

EzLyna (LKKAUTO)

From: Bernadine Gan <bernadine.gan@gmail.com>
Sent: Tuesday, 29 November 2022 6:01 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: Re: ACCIDENT INVOLVING SGD3068G (AIG) AND SLM2422S AT/ALONG AMOY STREET ON 29/10/2022

Hi Ezlyna,

Thank you and noted.

Best regards
Bernadine

On 25 Nov 2022, at 17:21, EzLyna (LKKAUTO) <ezlyna@lkkauto.com> wrote:

Dear Gan May May Bernadine,

ACCIDENT INVOLVING SGD3068G (AIG) AND SLM2422S AT/ALONG AMOY STREET ON 29/10/2022

We refer to the above matter and our previous tele conversation.

Based on the accident report and whatsapp correspondence between you and third party, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAUTO)
Sent: Tuesday, 15 November 2022 4:20 PM
To: bernadine.gan@gmail.com
Cc: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING SGD3068G (AIG) AND SLM2422S AT/ALONG AMOY STREET ON 29/10/2022

Dear Gan May May Bernadine,

Our Ref: CC6/AIG22010970/Apa3

ACCIDENT INVOLVING SGD3068G (AIG) AND SLM2422S AT/ALONG AMOY STREET ON 29/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLM2422S against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 25th November 2022, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

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