

## Huey Yon (LKKAUTO)

---

**From:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Sent:** Monday, 7 November 2022 10:06 AM  
**To:** Huey Yon (LKKAUTO)  
**Cc:** Teo, Grace; SUR; Ye, Yong Kang Melvin  
**Subject:** OD Authorisation ; RE: RE: CMTD2203937/GPL RE: ARRANGE OD SURVEY FOR SNE7951S (DOA: 29/10/2022)  
**Attachments:** SNE 7951S-IA.pdf; LTA.pdf; SNE 7951S-ESTIMATE.pdf; RE: CMTD2203937/GPL RE: ARRANGE OD SURVEY FOR SNE7951S (DOA: 29/10/2022)

Dear Huey Yon,

With reference above, please proceed to authorize OD repair and kindly note as mentioned in earlier enclosed email dated 02/11/2022, Excess is \$ 700.00 is applicable for this case, thank you.

Best Regards

**Mr Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>  
**Sent:** Monday, November 7, 2022 9:53 AM  
**To:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Cc:** Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: CMTD2203937/GPL RE: ARRANGE OD SURVEY FOR SNE7951S (DOA: 29/10/2022)

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Pau Loong,

Kindly advise on authorisation.

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Sent:** Thursday, 3 November 2022 3:08 PM

**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: CMTD2203937/GPL RE: ARRANGE OD SURVEY FOR SNE7951S (DOA: 29/10/2022)

Dear Pau Loong,

Enclosed herewith preliminary advice of **SNE 7951S**.

The vehicle repair on part by part basis due to no second hand parts available.

Please let us have your approval

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Sent:** Wednesday, 2 November 2022 1:33 PM

**To:** Cheng Hoe Motor Pte Ltd (AMK) <[chmamk@singnet.com.sg](mailto:chmamk@singnet.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Cheng Hoe <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Subject:** Ref: CMTD2203937/GPL RE: ARRANGE OD SURVEY FOR SNE7951S (DOA: 29/10/2022)

Dear Dorlyn,

We refer to your email below.

Please note that the handler for this case is Mr Gnoh Pau Loong.

We have appointed LKK auto to conduct the survey on SNE7951S.

Aside to LKK Auto,

Please make arrangement to conduct the survey for SNE7951S by either Mr Kenneth/Marcus/Adrian/Steve.

Please revert with your preliminary report upon completion of survey to my colleague, Pau Loong for repair authorization.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

**Melvin Ye**

**Claims Division**

**D: 6322 4667 | T: 6461 6555**



**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Cheng Hoe Motor Pte Ltd (AMK) <[chmamk@singnet.com.sg](mailto:chmamk@singnet.com.sg)>

**Sent:** Wednesday, November 2, 2022 11:15 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Cheng Hoe <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Subject:** ARRANGE OD SURVEY FOR SNE7951S (DOA: 29/10/2022)

---

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

---

Hi,

Above vehicle was sent into AMK workshop on 31/10/2022 , estimate as per attach.

Please assist to arrange for OD survey ASAP at our Ang Mo Kio workshop and advise on Own Damage Excess and Loss of Use benefits for above vehicle.

p/s : Owner, Mr Wang Chun Liang is the driver at point of accident.

Thank you.

Rgds  
Dorlyn Li  
Cheng Hoe Motor Pte Ltd (AMK)  
Tel : 64812001