

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 16 December 2022 10:01 AM
To: Alfred Toh
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: [SEEK MANDATE] - SNM22D207862/C02/PC8776L/TOHHS / RE: Direct Settlement - Accident Involving PC8776L AND GBG8920G (TP : LKK REF - CC6/CTI22010845/Upa3) on 31/10/2022
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; LOD GBG 8920G 31102022.pdf; LETTER TO OI.pdf

Your ref: **SNM22D207862/C02/PC8776L/TOHHS**
LKK ref : CC6/CTI22010845/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING PC8776L(CHINA TAIPING) AND GBG8920G(TP) ON 31/10/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$7,086.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 16,898.80	\$ 6,634.00
2. Loss of USE (5days x \$100.00)	\$ 500.00	\$ 450.00 (5DAYS X \$90.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 17,400.80	<u>\$ 7,086.00</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 November 2022 10:27 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D207862/C02/PC8776L/TOHHS / RE: Direct Settlement - Accident Involving PC8776L AND GBG8920G (TP : LKK REF - CC6/CTI22010845/Upa3) on 31/10/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 14 November 2022 5:17 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM22D207862/C02/PC8776L/TOHHS / RE: Direct Settlement - Accident Involving PC8776L AND GBG8920G (TP : LKK REF - CC6/CTI22010845/Upa3) on 31/10/2022

LKK REF - CC6/CTI22010845/Upa3
CTI REF - SNM22D207862/C02/PC8776L/TOHHS

Dear Sirs

Attach herewith SAS report of PC8776L for your attention and necessary action.

Please let us have a copy of Preliminary Advice.

Best Regards

Alfred Toh
Assistant Manager
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 2 November 2022 10:14 am
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: O/R: SNM22D207862/C02/PC8776L/TOHHS / RE: Direct Settlement - Accident Involving PC8776L (OI : CTI - TBA) AND GBG8920G (TP : LKK REF - CC6/CTI22010845/Upa3) on 31/10/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D207862/C02/PC8776L/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 1 November 2022 3:56 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC8776L (OI : CTI - TBA) AND GBG8920G (TP : LKK REF - CC6/CTI22010845/Upa3) on 31/10/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBG 8920G at M/s Fastech Auto Pte Ltd - Kaki Bukit on 01.11.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)