

India International Insurance Pte Ltd
64 Cecil Street
#04-02, #05-02, #06-02
IOB Building

1/2/2023

Attn: BHUVANESWARI
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SJL4855S (1263) Your Ref : -

Dear Sir,

VEHICLE # : SJL4855S
ACCIDENT INVOLVING : SJL4855S & SLG2594K ALONG CTE (CITY) NEAR ANG MO KIO ON
1/11/22

COST OF REPAIR	\$5,100.00	(As agreed)
LOSS OF USE	\$720.00	{6 work days + 2 weekends + 1 day prs} x \$80
LTA & GIA SEARCH	\$38.45	

COST OF REPAIR ADD GST 8% \$408.00

TOTAL \$6,266.45

Six Thousand Two Hundred Sixty-Six Singapore Dollars and Forty-Five Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 1/11/2022 INVOLVING SJL4855S SLG2594K
ALONG / AT
CTE (CITY) NEAR ANG MO KIO

I/We LIEW SWEE TIN (NRIC No. S0131902G)
of APT BLK 661 CHOA CHU KANG CRESCENT #13-01 S(680661)

1. The owner of motor vehicle no. SJL4855S hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 1/11/2022



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0007221
Claimant Ref: SJL4855S

We/I, RYDER AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 6,000.00 (Global Sum) (repair cost), S\$ 0.00 (loss of use/rental), S\$ 0.00 (search fee), vehicle no. SJL4855S that was damaged pursuant to the accident which occurred on 01/11/2022 (date) at AMK NORTH FLYOVER (location) involving vehicle no. SLG2594K (insured vehicle). This is pursuant to the inspection conducted on 02/11/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIEW SWEE TIN ("the third party claimant") of vehicle no. SJL4855S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJL4855S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,000.00 to RYDER AUTO PTE LTD.

Dated this 7 day of June 2023

CLAIMANT:

Signature: [Signature]
Signed by "the workshop" (with chop)

Name: _____

NRIC: 201635107M

Address: 2 Kaki Bukit Ave 2

#02-19 Antohub @ Kaki Bukit S(47921)

Nationality: _____

Occupation: _____

WITNESS:

Signature: [Signature]
Signed by appointed Surveyor

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality: _____

Occupation: _____

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

India International Insurance Pte Ltd
64 Cecil Street
#04-02, #05-02, #06-02
IOB Building

1/2/2023

Attn: BHUVANESWARI
Motor Claims Dept

TAX INVOICE

Our Ref : SJL4855S (1263) Your Ref : -

Dear Sir,

VEHICLE # : SJL4855S
ACCIDENT INVOLVING : SJL4855S & SLG2594K ALONG CTE (CITY) NEAR ANG MO KIO ON
1/11/22

COST OF REPAIR \$5,100.00 (As agreed)

COST OF REPAIR ADD GST 8% \$408.00


TOTAL \$5,508.00

Five Thousand Five Hundred Eight Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd


Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)





RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B
Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 03/11/2022

Your Ref No: SLG2594K

Dear Sir/Madam,

Date of Accident: 01/11/2022 00:00 (SGT)

Vehicle No: SJL4855S

Place of Accident: Near 10 Ang Mo Kio Street 54, Singapore 569184

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLG2594K	Near 10 Ang Mo Kio Street 54, Singapore 569184	(31.00)	1	(28.97)
GST Amount				(2.03)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 01 Nov 2022 / 16:28:51

Receipt Date/Time : 01 Nov 2022 / 16:28:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221101-003309

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLG2594K As at 01 Nov 2022/06:55:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLG2594K			
	Enquiry Fee	7.00	0.49	7.49
	20221101162656120973			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	552038XXXXXX9510	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	01 Nov 2022 18:26	Clm Dtl Modified	Claimant's Name: -> LIEW SWEE TIN.	[A] HOW MEI KWAN	
2	01 Nov 2022 18:26	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN	
3	01 Nov 2022 18:26	Clm Created	Reg No: SJL4855S. Acct Date: 2022/11/01. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Ryder Auto Pte Ltd (HQ)	[A] HOW MEI KWAN	
4	01 Nov 2022 18:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN	
5	01 Nov 2022 18:26	Adj Next Rpt Changed	Next Rpt:Final Rpt,Due Date:2022/11/10	[A] HOW MEI KWAN	
6	01 Nov 2022 18:26	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN	
7	01 Nov 2022 18:26	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN	
8	01 Nov 2022 18:26	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN	
9	09 Nov 2022 17:21	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. OI Rear Ended TP.	[A] Ezlyna	
10	10 Nov 2022 18:15	Adj Next Rpt Changed	Next Rpt:Final Rpt,Due Date:2022/11/10	[I] Bhargavi Purushothaman Dhanya	
11	10 Nov 2022 18:15	Adj Mandate Set	Approved:0.00.	[I] Bhargavi Purushothaman Dhanya	
12	10 Apr 2023 12:39	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN	
13	10 Apr 2023 12:39	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN	
14	10 Apr 2023 12:39	Clm Dtl Modified	JPJ Reg. Date: -> 2008/11/28.	[A] JOANNE LEE KHANG MIN	
15	10 Apr 2023 12:39	Clm Details Notified		[A] JOANNE LEE KHANG MIN	
16	09 May 2023 11:55	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/11/10. Mandate Remarks: claim status please.	[I] Priya	
17	09 May 2023 11:55	Adj Mandate Set	Approved:0.00:claim status please.	[I] Priya	
18	09 May 2023 17:46	Adj Mandate Request	Cur.Req:6026.45:PODS Liability: 100% *Quantum: \$6,206.45. Please refer to adjuster & DE Assessment reports for details. *For your approval please.	[A] Ezlyna	
19	10 May 2023 10:21	Adj Mandate Set	Approved:6026.45.	[I] Priya	

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2863384	02 Nov 2022 09:26:43	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJL4855S	SLG2594K	11.00
2945387	10 Apr 2023 12:39:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJL4855S	SLG2594K	11.00

