

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 11.11.2022

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : GBG 8920G / PC 8776L ON 31.10.2022.

We are the authorized repair workshop for the owner of motor vehicle no: **GBG 8920G** , which was involved in the captioned accident with your insured vehicle no: **PC 8776L** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	6,634.00
2) Loss of Use (5 days X S\$100)	\$	500.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>7,136.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|--------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving Licence | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 31.10.2022

TO : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

RE : ACCIDENT INVOLVING VEHICLE NO. GBG 8920G / PC 8776L

ALONG MARINE PARADE ROAD

ON 31.10.2022

I/We, RHINO TECH PTE LTD

of (NRIC No./ROC No.) 199508645E

of 1002 JALAN BUKIT MERAH, #07-17, SINGAPORE 159456

owner of vehicle no. GBG 8920G in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle GBG 8920G at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

RHINO TECH PTE LTD

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement term herein should not be used as evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00014902100 Claim No : SNM22D207862/C02/PC8776L/TOHHS

Claimant : RHINO TECH PTE LTD

Amount : **S\$7,036.00**
SINGAPORE DOLLARS SEVEN THOUSAND THIRTY SIX ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBG8920G
Insured Vehicle No. : PC8776L

Date of Loss : 31/10/2022
Place of Accident : MARINE PARADE ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : RZ TRANSPORT
Driver Name : MUHAMAD SUPARMAN BIN AMAN


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	6,634.00
(3) Loss of Use/ Rental/Earning	S\$	400.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 7,036.00

Claimant Name : RHINO TECH PTE LTD

NRIC No : 19950 8645 E

Signature : 



Date :  26/06/23

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 23234

Date : 07.11.2022

Vehicle No : GBG 8920G

Make/Model : NISSAN NV 350 PANEL

Chassis/Eng# :

Accident Date : 31.10.2022

Claim No :

Reference : 1022 -23234

Policy No :

Amount

To proceed on lump sum repair

S\$

6200.00

E. & O. E.

Total : S\$

6200.00

GST @ 7% : S\$

434.00

Amount Due : S\$

6634.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

PC8776L

Date of Accident

31/10/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **11/11/2021 - 10/11/2022**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **31/10/2022 14:08**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 November 2022 10:30 AM
To: suparmanaman63@gmail.com
Subject: ACCIDENT INVOLVING PC8776L(CHINA TAIPING) AND GBG8920G AT/ ALONG MARINE PARADE ROAD ON 31/10/2022

RZ TRANSPORT [By Email Only]
DRIVER: MUHAMAD SUPARMAN BIN AMAN

Dear Sir/Madam,

You Ref: PC8776L
Our Ref: CC6/CTI22010845/Upa3
ACCIDENT INVOLVING PC8776L(CHINA TAIPING) AND GBG8920G AT/ ALONG MARINE PARADE ROAD ON 31/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBG8920G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 19 December 2022 8:35 PM
To: Hsiao Tong (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: [SEEK MANDATE] - SNM22D207862/C02/PC8776L/TOHHS / RE: Direct Settlement - Accident Involving PC8776L AND GBG8920G (TP : LKK REF - CC6/CTI22010845/Upa3) on 31/10/2022

LKK ref : CC6/CTI22010845/Upa3q2
CTI ref: SNM22D207862/C02/PC8776L/TOHHS

Dear Hsiao Tong

We refer to your email of 16 December 2022.

Please proceed to resolve the property damage claim up to \$7,086.00

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 16 December 2022 10:01 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SNM22D207862/C02/PC8776L/TOHHS / RE: Direct Settlement - Accident Involving PC8776L AND GBG8920G (TP : LKK REF - CC6/CTI22010845/Upa3) on 31/10/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D207862/C02/PC8776L/TOHHS
LKK ref : CC6/CTI22010845/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING PC8776L(CHINA TAIPING) AND GBG8920G(TP) ON 31/10/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at \$7,086.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 16,898.80	\$ 6,634.00
2. Loss of USE (5days x \$100.00)	\$ 500.00	\$ 450.00 (5DAYS X \$90.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 17,400.80	<u>\$ 7,086.00</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 21 November 2022 10:27 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207862/C02/PC8776L/TOHHS / RE: Direct Settlement - Accident Involving PC8776L AND GBG8920G (TP : LKK REF - CC6/CTI22010845/Upa3) on 31/10/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, 14 November 2022 5:17 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D207862/C02/PC8776L/TOHHS / RE: Direct Settlement - Accident Involving PC8776L AND GBG8920G (TP : LKK REF - CC6/CTI22010845/Upa3) on 31/10/2022

LKK REF - CC6/CTI22010845/Upa3

CTI REF - SNM22D207862/C02/PC8776L/TOHHS

Dear Sirs

Attach herewith SAS report of PC8776L for your attention and necessary action.

Please let us have a copy of Preliminary Advice.

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 2 November 2022 10:14 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: O/R: SNM22D207862/C02/PC8776L/TOHHS / RE: Direct Settlement - Accident Involving PC8776L (OI : CTI - TBA) AND GBG8920G (TP : LKK REF - CC6/CTI22010845/Upa3) on 31/10/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D207862/C02/PC8776L/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 1 November 2022 3:56 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC8776L (OI : CTI - TBA) AND GBG8920G (TP : LKK REF - CC6/CTI22010845/Upa3) on 31/10/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBG 8920G at M/s Fastech Auto Pte Ltd - Kaki Bukit on 01.11.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)