

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 3 November 2022 9:44 AM  
**To:** SUR; chmamk@singnet.com.sg  
**Subject:** RE: ARRANGE OD SURVEY FOR SMP1550J (DOA: 27/10/2022)

Dear Dorlyn,

As instructed by our client , please proceed to repair the **insured vehicle SMP 1550J, (Excess nil)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize.

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Wednesday, 2 November 2022 10:18 am  
**To:** Cheng Hoe Motor Pte Ltd (AMK) <[chmamk@singnet.com.sg](mailto:chmamk@singnet.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: ARRANGE OD SURVEY FOR SMP1550J (DOA: 27/10/2022)

## Lonpac External - General

Our Ref : 22/22/22/VP05/024677

Dear Dorlyn,

There is no excess applicable under Section I and our policy does not have contained any benefits for Loss of Use.

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn Yan

FYNA

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Cheng Hoe Motor Pte Ltd (AMK) <[chmamk@singnet.com.sg](mailto:chmamk@singnet.com.sg)>

**Sent:** Wednesday, 2 November 2022 10:09 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Ong Li Li Forwarding Email <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Subject:** ARRANGE OD SURVEY FOR SMP1550J (DOA: 27/10/2022)

Hi,

Above vehicle was sent into workshop on 02/11/2022 , estimate as per attach.

Please assist to arrange for OD survey ASAP at our Ang Mo Kio workshop and advise on Own Damage Excess and Loss of Use benefits (if any) for above vehicle.

p/s : Owner, Mr Ang Ser Hsien is the driver at point of accident.

Thank you.

Rgds  
Dorlyn Li  
Cheng Hoe Motor Pte Ltd (AMK)  
Tel : 64812001

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.