

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 7 February 2023 3:51 PM
To: ENG HUEY NI
Cc: Admin A; MT_Claim_SG; CS A Team
Subject: [SEEK MANDATE] - TP claim SMX70S (Direct Asia) DOA 27/10/2022 against your insured YP7901Z (Lopac Insurance Bhd) *** LKK REF: CC4/LPC22010850/pa3 // Our Ref: 21/22/22/VC05/026483
Attachments: TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; SMX70S LOD.pdf

Your ref: **21/22/22/VC05/026483**
LKK ref : CC4/LPC22010850/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP7901Z(LONPAC) / SMX70S(TP)/ OTHERS ON 27/10/2022

We refer to the above matter.

YK8068Z -> YP7901Z(OI)-> SMX70S(TP)

This is a 3 vehicles chain collision whereby our insured was the 2ND vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"VAG SINGAPORE PTE LTD"** at **\$3,191.91(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 3,678.24	\$ 3,009.91 (\$2,786.95 + 8% GST)
2. Loss of Use (3days x \$60.00)	\$ 180.00	\$ 180.00 (3DAYS X \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,860.24	<u>\$ 3,191.91</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/02/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 10 November 2022 1:47 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: TP claim SMX70S (Direct Asia) DOA 27/10/2022 against your insured YP7901Z (Lopac Insurance Bhd)

*** LKK REF: CC4/LPC22010850/pa3 // Our Ref: 21/22/22/VC05/026483

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Sunday, 6 November 2022 5:47 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP claim SMX70S (Direct Asia) DOA 27/10/2022 against your insured YP7901Z (Lopac Insurance Bhd)

*** LKK REF: CC4/LPC22010850/pa3 // Our Ref: 21/22/22/VC05/026483

Lopac External - Confidential

Hi Mei Kwan,

We attach OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 1 November 2022 4:40 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP claim SMX70S (Direct Asia) DOA 27/10/2022 against your insured YP7901Z (Lopac Insurance Bhd)

*** LKK REF: CC4/LPC22010850/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, 1 November 2022 1:43 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: TP claim SMX70S (Direct Asia) DOA 27/10/2022 against your insured YP7901Z (Lopac Insurance Bhd)

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 1 November 2022 12:11 pm

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: TP claim SMX70S (Direct Asia) DOA 27/10/2022 against your insured YP7901Z (Lopac Insurance Bhd)

Lonpac External - General

Our Ref: 21/22/22/VC05/026483 (Huey Ni `s case)

Dear Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Claims Assistance - AVANTAGE VAG <claims@vag.sg>

Sent: Tuesday, 1 November 2022 11:21 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: TP claim SMX70S (Direct Asia) DOA 27/10/2022 against your insured YP7901Z (Lopac Insurance Bhd)

Without Prejudice

Please arrange for a survey for this vehicle and revert to us on liability clearance. Note that the car is drivable and not in the workshop at the moment.

The GIA report is attached for your reference.

With warmest regards,

Zenrick
Motor Claim Dept

AVANTAGE VAG

AUTOMOTIVE SPECIALISTS

6515 9515 Sales & Service | **6795 5005** 24hr Towing | avantage.sg
9-6pm Mon-Fri, 9-1pm Sat, closed Sun and PH

WEST Service, Tuning & Accident Reporting Centre
48 Toh Guan Road East, #05-135 Enterprise Hub, Singapore 608586

NORTH Service & Accident Reporting Centre
160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

EAST Service & Accident Reporting Centre
8 Kaki Bukit Ave 4, #02-11 Premier@Kaki Bukit, Singapore 415875

CARCRAFTERS Spray Paint, Grooming & Accident Repair Centre
48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

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