

Rajes (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 2 November 2022 11:04 AM
To: chin; assignments
Subject: RE: OUR REF: SNM22D207763/C02/ GBK6717U/CHNGPW & YOUR REF: . SMD9043S
TO CONDUCT PRS DOA: 28.10.2022

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: chin <chin@modernautomotive.com.sg>
Sent: Wednesday, November 2, 2022 10:55 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D207763/C02/ GBK6717U/CHNGPW & YOUR REF: . SMD9043S TO CONDUCT PRS DOA: 28.10.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline

We choose Adrian Ling (LKK) to survey our client vehicle.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 2 November 2022 10:47 am
To: chin <chin@modernautomotive.com.sg>
Subject: RE: OUR REF: SNM22D207763/C02/ GBK6717U/CHNGPW & YOUR REF: . SMD9043S TO CONDUCT PRS DOA: 28.10.2022

Without Prejudice, Save as to Costs

Our reference: **SNM22D207763 C02/ GBK6717U /Chngpw**
Your reference: SMD9043S

Dear Sirs

ACCIDENT INVOLVING GBK6717U & SMD9043S ON 28/10/2022

We refer to your email of 01/11/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, November 2, 2022 10:11 AM

To: chin <chin@modernautomotive.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: OUR REF: SNM22D207763/C02/ GBK6717U/CHNGPW & YOUR REF: . SMD9043S TO CONDUCT PRS DOA: 28.10.2022

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Adeline,

Please refer to the below email.

Please conduct **PRS SMD9043S** soonest possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: chin <chin@modernautomotive.com.sg>
Sent: Tuesday, 1 November 2022 3:43 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: TP Claim SMD9043S & GBK6717U

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Dear Sir,

We refer to the above matter.

Kindly advise liability and arrange survey our client's vehicle as follow:

Your Insured: GBK6717U
Our Insured: SMD9043S
DOA: 28.10.2022

We enclosed herewith our client's report for your perusal.

Please reply asap.

Thank you

Regards,
Grace Chin
Modern Automotive Pte Ltd
Blk 3023-A, Ubi Road 1 #01-61
Singapore 408717

Tel: 6748 4422
Fax: 6747 6720