

EzLyna (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Saturday, 29 July 2023 11:13 PM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: RE-SEEK MANDATE ON LOR / {SEEK MANDATE} / YR REF: SNM22D207623/C02/ GZ2930H/LEEPG RE: Direct Settlement - Accident Involving GZ2930H (OI : CTI - TBA) and SDY1101G (TP : LKK REF - CC6/CTI22010871/pa3) on 21/10/2022

[Strictly Confidential]

Hi Lyna

Please proceed as proposed. **NO global sum settlement.**

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, July 3, 2023 4:27 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: RE-SEEK MANDATE ON LOR / {SEEK MANDATE} / YR REF: SNM22D207623/C02/ GZ2930H/LEEPG RE: Direct Settlement - Accident Involving GZ2930H (OI : CTI - TBA) and SDY1101G (TP : LKK REF - CC6/CTI22010871/pa3) on 21/10/2022

[Strictly Confidential]

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[Strictly Confidential]

Dear Cecilia,

We refer to the above matter.

We just received revised LOD from TP WS that wanted to claim LOR instead of LOU. Pls find enclosed revised LOD for your perusal.

We are re-seeking mandate as follows:-

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,800.92	\$ 2,376.00 (w/GST) L/Sum
2. Loss of Rental (6 days x \$120)	\$ 720.00	\$ 600.00 (6 days x \$100)
3. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 5,522.92	\$ 2,978.00

Sorry for the inconvenient caused.

Kindly let us have your approval/instruction. Thank you.

*I am working from home till 07.07.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Sunday, July 2, 2023 9:57 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / YR REF: SNM22D207623/C02/ GZ2930H/LEEPG RE: Direct Settlement - Accident Involving GZ2930H (OI : CTI - TBA) and SDY1101G (TP : LKK REF - CC6/CTI22010871/pa3) on 21/10/2022

[Strictly Confidential]

Hi Lyna

Please proceed as proposed. **NO global sum settlement.**

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Friday, June 16, 2023 12:10 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / YR REF: SNM22D207623/C02/ GZ2930H/LEEPG RE: Direct Settlement - Accident Involving GZ2930H (OI : CTI - TBA) and SDY1101G (TP : LKK REF - CC6/CTI22010871/pa3) on 21/10/2022

[Strictly Confidential]

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[Strictly Confidential]

Your ref: SNM22D207623/C02/ GZ2930H/LEEPG

LKK ref : CC6/CTI22010871/pa3

Dear Cecilia,

ACCIDENT INVOLVING GZ2930H (CHINA TAIPING) AND SDY1101G (TP) ON 21/10/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. (Pls find enclosed video footage.) We are of the view that liability is on our driver's.

We seek your approval to offer repairer "City Auto Pte Ltd" at \$ (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,800.92	\$ 2,376.00 (w/GST) L/Sum
2. Loss of Use (5 days x \$100)	\$ 500.00	\$ 300.00 (5 days x \$60)
3. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 5,302.92	\$ 2,678.00

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, November 2, 2022 11:01 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D207623/C02/ GZ2930H/LEEPG RE: Direct Settlement - Accident Involving GZ2930H (OI : CTI - TBA) and SDY1101G (TP : LKK REF - CC6/CTI22010871/pa3) on 21/10/2022

[Strictly Confidential]

Hi Sir/Madam

Attached OI SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 2 November 2022 10:52 am

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: O/R: SNM22D207623/C02/ GZ2930H/LEEPG RE: Direct Settlement - Accident Involving GZ2930H (OI : CTI - TBA) and SDY1101G (TP : LKK REF - CC6/CTI22010871/pa3) on 21/10/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D207623/C02/ GZ2930H/LEEPG .

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 1 November 2022 6:33 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GZ2930H (OI : CTI - TBA) and SDY1101G (TP : LKK REF - CC6/CTI22010871/pa3) on 21/10/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s City Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- TP video footage

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)