

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Thursday, 3 November 2022 11:50 AM
To: Motor Claim - III; Admin A; assignments
Subject: RE: [EXTERNAL] - PRS for our client's vehicle SHC 3445 U and your insured's vehicle SNG 1923 C on 28.10.2022

Categories: HMK

Dear Bhuva,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 2 November 2022 10:00 PM
To: Assessment Dept <assessment_ltc@bifrostauto.com>
Cc: Claims Dept <claims_ltr@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Subject: RE: [EXTERNAL] - PRS for our client's vehicle SHC 3445 U and your insured's vehicle SNG 1923 C on 28.10.2022

Dear Janice,

Tqu for your notification. For LOI & LOR, our OIC will decide and let you know. Anyway I will inform the officer about the delay.

Aside to LKK:

Please conduct a survey on TP vehicle [SHC 3445 U](#) and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711



From: Assessment Dept <assessment_ltc@bifrostable.com>
Sent: Wednesday, 2 November 2022 5:00 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Claims Dept <claims_ltr@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Subject: Re: [EXTERNAL] - PRS for our client's vehicle SHC 3445 U and your insured's vehicle SNG 1923 C on 28.10.2022

Without Prejudice

Dear Bhuvaneswari,

Thank you for your email.

As per our conversation, we will need to charge an extra 2 days LOI & LOR for overlook on our email.

Firstly, my name is Janice not Ms Lim.

Secondly, our vehicle number is SHC 3445 U not SHD 2878 E.

Kindly take note and revert accordingly.

Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

On Wed, 2 Nov 2022 at 16:34, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Ms Lim,

As per our tele conversation I m assigning survey with LKK.

Aside to LKK:

Please conduct a survey on TP vehicle [SHD2878E](#) and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231

From: Assessment Dept <assessment_ltc@bifrotauto.com>

Sent: Monday, 31 October 2022 4:23 pm

To: Motor Claim - III <motorclaim@iii.com.sg>; Claims Dept <claims_ltr@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>

Subject: [EXTERNAL] - PRS for our client's vehicle SHC 3445 U and your insured's vehicle SNG 1923 C on 28.10.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lim Tian Poh, to notify you of the aforesaid accident involving our client's vehicle SHC 3445 U and your insured's vehicle SNG 1923 C on 28.10.2022.

Please find enclosed our client's LTA Search, GIA and Police Report.

This serves as a **NOTICE** that we are claiming against SNG 1923 C for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com / assessment_ltc@bifrostauto.com

VEH IN (Date & Time) : **28.10.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

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