

RE: REF : CMTD2203933/AGC RE: Urgent: PRE-REPAIR INSPECTION - Your Vehicle SLN1641C; Our Vehicle: SKQ4285Z Accident involving SKQ4285Z & SLN1641C On 29 Oct 2022

Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Tue 1/11/2022 9:45 AM

To: Ryder Auto workshop <ryderautoworkshop@gmail.com>;SUR <sur@lkkauto.com>;assignments <assignments@lkkauto.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>;Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Without Prejudice

Dear June,

We refer to your email.

We have appointed LKK Auto to conduct the survey by Mr Adrian on a Without Prejudice Basis.

Aside to LKK Auto,

Please make arrangement to conduct the survey for SKQ4285Z on a Without Prejudice Basis.

[Working From Home with effect from 06 April 2020 till further notice](#)

-

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, October 31, 2022 4:25 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes
<agnes.chan@sompo.com.sg>

Subject: Re: REF : CMTD2203933/AGC RE: Urgent: PRE-REPAIR INSPECTION - Your Vehicle SLN1641C; Our Vehicle: SKQ4285Z Accident involving SKQ4285Z & SLN1641C On 29 Oct 2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Melvin,

Kindly assign LKK - Adrian Ling.

Thank you.

Best regards

June

2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel : 67418277 Fax: 67468277 HP : 90908277

On Mon, Oct 31, 2022 at 4:08 PM Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg> wrote:

Date: 31/10/2022

Attention:

RYDER AUTO WORKSHOP

Dear Zeph,

ACCIDENT INVOLVING SLN1641C & SKQ4285Z ON 29.10.2022

We refer to your Notice of Accident dated 31/10/2022.

Please be informed that Ms Agnes Chan is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Please also extend a copy of your client SAS Report for claim assessment.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	

		Chow BoXiong	
	LKK Auto Consultants	Adrian Ling (East)	
		Marcus Chua (East)	
		Kenneth Kong (North)	
		Steve Chen (West)	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, October 31, 2022 2:39 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle SLN1641C; Our Vehicle: SKQ4285Z Accident involving SKQ4285Z & SLN1641C On 29 Oct 2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph

2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel : 67418277 Fax: 67468277 HP : 90908277