

Our Ref: CT1022/SHD4121S/KS(st)  
Date: 16.11.2022



INDIA INTERNATIONAL INSURANCE P/L  
64 CECIL STREET #04-00/06-00  
Singapore 049711

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

**Without Prejudice**

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 29.10.2022 INVOLVING SHD4121S & GZ 9881U ALONG ALONG CHANGI AIRPORT  
T4 DEPARTURE**

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHD4121S, which was involved in the captioned accident with your insured vehicle No GZ 9881U.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	5,029.00
2. Loss of Rental	6 days x S\$ 126.47	S\$	758.82
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **6,275.31**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHD4121S , GZ9881U ON 29-Oct-22 12:10**  
**ALONG ALONG CHANGI AIRPORT T4 DEPARTURE DRIVE**

I / We **LIM CHOR LIANG** (Hirer) NRIC No.: **SXXXX965I**

and/or (Relief) NRIC No.: **SXXXX965I**

Taxi Number **SHD4121S**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **31-Oct-2022**

Name of Hirer **LIM CHOR LIANG**

Hirer NRIC **SXXXX965I**

Signature :



Address **855 WOODLANDS STREET 83 #04-62**  
**730855**

Contact No. **90238796**

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0007311  
Claimant Ref :SHD4121S

We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,029.00 (repair cost), S\$ 998.82 (loss of income/rental), S\$ 7.45 (search fee), vehicle no. SHD4121S that was damaged pursuant to the accident which occurred on 29/10/2022 (date) at T4 BOULEVARD TOWARDS T4 WAY (location) involving vehicle no. GZ9881U (insured vehicle). This is pursuant to the inspection conducted on 01/11/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHD4121S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHD4121S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,035.27 to COMFORTDELGRO ENGINEERING PTE LTD

Dated this 08 day of March 2023

CLAIMANT:

Signature:

  
Signed by "the workshop" (with chop)

**Sabrina Tan**  
Claims Officer

Name:

COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

NRIC:

Address:

Nationality:

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

**"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded.  
from the ambit and application of this document"**

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

**Workshops**

205 Braddell Road Singapore 579701 383 Sin Ming Drive Singapore 575717  
59 Loyal Drive Singapore 508969 7 Sungei Kadut Way Singapore 728791  
45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

**COMPANY REG. NO.: 199506048W**

Page: 1

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010032

INDIA INTERNATIONAL INSURANCE PTE LTD  
IOB Building

64 CECIL STREET #04-00/06-00  
SINGAPORE 049711

CONTACT NO: 62238122

**VEHICLE NO**  
SHD4121S

**MAKE**  
TOYOTA

**MODEL**  
PRIUS HYBRID(G4A)

**DATE OF REG**  
13.12.2019

**CHASSIS CODE**  
JTDKB3FU503090369

**NO/DATE**  
92630110 07.11.2022

**JOB NO.**  
305534878

**ODOMETER READING**

**JOB TYPE**

Description : 3P 29.10.2022

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	4,700.00
Add GST @ 7.000 %	329.00
<b>Total Invoice amount</b>	<b>5,029.00</b>

Issued by : KATHERINETAN 07.11.2022 11:05:00  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT22100491

Date: 07 November 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      29/10/2022    @   12:10 hrs  
ALONG                              ALONG CHANGI AIRPORT T4 DEPARTURE DRIVE  
INVOLVING                      GZ9881U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4121S** (the "Taxi"). The Taxi was hired to **LIM CHOR LIANG IC NO SXXXX965I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 31 Oct 2022 / 11:54:21

Receipt Date/Time : 31 Oct 2022 / 11:54:21

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-221031-001387

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GZ9881U As at 29 Oct 2022/12:10:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - GZ9881U Enquiry Fee 20221031115230982943	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	452419XXXXXX8347	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	
		FROM	TO					FROM	TO	
372	5	314	0830	1615	84D	41213	1200	-		
98	1	256	1625	0225	1 Accident Repair	5	-	1415		
435	1	370	0830	1600						
460	1	250	1628	0210						
598	6	385	0830	1610						
520	8	222	1620	0158						
556	1	352	0830	1605						
585	6	294	1620	0206						
519	6	340	0830	1605						
546	5	269	1600	0316						

# Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 Oct 2022 12:49	<b>Clm Veh Model Changed</b>	(204897) TOYOTA PRIUS TAXI 1.8 (A).	[R] Chiang Liat Choon
2	31 Oct 2022 12:49	<b>Clm Created</b>	Reg No: SHD4121A, Acct Date: 2022/10/29, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[R] Chiang Liat Choon
3	31 Oct 2022 13:16	<b>Clm Submitted</b>	8431.72.	[R] Chiang Liat Choon
4	01 Nov 2022 09:47	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[I] Krishnan Bhuvaneswari
5	01 Nov 2022 09:47	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/11/10	[I] Krishnan Bhuvaneswari
6	01 Nov 2022 09:47	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[I] Krishnan Bhuvaneswari
7	01 Nov 2022 13:27	<b>Assignment 1st Accessed</b>		[A] NA MENG YAN
8	01 Nov 2022 15:45	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	01 Nov 2022 15:50	<b>Clm Dtl Modified</b>	Insured Name: CTPL -> -. Insured ID: 1XXXXX821R -> -. Claimant's Name: CTPL -> COMFORT TRANSPORTATION PTE LTD, Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
10	01 Nov 2022 15:50	<b>Clm Registration Modified</b>	Reg No:SHD4121A->SHD4121S.	[A] HOW MEI KWAN
11	21 Nov 2022 10:18	<b>Label Removed</b>	(30650):Non-Reporting.	[A] HOW MEI KWAN
12	21 Nov 2022 10:18	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
13	21 Nov 2022 10:19	<b>Clm Dtl Modified</b>	Insured Name: - -> BOK SENG LOGISTICS PTE LTD, Insured ID: - -> 199305010H.	[A] HOW MEI KWAN
14	08 Dec 2022 11:46	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 1 applicable. OI turning from slip/minor road and hit onto TP which is travelling straight.	[A] Ezlyna
15	09 Dec 2022 08:53	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/11/10	[I] Zuhaidah Bte Samsuri
16	09 Dec 2022 08:53	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Zuhaidah Bte Samsuri
17	14 Dec 2022 13:33	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
18	13 Jan 2023 14:00	<b>Adj Mandate Request</b>	Cur.Req:6095.31: PODS Liability: 100% *Quantum: \$6,095.31. Please refer to adjuster & DE report for details. *For your approval please.	[A] Ezlyna
19	16 Jan 2023 14:47	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/11/10, Mandate Remarks: LOI \$40/- per day	[I] Sundari Nagarajan
20	16 Jan 2023 14:47	<b>Adj Mandate Set</b>	Approved:6035.31:LOI \$40/- per day	[I] Sundari Nagarajan



<b>ACTIVITY</b>
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2861634	31 Oct 2022 12:49:54	OD/TP Case (Repairer)	Motor	ComfortDelg ro Engineering Pte Ltd	ComfortDelG ro Engineering Pte Ltd (Loyang)	SHD4121A		xx.xx
2862814	01 Nov 2022 09:47:42	TP Case (Insurer)	Motor	ComfortDelg ro Engineering Pte Ltd	India International Insurance Pte Ltd (HQ)	SHD4121A		xx.xx
2883531	14 Dec 2022 13:33:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD4121S	GZ9881U	11.00