

RE: Claim Status - SP2002269793 OUR REF 2022 22007815-EP 8338E

Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Fri 4/11/2022 4:11 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Naz (LKKAuto) <Naz@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Dear Sharon,

Thank you for the email.

Dear Naz,

Please assist.-CS4/AIS22010890/Nvy3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Friday, 4 November 2022 3:46 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: FW: Claim Status - SP2002269793 OUR REF 2022 22007815

Internal

Dear Bryan/Veron

This is a fire assignment and we are waiting for you to revert.

Please assist to manage our mutual client.

Thank you.

Sharon Lim

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897



From: customerservice@allianz.com.sg <customerservice@allianz.com.sg>
Sent: Friday, November 4, 2022 11:35 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: Claim Status - SP2002269793 OUR REF 2022 22007815

Internal

Dear Claims Team,

For your kind assistance on the following.

Client called in CS to enquire is there any update on the claim?

Mr Lee	83226888	SP2002269793 - EP8338E
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As he was last told that pending for update to check if it's under total loss or can be repaired for his vehicle.

As he need either the courtesy car or transport allowance to cover his loss.

Able to advise?

Thank you.
Mandy Tan