

**RE: CMTD2203937/GPL RE: ARRANGE OD SURVEY FOR SNE7951S (DOA: 29/10/2022)**

Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Wed 2/11/2022 1:36 PM

To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Cc: Cheng Hoe <chmotor@singnet.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Dear Dorlyn,

With reference above, please note that Excess : \$ 700 applies and under FOCUS coverage, there is NO loss of use benefit claim for this case, thank you.

Best Regards

**Mr Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

**Sent:** Wednesday, November 2, 2022 1:33 PM

**To:** Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>; SUR <sur@lkkauto.com>;

assignments <assignments@lkkauto.com>

**Cc:** Cheng Hoe <chmotor@singnet.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

**Subject:** Ref: CMTD2203937/GPL RE: ARRANGE OD SURVEY FOR SNE7951S (DOA: 29/10/2022)

Dear Dorlyn,

We refer to your email below.

Please note that the handler for this case is Mr Gnoh Pau Loong.

We have appointed LKK auto to conduct the survey on SNE7951S.

Aside to LKK Auto,

Please make arrangement to conduct the survey for SNE7951S by either Mr Kenneth/Marcus/Adrian/Steve.

Please revert with your preliminary report upon completion of survey to my colleague, Pau Loong for repair authorization.

[Working From Home with effect from 06 April 2020 till further notice](#)

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[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

**Melvin Ye**

**Claims Division**

**D:** 6322 4667 | **T:** 6461 6555



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**From:** Cheng Hoe Motor Pte Ltd (AMK) <[chmamk@singnet.com.sg](mailto:chmamk@singnet.com.sg)>

**Sent:** Wednesday, November 2, 2022 11:15 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Cheng Hoe <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Subject:** ARRANGE OD SURVEY FOR SNE7951S (DOA: 29/10/2022)

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Hi,

Above vehicle was sent into AMK workshop on 31/10/2022 , estimate as per attach.

Please assist to arrange for OD survey ASAP at our Ang Mo Kio workshop and advise on Own Damage Excess and Loss of Use benefits for above vehicle.

p/s : Owner, Mr Wang Chun Liang is the driver at point of accident.

Thank you.

Rgds  
Dorlyn Li  
Cheng Hoe Motor Pte Ltd (AMK)  
Tel : 64812001