RE: AIS REF: 2022 22007782/KC - SNC4827Z : PRI | Our Ref: CY.SKX8158U.22.JLA(HW).wp | Yr Ref: SNC4827Z (DOA: 29.10.2022)

Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>

Tue 1/11/2022 6:10 PM

To: admin-d <admin-d@lkkauto.com>;assignments <assignments@lkkauto.com>

Internal

Dear Survey Firm,

Please retrieved documents via Allianz FileXchange link below and create claim in Merimen accordingly.

File: 20221101 - Reject SJE.msg, SNC4827Z OI.pdf, POLICY SCHDULE.pdf,...

Link: https://filexchange.allianz.de/SecureDownload.aspx?id=6fd8d34d-aee9-4db1-8df9-

2a1c590486fd-addfe4fd40f614f1

Size: ~ 4 MByte, Download available until: 11/8/2022

Password: Allianz1

Thank you

Janice Koh

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C 79 Robinson Road #09-01, Singapore 068897 www.allianz.sg



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From: Claims Banca (Allianz Insurance Singapore)

Sent: 1 November, 2022 06:08 PM

To: winnie@yoga-legal.com

Cc: Yan (LKK Auto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: AIS REF: 2022 22007782/KC – SNC4827Z : PRI I Our Ref: CY.SKX8158U.22.JLA(HW).wp I Yr Ref: SNC4827Z (DOA: 29.10.2022)

Your Ref: CY.SKX8158U.22.JLA(HW).wp Our Ref: 2022 22007782/KC - SNC4827Z

WITHOUT PREJUDICE

Dear Sir,

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

As such, we will proceed to appoint our surveyor to conduct a pre-repair survey of your client's vehicle (as per s. 2.9 of the NIMA Protocol).

We wish to highlight that under the Protocol, the PRS includes survey of dismantled parts prior to repairs (as per s. 2.2 of the NIMA Protocol).

Please also note that we intend to conduct a post-repair survey immediately after repairs before the vehicle is returned to your client (as per s. 2.11 of the NIMA Protocol).

We have appointed LKK Auto Consultants Pte Ltd as our Single Joint Expert (SJE).

Please download the documents from this link below (For Survey)

Passwords will be sent in a separate email

Janice Koh

Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C 79 Robinson Road #09-01, Singapore 068897 www.allianz.sg



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From: winnie@yoga-legal.com <winnie@yoga-legal.com>

Sent: 1 November, 2022 03:32 PM

To: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Subject: [EXT] RE: PRI | Our Ref: CY.SKX8158U.22.JLA(HW).wp | Yr Ref: SNC4827Z (DOA: 29.10.2022)

Dear Sirs

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose a surveyor from our list of surveyors as appended below:-

- 1. Amas Ong Poh Meng
- 2. Ong Ah Keng, Kent
- 3. Alan Cheong

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "single joint expert'.

We will accordingly inform you who the "single joint expert" is to facilitate your conduct of a pre-repair survey.

Kindly contact our client's workshop before sending your appointed surveyor for the pre-repair inspection. This is to ensure that our client's vehicle is available for the said inspection.

Note: In view of the current COVID-19 situation, we have adopted a telecommuting policy for our office. In the circumstances, kindly direct all communications to us via email with immediate effect.

Regards,

Winnie Phee

M/s C. YOGARAJAH LLC

162 Bishan Street 13 #01-186

Singapore 570162

Tel/Fax No: (65) 6502 0372

(UEN No. 201333127N) (GST Reg No. 201333127N)

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From: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Sent: Tuesday, 1 November 2022 2:23 pm

To: winnie@yoga-legal.com

Subject: RE: PRI | Our Ref: CY.SKX8158U.22.JLA(HW).wp | Yr Ref: SNC4827Z (DOA: 29.10.2022)

Internal

Your Ref: CY.SKX8158U.22.JLA(HW).wp **Our Ref:** 2022 22007782/KC - SNC4827Z

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- A-PAC Adjusters & Surveyors Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Janice Koh

Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C 79 Robinson Road #09-01, Singapore 068897 www.allianz.sg



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From: winnie@yoga-legal.com <winnie@yoga-legal.com>

Sent: 1 November, 2022 10:51 AM

To: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Subject: [EXT] PRI | Our Ref: CY.SKX8158U.22.JLA(HW).wp | Yr Ref: SNC4827Z (DOA: 29.10.2022)

To: Allianz Insurance Singapore Pte Ltd

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SKX 8158U & SNC 4827Z ON 29.10.2022 @ 03:23HR ALONG KRAMAT LANE

We are instructed by B Services to notify you of a road traffic accident on 29 October 2022 @ 03:23Hrs along Kramat Lane involving our client's vehicle SKX 8158U and vehicle no. SNC 4827Z driven by your insured at the material time. A copy of the Singapore accident statement report is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a prerepair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

At the same time, our proposed list of surveyors is appended as below:-

- 1. Amas Ong Poh Meng
- 2. Ong Ah Keng, Kent
- **3**. Alan Cheong

The details of our client's workshop are as follows:-

M/s JL Auto Service Pte Ltd Block 3006 Ubi Road 1 #01 - 346

Mr. Ah Tay (9188 5495) Fax no : 6310 7269

Email: kentong1212@gmail.com

Note: In view of the current COVID-19 situation, we have adopted a telecommuting policy for our office. In the circumstances, kindly direct all communications to us via email with immediate effect.

Regards,

Winnie Phee

M/s C. YOGARAJAH LLC

162 Bishan Street 13 #01-186

Singapore 570162

Tel/Fax No: (65) 6502 0372

(UEN No. 201333127N) (GST Reg No. 201333127N)

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