

## Huey Yon (LKKAuto)

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**From:** Huey Yon (LKKAuto)  
**Sent:** Wednesday, 9 November 2022 11:30 AM  
**To:** Cheng Hoe Motor  
**Cc:** SUR  
**Subject:** RE: CMTD2203937/GPL ;OWN DAMAGE REPAIR AUTHORIZATION FOR SNE7951S (DOA: 29/10/2022)  
**Attachments:** SNE 7951-supplementary.pdf

Dear Sir/Mdm,

Please proceed the supplementary as attached with our surveyor marking.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Monday, 7 November 2022 10:19 AM  
**To:** Cheng Hoe Motor <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: CMTD2203937/GPL ;OWN DAMAGE REPAIR AUTHORIZATION FOR SNE7951S (DOA: 29/10/2022)

Dear Sir/Mdm,

As instructed by our client, please proceed to repair the insured vehicle SNE 7951S (**Excess \$700/-**).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Cheng Hoe Motor Pte Ltd (AMK) <[chmamk@singnet.com.sg](mailto:chmamk@singnet.com.sg)>  
**Sent:** Friday, 4 November 2022 2:47 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Cc: assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Subject: RE: CMTD2203937/GPL ;OWN DAMAGE REPAIR AUTHORIZATION FOR SNE7951S (DOA: 29/10/2022)

Hi,

Above vehicle was surveyed by Mr Kenneth on yesterday.

Please assist to advise on repair authorization.

Thank you.

Rgds  
Dorlyn Li  
Cheng Hoe Motor Pte Ltd (AMK)  
Tel: 64812001

On Wed Nov 02 2022 13:36:34 GMT+0800 (Singapore Standard Time) Gnoh, Pau Loong  
<[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)> wrote:

----- Original Message -----

Dear Dorlyn,

With reference above, please note that Excess : \$ 700 applies and under FOCUS coverage,  
there is

NO loss of use benefit claim for this case  
, thank you.

Best Regards  
Mr Gnoh Pau Loong  
Claims Division  
**D**  
: 6329 5217 | T: 6461 6555

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:**

Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Sent:** Wednesday, November 2, 2022 1:33 PM

**To:** Cheng Hoe Motor Pte Ltd (AMK) <[chmamk@singnet.com.sg](mailto:chmamk@singnet.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Cheng Hoe <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Subject:** Ref: CMTD2203937/GPL RE: ARRANGE OD SURVEY FOR SNE7951S (DOA: 29/10/2022)

Dear Dorlyn,

We refer to your email below.

Please note that the handler for this case is Mr Gnoh Pau Loong.

We have appointed LKK auto  
to conduct the survey on SNE7951S.

Aside to LKK Auto,

Please make arrangement to conduct the survey for SNE7951S by either Mr  
Kenneth/Marcus/Adrian/Steve.

Please revert with your preliminary report upon completion of survey to my colleague, Pau Loong for  
repair authorization.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1  
Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

**Claims Division**

**D:** 6322 4667 | **T:** 6461 6555

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:**

Cheng Hoe Motor Pte Ltd (AMK) <[chmamk@singnet.com.sg](mailto:chmamk@singnet.com.sg)>

**Sent:** Wednesday, November 2, 2022 11:15 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Cheng Hoe <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Subject:** ARRANGE OD SURVEY FOR SNE7951S (DOA: 29/10/2022)

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Hi,

Above vehicle was sent into AMK workshop on 31/10/2022 , estimate as per attach.

Please assist to arrange for OD survey ASAP at our Ang Mo Kio workshop and advise on Own Damage Excess and Loss of Use benefits for above vehicle.

p/s : Owner, Mr Wang Chun Liang is the driver at point of accident.

Thank you.

Rgds

Dorlyn Li

Cheng Hoe Motor Pte Ltd (AMK)

Tel : 64812001