Pte Ltd

NRIC No.:

199707140H

Date:



**WITHOUT PREJUDICE to:**  
(a) Insurance Subrogated Claim and/or  
(b) Any Personal Injury Claims  
[Note: This Notice supersedes any inconsistencies  
found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN00021512200 Claim No : SNM22D207909/C02/GBE8035Y/TANKL  
Claimant : ROTOMATIK (S) PTE LTD  
Amount : **S\$5,251.45**  
SINGAPORE DOLLARS FIVE THOUSAND TWO HUNDRED FIFTY ONE AND  
CENTS FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : YQ5338H  
Insured Vehicle No. : GBE8035Y

Date of Loss : 31/10/2022  
Place of Accident : SLE TOWARDS BKE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ALPHA RENTAL PTE LTD  
Driver Name : MIRANDA JOSEPH JUDE



from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,644.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	600.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>5,251.45</b>
	=====	

Claimant Name : Rotomatik (s) Pte Ltd

NRIC No : 1997011401

Signature :  

Date : 19/05/2023

# SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM\_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No: 53231488C GST Reg No : 53231488C

## TAX INVOICE

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: ROTOMATIK (S) PTE LTD

Invoice No : SMPL2301-0010

Date : 7-Jan-23

Date of Accident : 31-Oct-22

Vehicle No. : YQ5338H

Model Type : TOYOTA DYNA

Descriptions		Amount
Lump Sum Repair Cost		4,300.00
GST 8%		: 344.00
Total		: 4,644.00

SIN DOLLARS: FOUR THOUSAND SIX HUNDRED AND FORTY FOUR ONLY





Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 01 Nov 2022 / 13:47:52

Receipt Date/Time : 01 Nov 2022 / 13:47:52

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-221101-002286

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBE8035Y				
As at 31 Oct 2022/07:30:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBE8035Y Enquiry Fee 20221101134531706752	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
434921XXXXXX0206		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Friday, 11 November 2022 5:03 PM  
**To:** 'seektop7@gmail.com'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GBE8035Y (CHINA TAIPING) AND YQ5338H AT/ALONG SLE TOWARDS BKE ON 31/10/2022

Our Ref: CC6/CTI22010973/Apa3

**Insured Name :ALPHA RENTAL PTE LTD**

**Insured Driver: Miranda Joseph Jude**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE8035Y (CHINA TAIPING) AND YQ5338H AT/ALONG SLE TOWARDS BKE ON 31/10/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from YQ5338H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## EzLyna (LKKAUTO)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Thursday, 18 May 2023 2:28 PM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: {SEEK MANDATE} / YR REF: SNM22D207909/C02/GBE8035Y/TANKL/ RE: Direct Settlement - Accident Involving GBE8035Y (OI : CTI - SNM22D207909/C02/TANKL) AND YQ5338H (TP : LKK REF - CC6/CTI22010973/Apa3) on 31/10/2022

### Without Prejudice

Dear Ezlyna,

We refer to your email below.

Please proceed to offer up to \$5,371.45(all-in).

Please keep us posted for us to act accordingly.

Thank you.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Thursday, May 11, 2023 12:30 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} / YR REF: SNM22D207909/C02/GBE8035Y/TANKL/ RE: Direct Settlement - Accident Involving GBE8035Y (OI : CTI - SNM22D207909/C02/TANKL) AND YQ5338H (TP : LKK REF - CC6/CTI22010973/Apa3) on 31/10/2022

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Your Ref: SNM22D207909/C02/GBE8035Y/TANKL

Our Ref: SNM22D207909/C02/TANKL

Dear Kah Leong,

ACCIDENT INVOLVING GBE8035Y (CHINA TAIPING) AND YQ5338H (TP) ON 31/10/2022

We refer to the above matter.

It is an accident under BOLA 27. OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "SM Automotive" at \$5,371.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 11,529.05	\$ 4,644.00 (L/Sum) w/GST
2. Loss of Use (6 days x \$180)	\$ 1,080.00	\$ 720.00 (6 days x \$120)
3. LTA Search fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 12,616.50</b>	<b>\$ 5,371.45</b>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Monday, November 7, 2022 3:04 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** [PASSWORD] SNM22D207909/C02/GBE8035Y/TANKL/ RE: Direct Settlement - Accident Involving GBE8035Y (OI : CTI - SNM22D207909/C02/TANKL) AND YQ5338H (TP : LKK REF - CC6/CTI22010973/Apa3) on 31/10/2022

Dear Mei Kwan,



Password is GBE8035Y

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Tan Kah Leong  
**Sent:** Monday, 7 November 2022 3:04 pm  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: SNM22D207909/C02/GBE8035Y/TANKL/ RE: Direct Settlement - Accident Involving GBE8035Y (OI : CTI - SNM22D207909/C02/TANKL) AND YQ5338H (TP : LKK REF - CC6/CTI22010973/Apa3) on 31/10/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

Password will be sent in separate email.

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Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 3 November 2022 2:46 pm  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** O/R: SNM22D207909/C02/GBE8035Y/TANKL/ RE: Direct Settlement - Accident Involving GBE8035Y (OI : CTI - TBA) AND YQ5338H (TP : LKK REF - CC6/CTI22010973/Apa3) on 31/10/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D207909/C02/GBE8035Y/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you  
Chong Boon Sen

Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 3 November 2022 11:59 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBE8035Y (OI : CTI - TBA) AND YQ5338H (TP : LKK REF - CC6/CTI22010973/Apa3) on 31/10/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle YQ 5338H at M/s SM Automotive - Kaki Bukit on 01/11/2022 and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

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