

## Mei Kwan (LKKAuto)

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**From:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Sent:** Tuesday, 1 November 2022 8:39 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: Re: (ALLIANZ) PRI FOR SMR 2634J; YOUR INSURED GBB 9115J - AIS REF: 2022 22007816FR - DOA: 28.10.2022 \*\*\* LKK REF: CC4/AIS22010861/Kpa3

**Categories:** HMK

Internal

Hi Mei Kwan,

FYI we only have insured agent email address on record.

OI's name: ACE FRUIT CULTURE

OI's mailing address : ACE FRUIT CULTURE; SGP-161002 Singapore, 2 DELTA AVENUE

OI/AGENT Email address: [ins@aacperformance.com.sg](mailto:ins@aacperformance.com.sg) / [admin@assureinsurance.com.sg](mailto:admin@assureinsurance.com.sg)

Thank you

**Janice Koh**  
Claims Specialist  
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01, Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** 1 November, 2022 06:14 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [EXT] RE: Re: (ALLIANZ) PRI FOR SMR 2634J; YOUR INSURED GBB 9115J - AIS REF: 2022 22007816FR - DOA: 28.10.2022 \*\*\* LKK REF: CC4/AIS22010861/Kpa3

Internal

Dear Janice,

Received with thanks.

Noted that OINR. Please provide us the following.

OI's name

OI's mailing address

OI's email address

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Sent:** Tuesday, 1 November 2022 5:53 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Re: (ALLIANZ) PRI FOR SMR 2634J; YOUR INSURED GBB 9115J - AIS REF: 2022 22007816FR - DOA: 28.10.2022 \*\*\* LKK REF: CC4/AIS22010861/Kpa3

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Hi Mei Kwan,

Resend link email to you which we have send out earlier on.

Thanks

**Janice Koh**

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

[www.allianz.sg](http://www.allianz.sg)



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** 1 November, 2022 05:43 PM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXT] RE: Re: (ALLIANZ) PRI FOR SMR 2634J; YOUR INSURED GBB 9115J - AIS REF: 2022 22007816FR - DOA: 28.10.2022 \*\*\* LKK REF: CC4/AIS22010861/Kpa3

Internal

Dear Sir / Madam,

We refer to the above matter.

Please share us TP supp doc and insured GIA report.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Tuesday, 1 November 2022 4:54 PM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Re: Re: (ALLIANZ) PRI FOR SMR 2634J; YOUR INSURED GBB 9115J - AIS REF: 2022 22007816FR - DOA: 28.10.2022

Dear Janice,

Thank you for the assignment.

Repairer arrange on 2.11.22.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Sent:** Tuesday, 1 November 2022 4:01 pm  
**To:** Vincent Lee <[admin@lmautosolution.com](mailto:admin@lmautosolution.com)>  
**Cc:** admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: (ALLIANZ) PRI FOR SMR 2634J; YOUR INSURED GBB 9115J - AIS REF: 2022 22007816FR - DOA: 28.10.2022

Internal

**Your Ref:** SMR 2634J  
**Our Ref :** 2022 22007816FR-GBB9115J

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

**Janice Koh**  
Claims Specialist  
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01, Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



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**From:** Vincent Lee <[admin@lmautosolution.com](mailto:admin@lmautosolution.com)>  
**Sent:** 1 November, 2022 12:10 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Subject:** [EXT] Re: (ALLIANZ) PRI FOR SMR 2634J; YOUR INSURED GBB 9115J - AIS REF: 2022 22007816FR - DOA: 28.10.2022

Dear Claims,

I would like LKK to conduct the survey

Thank you,  
Vincent

On Tue, 1 Nov 2022 at 10:51, Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)> wrote:

Internal

**Your Ref:** SMR 2634J

**Our Ref :** 2022 22007816FR-GBB9115J

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- A-PAC Adjusters & Surveyors Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

**Janice Koh**  
Claims Specialist  
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01, Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



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**From:** Vincent Lee <[admin@lmautosolution.com](mailto:admin@lmautosolution.com)>  
**Sent:** 1 November, 2022 09:37 AM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Subject:** [EXT] Re: (ALLIANZ) PRI FOR SMR 2634J; YOUR INSURED GBB 9115J

dear sir/mdm,

please find GIA and LTA receipt attached

thank you,  
Vincent

On Mon, 31 Oct 2022 at 17:56, Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)> wrote:

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*Without Prejudice*

Dear Sir/Madam

Kindly provide us the GIA report and the LTA search.

Thank you.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at [claims@allianz.com.sg](mailto:claims@allianz.com.sg)

Best regards,

**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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Thank you.

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**From:** Vincent Lee <[admin@lmautosolution.com](mailto:admin@lmautosolution.com)>  
**Sent:** Monday, October 31, 2022 3:24 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Subject:** [EXT] (ALLIANZ) PRI FOR SMR 2634J; YOUR INSURED GBB 9115J

WITHOUT PREJUDICE

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Dear Sir/Mdm,

ACCIDENT INVOLVING SMR 2634J and GBB 9115J on 28-10-2022  
AT / ALONG PIONEER RD NORTH > AYE

We act for ROS LI BIN SUKARTI, whose vehicle registration number SMR 2634J was damaged in the above accident.

Kindly let us have your list of surveyors within 2 working days of your receipt of this notice should you like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you

Vincent Lee

LM AUTO SOLUTION PTE LTD

90162222

Blk 10 Sin Ming Industrial Estate Sector C

#01-12 Singapore 575645