

Hsiao Tong (LKKAUTO)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Thursday, 23 March 2023 1:39 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [SEEK MANDATE] - Third Party Claim against GW2273L Accident on 28 Oct 2022
*** LKK REF: CC4/LPC22010857/Upa3 // Our Ref: 22/22/22/VC05/026496

Lonpac External - Confidential

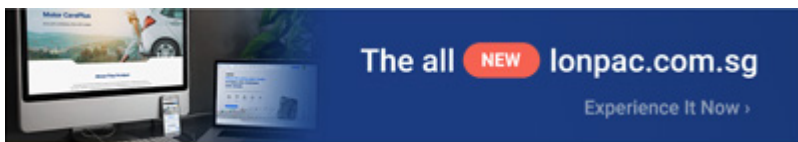
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Dear Hsiao Tong,

Please proceed on the revision of our offer for the rental to \$770.40 (\$120 x 6d+GST) with revised total mandate at \$7,484.41 as recommended.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, March 23, 2023 10:53 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Subject: RE: [SEEK MANDATE] - Third Party Claim against GW2273L Accident on 28 Oct 2022 *** LKK REF: CC4/LPC22010857/Upa3 // Our Ref: 22/22/22/VC05/026496

Dear Sirs,

Attached here with a copy of third party vehicle details from LTA for your easy reference. Third party vehicle is under Cat B of COE with 100kW. Therefore, we suggest to revise loss of rental offer at \$120/day.

For your review and further mandate. Thanks.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, March 2, 2023 10:15 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - Third Party Claim against GW2273L Accident on 28 Oct 2022 *** LKK REF: CC4/LPC22010857/Upa3 // Our Ref: 22/22/22/VC05/026496

Dear Sirs,

Please be informed that third party rejected our offer at \$7,356.01(all-in) and propose global sum \$7,600.00(all-in). We would like to revise offer at \$7,484.41(all-in).

The summary of claim is as follows: -

	Our Last Offer	TP Proposed	Propose to Revise
1. Cost of Repair	\$ 6,500.00	\$ 6,500.00	\$ 6,500.00
2. Loss of Rental (6days x \$100.00)(w/GST)	\$ 642.00	\$ 898.80 (6days x\$140.00)(w/GST)	\$ 770.40 (6days x\$128.40)(w/GST)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45	\$ 7.45
4. Medical Fee (Driver- RACHAEL NICOLE LEAH NONIS)	\$ 110.07	\$ 110.07	\$ 110.07
5. Medical Fee (Passenger - THALVINDERPAL SINGH SANDHU)	\$ 96.49	\$ 96.49	\$ 96.49
Total	\$ 7,356.01	\$ 7,612.81	\$ 7,484.41
		\$ 7,600.00 (Global Sum)	

Please let us have your mandate after review the matter.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Tuesday, February 7, 2023 4:53 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - Third Party Claim against GW2273L Accident on 28 Oct 2022 *** LKK REF: CC4/LPC22010857/Upa3 // Our Ref: 22/22/22/VC05/026496

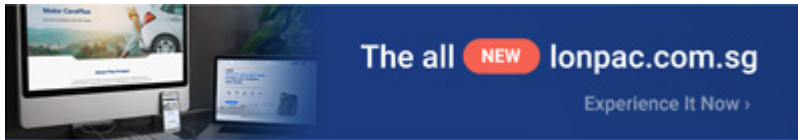
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Dear Hsiao Tong,

As spoken, please issue separate DVs for the claimants.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Tuesday, 7 February 2023 4:44 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: [SEEK MANDATE] - Third Party Claim against GW2273L Accident on 28 Oct 2022 *** LKK REF: CC4/LPC22010857/Upa3 // Our Ref: 22/22/22/VC05/026496

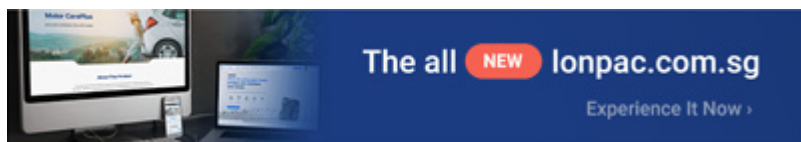
Lonpac External - Confidential

Dear Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 7 February 2023 12:18 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - Third Party Claim against GW2273L Accident on 28 Oct 2022 *** LKK REF: CC4/LPC22010857/Upa3 // Our Ref: 22/22/22/VC05/026496

Dear Sirs,

We refer to our below email.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 29 December 2022 10:12 AM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - Third Party Claim against GW2273L Accident on 28 Oct 2022 *** LKK REF: CC4/LPC22010857/Upa3 // Our Ref: 22/22/22/VC05/026496

Your ref: **22/22/22/VC05/026496**

Our ref : CC4/LPC22010857/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GW2273L(LONPAC) AND SMS9133L(TP) ON 28/10/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not on our driver favour.

We seek your approval to offer repairer **"SUPER-ZEE MOTOR SERVICE"** at **\$7,356.01(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 12,572.10	\$ 6,500.00
2. Loss of Rental (6days x \$160.00)(w/GST)	\$ 1,027.20	\$ 642.00(6days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
4. Medical Fee (Driver- RACHAEL NICOLE LEAH NONIS)	\$ 110.07	\$ 110.07
5. Medical Fee (Passenger - THALVINDERPAL SINGH SANDHU)	\$ 96.49	\$ 96.49
Total	\$ 13,813.31	<u>\$ 7,356.01</u>

Surveyor recommended 5days for repair + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 21 November 2022 10:50 AM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: FW: Third Party Claim against GW2273L Accident on 28 Oct 2022 *** LKK REF: CC4/LPC22010857/Upa3
// Our Ref: 22/22/22/VC05/026496

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Sunday, 6 November 2022 5:44 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FW: Third Party Claim against GW2273L Accident on 28 Oct 2022 *** LKK REF: CC4/LPC22010857/Upa3
// Our Ref: 22/22/22/VC05/026496

Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 1 November 2022 5:27 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FW: Third Party Claim against GW2273L Accident on 28 Oct 2022 *** LKK REF: CC4/LPC22010857/Upa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, 1 November 2022 5:03 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: FW: Third Party Claim against GW2273L Accident on 28 Oct 2022

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 3.11.22.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 1 November 2022 4:09 pm
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: FW: Third Party Claim against GW2273L Accident on 28 Oct 2022

Lonpac External - General

Our Ref :22/22/22/VC05/026496 (Huey Ni's case)

Dear Yan,

FYNA.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: Christina Low <superzeemotor@gmail.com>
Sent: Tuesday, 1 November 2022 4:04 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: Re: FW: Third Party Claim against GW2273L Accident on 28 Oct 2022

Dear GERALD

We thank you for your prompt response and wish to confirm that we are agreeable to your appointing Marcus Chua - LKK for the pre-repair survey.
Kindly request him to contact us to arrange for a survey of our client's vehicle SMS9133L.

Thanks/Regards
Christina Low
Super-Zee Motor Service
Blk 14 Defu Lane 10 #01-402
Singapore 539195
63831913

On Tue, Nov 1, 2022 at 3:56 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

>
> Lonpac External - General
>
> WITHOUT PREJUDICE
>
> Our Ref: 22/22/22/VC05/026496 (Huey Ni's case)
>
>

> WITHOUT PREJUDICE

>

> Our Ref: 22/22/22/VC05/026496

>

> Dear Christina,

>

> Please see attached.

>

>

>

> Best Regards

>

> Gerald Poh

> Senior Claims Executive | Lonpac Insurance Bhd

> 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

> Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

>

>

>

> We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

>

> -----Original Message-----

> From: Christina Low <superzeemotor@gmail.com>

> Sent: Tuesday, 1 November 2022 3:29 pm

> To: MT_Claim_SG <mt_claim@lonpac.com>

> Subject: Third Party Claim against GW2273L Accident on 28 Oct 2022

>

> Dear Sir/Madam

>

> We have been authorized by the owner of SMS9133L to claim for damages against your insured vehicle GW2273L, pertaining to the accident on 28 Oct 2022.

>

> We attach herewith our estimate together with the accident and police report for your necessary action. Kindly contact us to arrange for pre-inspection of our client's vehicle SMS9133L as soon as possible.

>

> Thanks/Regards

> Christina Low

> Super-Zee Motor Service

> Blk 14 Defu Lane 10 #01-402

> Singapore 539195

> 63831913

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