

Veron Chen (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 3 November 2022 9:37 AM
To: Veron Chen (LKKAUTO)
Cc: MT_Claim_SG; Cheng Hoe Motor Pte Ltd (AMK)
Subject: RE: ARRANGE OD SURVEY FOR SMP1550J (DOA: 27/10/2022)

Lonpac External - General

Dear Veron,

Please proceed to authorize repairs as adjusted by the surveyor.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 3 November 2022 9:01 am
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: ARRANGE OD SURVEY FOR SMP1550J (DOA: 27/10/2022)

Dear Gerald,

Enclosed preliminary revised of vehicle SMP 1550J
Date of survey: 2/11/2022
Number of days (estimated) : 5 days

Part by part repair.

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, 2 November 2022 10:42 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: Re: ARRANGE OD SURVEY FOR SMP1550J (DOA: 27/10/2022)

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 3.11.22.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 2 November 2022 10:18 am
To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: FW: ARRANGE OD SURVEY FOR SMP1550J (DOA: 27/10/2022)

Lonpac External - General

Our Ref : 22/22/22/VP05/024677

Dear Dorlyn,

There is no excess applicable under Section I and our policy does not have contained any benefits for Loss of Use.

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn Yan

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>
Sent: Wednesday, 2 November 2022 10:09 am
To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Ong Li Li Forwarding Email <llong@lonpac.com>
Subject: ARRANGE OD SURVEY FOR SMP1550J (DOA: 27/10/2022)

Hi,

Above vehicle was sent into workshop on 02/11/2022 , estimate as per attach.

Please assist to arrange for OD survey ASAP at our Ang Mo Kio workshop and advise on Own Damage Excess and Loss of Use benefits (if any) for above vehicle.

p/s : Owner, Mr Ang Ser Hsien is the driver at point of accident.

Thank you.

Rgds
Dorlyn Li
Cheng Hoe Motor Pte Ltd (AMK)
Tel : 64812001

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